

Foreword

YOUR PASSPORT TO SERVICE

This handbook contains information and records essential for the understanding of Land Rover warranties and for the implementation of any necessary warranty rectification. It is recommended that you read the contents with care to familiarize yourself with the benefits available under the various warranties.

LAND ROVER ROADSIDE ASSISTANCE

We are committed to providing high levels of owner satisfaction and offering you the highest standard of customer service. Land Rover is pleased to welcome you to *Land Rover Roadside Assistance*, a comprehensive program designed to enhance the satisfaction and security of owning a Land Rover automobile. The *Land Rover Roadside Assistance* program includes:

- Roadside assistance during your vehicle's New Vehicle Limited Warranty (4 years / 50,000 miles, whichever occurs first).
- 24-hour roadside emergency assistance plus trip interruption benefits, all available through a toll-free, 24-hour owner hotline.
- Computerized Trip Routing
- A 24-hour owner telephone hotline for questions about any elements of the *Land Rover Roadside Assistance* program:

**Roadside Assistance Line:
1-800-637-6837, option 1**

For full details on the *Land Rover Roadside Assistance* program, please refer to pages 24 – 25.

COMMUNICATION WITH JAGUAR LAND ROVER NORTH AMERICA LLC

Please direct all communication with Land Rover using one of the following options:

Jaguar Land Rover North America LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, New Jersey 07430-2326

1-800-637-6837, option #9
Monday – Friday, 8:30 am – 7:00 pm EST

e-mail: Go to www.landrover.com and select “United States”; click on “Contact Us”, then click on “Email Land Rover” and complete the Customer Service form.

TIRE WARRANTY

Tires are warranted by the individual tire manufacturer indicated by the name brand of the tire (Continental, Dunlop, Goodyear, Michelin or Pirelli). Refer to the tire manufacturer's warranty pamphlet supplied with your owner information package. Your Land Rover retailer can provide tire information and will assist you in most instances. In the event your Land Rover retailer is unable to supply the information and assistance you require, please contact the tire manufacturer directly at the appropriate number listed below.

- For Continental tires: 1-800-847-3349
- For Dunlop tires: 1-800-321-2136
- For Goodyear tires: 1-800-321-2136
- For Michelin tires: 1-800-847-3435
- For Pirelli tires: 1-800-747-3554

Additional information on the care and service of automobile tires may be obtained by writing to:

Rubber Manufacturers Association
1400 K Street N.W.
Washington, DC 20005