

# Telephone with touch screen

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## GENERAL INFORMATION

### WARNINGS



Use of your phone handset while you are driving is dangerous as it diverts attention from the traffic situation. If you wish to use your phone handset, stop at an appropriate place where you are not endangering or inconveniencing other vehicles.



Using the telephone near the car: do not telephone inside a garage or near an open car bonnet. The air may contain fuel vapours and the telephone could produce sparks and start a fire.



Unusual ambient conditions: Switch off the telephone in areas where high explosives are being used. High frequency remote controls could be interfered with and cause an explosion. Switch off your telephone in areas with a high explosion risk. This includes filling stations, fuel storage areas or chemical factories, as well as places where the air contains fuel vapour, chemicals or metal dust. The telephone might possibly produce sparks and cause a fire or explosion.



Medical equipment: The functioning of cardiac pacemakers or hearing aids may be impaired when the phone is in use. Check with a doctor or manufacturer whether any such devices you or your passengers are using are sufficiently protected against high-frequency energy.



Always stow your mobile phone securely. In an accident loose items can cause injury.

**Note:** *The vehicle telephone system is designed to function with a wide variety of Bluetooth telephones. As these telephones have a wide range of audio and echo performance characteristics, it may take a few seconds for the vehicle telephone system to adapt and deliver optimum audio performance. It may be necessary to reduce the in-vehicle volume slightly to fully optimise audio performance and reduce echo.*

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## Telephone networks

The Telephone network standard allows you to use your telephone in many countries, and to use a uniform emergency call number (112) irrespective of which country you are driving.

It is possible that telephone reception may be poor or unavailable in remote regions. This will usually be due to the inadequate power of the transmitter and, therefore, to incomplete coverage. Depending on your location, you may also be using the transmitters of a network operator with which your service provider has an agreement for handling your calls.

## Mobile phone compatibility

Not all phones are fully compatible with the Land Rover system. For the latest list of compatible phones and software versions, please refer to the Land Rover website. Alternatively consult your Land Rover Dealer/Authorised Repairer.

### Bluetooth supported features

- Make a call.
- Receive a call.
- End an active call.
- Call stacking - display of missed calls, last number called, call waiting.
- Phonebook - access to the phonebook stored on the phone or SIM card.

### Unsupported features

- Phone charging.
- Hold/release an active call.
- Rejecting an incoming call.
- No display of network operator, signal strength or caller id.

**Note:** *Functionality will depend on model/manufacturer of your mobile phone.*

## Continuing a call with ignition off

If you need to turn off the ignition during a telephone conversation, there are two choices of how to continue the telephone call.

1. If you want to continue using the vehicle telephone system, ensure that the audio system is ON before turning off the ignition.

The vehicle telephone system will continue to be available while the current phone call is active. When the phone call is terminated the vehicle system will shut down.

2. If you want to continue the phone call using your mobile phone, ensure that the audio system is turned OFF before turning off the ignition.

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## TELEPHONE CONTROLS

### Touch screen



LAN2006

1. Network name (if none is available, Bluetooth is displayed)
2. Active call icon
3. Call information
4. Scratchpad line
5. Signal strength icon (if supported)
6. Make/Answer call
7. End call
8. Mute
9. Clear
10. Numeric keypad
11. Phonebook
12. Call register

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## Steering wheel



LAN2341

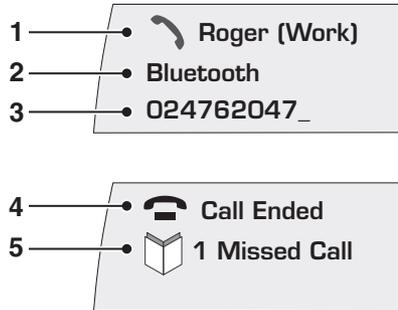
### 1. Answer call/Dial switch

- Press the switch briefly to answer an incoming call or dial a displayed number. Press and hold the switch (for approximately two seconds) to redial the last number dialed.

### 2. End/Reject call switch

- Press the switch to end the current call or reject an incoming call.

## PHONE INFORMATION DISPLAY



LAN2009

1. Active call icon.
2. Network or Bluetooth.
3. Scratchpad line (Max. 17 characters).
4. Call state icon.
5. Missed call icon.

**Note:** The phone operator logo and signal strength indicators will also be displayed, if supported by the mobile phone.

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## BLUETOOTH SETUP

### Bluetooth access code

The four digit access code required for Bluetooth pairing operation is 2121.

### Pairing your phone to the vehicle

If your mobile phone supports this wireless feature, it will need to be paired to the vehicle. The pairing process will also be described in your mobile phone instructions.

1. With the vehicle ignition on, select the Bluetooth feature on your mobile phone.
2. Start the Search function on your mobile phone. This search process may vary from one handset/manufacturer to another (consult your mobile phone instructions for further details). Typically, when searching for other wireless devices the search range is 10 metres or less.
3. The text **LAND ROVER** will appear on your mobile phone device list. This should be selected. **LAND ROVER** can be personalised by the user (e.g. the vehicle registration number).
4. Your mobile phone display will now prompt you for the Bluetooth access code. Press the numeric keys 2121 on your phone.
5. When the code is accepted, the system will allow you to use the Bluetooth mode.

**Note:** A maximum of five mobile phones can be paired to the vehicle.

**Note:** If more than one paired Bluetooth phone is in range, then the system will automatically select the last phone used in Bluetooth mode (if present). If the last connected phone is not present the system will move through previously connected phones until a paired phone is discovered.

**Note:** The searching/pairing process may take some time to complete, especially if more than one phone is paired to the system.

**Note:** Priority can be given to other phones by de-selecting Bluetooth mode on your mobile phone.

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## SELECTING PHONE MODE

Either press the Phone button on the facia; or from the Home Menu on the touch screen, touch the Phone icon.

## DIALLING

The process below should be used for making calls.

1. From the Phone main display, touch the required numeric keypad icons.
2. Touch the **Make/Answer** icon.
3. When the call is active, the phone icon flashes in the Phone information display. Phone ringing will be heard.

## Correcting/clearing number entries

Use the process below to correct or clear incorrect number entries.

1. Touch the **C** icon to delete the last digit entry.
2. Continue to hold the **C** icon to delete the entire entry.

## Last number redial

*Note: This function will only be available if your phone is capable of sending the last number redial to the vehicle.*

1. Touch the **Make/Answer** icon.
2. The last dialled number is displayed and redialled.

## ANSWERING/REJECTING CALLS

### Answer incoming call

1. If the Phone main display is shown when there is an incoming call, touch the **Make/Answer** icon to answer the call. The phonebook contact name will be shown if stored, the caller's phone number is displayed if available.
2. If another touch screen mode is active when an incoming call is received, an information pop-up will appear.
3. Touch the **Make/Answer** icon on the pop-up to answer the incoming call.

### Reject incoming call

1. If the Phone main display is shown when there is an incoming call, touch the **End** softkey to reject the call.
2. If another touch screen mode is active when an incoming call is received, an information pop-up will appear.
3. Touch the **End** icon on the pop-up to reject the incoming call.

### End call

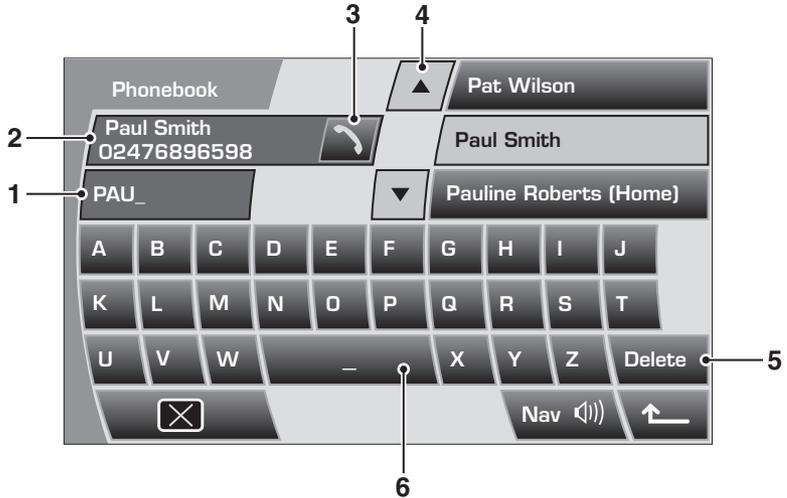
If the Phone main display is showing when you wish to end your call, touch the **End** icon to terminate the call.

If another touch screen mode is active (e.g. Navigation) when you wish to end your call, press the **Phone** button on the facia to access the Phone screen and then touch the **End** icon to terminate the call.

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## PHONEBOOK

### Phonebook display



LAN2007

1. Search text input display
2. Name/number display
3. Make call
4. Scroll arrows (3 or more entries)
5. Delete (hold to delete entire entry)
6. Alpha character input softkeys

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## Accessing the phonebook

When your phone is paired to the vehicle, and dependent on the phone being used, your phone/address book will be accessible via the touch screen.

To confirm that your phone supports this feature and to check whether the phonebook is downloaded from the phone or the SIM card, consult the list of approved phones on the Land Rover website

**Note:** *Once the phone is disconnected from the vehicle, the phonebook will be deleted from the vehicle system.*

To access the phonebook:

1. From the Phone main display, touch the **Phonebook** icon.
2. The phonebook display is shown.

**Note:** *The displayed phonebook order may not match that in your mobile phone.*

## Phonebook scroll

There are two methods of selecting a contact name from the phonebook. This method should be used when the contact name is not known.

1. To navigate through your contact list, touch either of the **Scroll** arrows.
2. Alternatively, use the **Search forwards/backwards** controls on the steering wheel.

## Phonebook search by letter

This method should be used when you wish to reduce the search to letter or name specific contacts (the more letters entered, the fewer contacts need to be searched).

1. Touch the **Alpha character input** icon for the first search letter (shown in the Search text input display).
2. Further letters can be typed, if desired.

3. If an error is made, touch **Delete** to delete the last character. Hold to delete the entire entry.

## Dialling from the phonebook

Where a contact is available via your Phonebook, this method of dialling may be used as an alternative to dialling via the numeric keypad.

1. Touch the **Phonebook entry** corresponding to the required contact name.
2. Touch the **Make** call icon.
3. The display reverts to the Phone main display. The name/number dialled is shown in the Phone information display.

## SCRATCHPAD

This function enables you to note down a number while in an active call.

1. From the Phone main display, touch the required numeric keypad icons.
2. When the active call has been terminated, the noted phone number moves to the top of the Phone information display.
3. This number can now be dialled by touching the **Make/Answer** icon or deleted, by touching and holding **C**.

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## CALL REGISTER

**Note:** This function will only be available if your phone is capable of sending the call register list to the vehicle.

### Call register menu

1. From the Phone main display, touch the **Call Register** icon.
2. The Phone Messages menu is displayed.

### Last dialled numbers menu

1. From the Phone Messages menu, touch the **Dialled** icon.
2. The Last Dialled menu displays details of the last ten calls dialled.
3. If desired, calls can be made to any contacts shown by touching the icon corresponding to the required name/number.
4. If a call is made, the display reverts to the Phone main display. The name/number dialled is confirmed in the Phone display.

### Missed calls menu

**Note:** This function will only be available if your phone is capable of sending the missed call list to the vehicle.

1. From the Phone messages menu, touch the **Missed** icon.
2. The Missed menu is displayed.
3. If desired, calls can be made to any contacts shown by touching the icon adjacent to the required name/number.
4. If a call is made, the display reverts to the Phone main display. The name/number dialled is confirmed in the Phone display.

## Missed calls

There are two other methods that you can be informed of missed calls. The first method is as follows:

1. When informed via the Phone main menu that you have a missed call, touch the **Call Register** icon.

The second method is as follows:

1. If another touch screen mode is active (e.g. Navigation) and there is a missed call, an information pop-up will appear.
2. Touch the **View List** icon to display the missed call(s).

## Received calls menu

**Note:** This function will only be available if your phone is capable of sending the received call list to the vehicle.

1. From the Phone Messages menu, touch the **Received** icon.
2. The Received menu is displayed.
3. If desired, calls can be made to any contacts shown, by touching the icon adjacent to the required name/number.
4. If a call is made, the display reverts to the Phone main display. The name/number dialled is confirmed in the Phone display.

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## TELEPHONE VOICE CONTROL

### WARNING



Do not use the voice control for placing emergency calls. Your voice and tone could be affected by stressful situations as a result of which, the process of establishing the telephone connection could be unnecessarily delayed.

Voice control enables you to activate important functions of your telephone system, without the need to operate the controls manually. This enables you to concentrate fully on driving the vehicle.

A number of voice commands are available and, with a little experience, you will find them easy and convenient to use. You are guided through these dialogues by announcements or questions.

Please familiarise yourself with the functions of your telephone system, before using voice control.

**Note:** *The voice recognition directory is separate from your phone handset SIM card address book/phonebook.*

For general information about voice control. See **USING VOICE CONTROL** (page 328).

### Defined voice commands

The voice control system understands predefined commands which need to be given word for word.

You can prompt the system to speak a selection of these commands by activating the system and giving the command **Phone help** or **Telephone help**.

**Note:** *For each command below, the term **Phone** or **Telephone** are equally acceptable.*

These commands are as follows:

### Telephone commands

- **Phone help**
- **Phone dial number**
- **Phone redial**
- **Phone dial name**
- **Phone store name**
- **Phone play directory**
- **Phone delete directory**

### Telephone sub-commands

These commands are used in response to a prompt or question within a dialogue.

- **Correction**
- **Delete**
- **Cancel**
- **Store**
- **Dial**
- **Yes**
- **No**
- **Replay**
- **Numbers 0-9**
- **Double**
- **Treble/Triple**
- **Edit**

### General commands

**Note:** *Over the following pages, the voice control commands you should give for an action are shown in bold and the responses by the voice recognition system are shown inside chevrons >...<.*

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## DIALLING A PHONE NUMBER USING VOICE RECOGNITION

### Starting a dialogue

Press and release the voice button on the steering wheel. A tone will be heard. Any output from the audio system will be muted.

The command **Phone dial number** starts the dialogue for entering a telephone number. You are guided through this process by a predefined dialogue.

Command	System response
<b>Phone dial number</b>	>Phone dial number, Number please<
<b>Zero, one, six, one</b>	>Zero, one, six, one, continue?<
<b>Four, nine, six</b>	>Four, nine, six, continue?<
<b>Zero, nine, nine, eight</b>	>Zero, nine, nine, eight, continue?<
<b>Dial</b>	>Dialling<

### Saying numbers

The system understands single digits from zero to nine. You can choose to say either **Zero** or **Oh**.

Numbers such as ten, eleven, twelve etc. are not recognised.

To speed up input it is a good idea to group together between three and five digits into a continuous string. However, you can also say each digit individually, or all digits continuously.

**Note:** Telephone numbers of up to 20 digits are acknowledged. If a longer number is given, the following error message will be issued:

>Number too long<.

### Correcting/Deleting and Cancelling inputs

When you are entering digits into the system, it will repeat back the numbers given, then asks you to continue. You may continue entering digits to complete your number or if you have made a mistake or if the voice control has misunderstood, you may say: **Correction**, **Delete** or **Cancel**.

Command	System response
<b>Phone dial number</b>	>Phone dial number, Number please<
<b>Zero, one, six, one</b>	>Zero, one, six, one, continue?<
<b>Four, nine, six</b>	>Four, nine, six, continue?<
<b>Correction</b>	>Zero, one, six, one, continue?<
<b>Four, nine, five</b>	>Four, nine, five, continue?<
<b>Delete</b>	>Number please<

# Telephone with touch screen

## Correcting inputs

**Correction** to delete the last block of digits. After the command **Correction**, the system repeats the digits that were entered correctly up to that point.

## Deleting inputs

**Delete**, deletes all digits entered. It is then necessary to enter the digits again from the very beginning.

## Cancelling voice session

**Cancel** terminates voice session.

## Establishing a connection

The command **Dial** terminates input of the digits and a connection is established with the telephone number displayed.

**Note:** To make a foreign phone call say **Plus** followed by the country code.

## Redialling

The command **Phone redial** dials the telephone number last used.

Command	System response
<b>Phone redial</b>	>Phone redial, Confirm Yes or No<
<b>Yes</b>	>Dialling<

## STORING A TELEPHONE NAME/ NUMBER WITH VOICE RECOGNITION

Telephone numbers which you dial frequently can be stored in the Voice Recognition phone directory in conjunction with the contact name.

There are two methods of achieving this. The first is by entering the contact phone number via the touch screen. The second is initiated via a voice command.

### Storing via touch screen

From the touch screen, select the **Settings** menu icon, followed by **voice settings**, then select **voice add name**.



Enter the telephone number using the touch screen keypad. Select **Add** to initiate the voice recognition **Phone store name** function. Follow the process in the table below.

Command	System response
Press <b>Add</b> icon on <b>Voice Add Name</b> screen	<Name please>
(Follow voice prompts)	

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## Storing via voice command

The command **Phone store name** calls up the dialogue for storing a name. The name is entered first, then the number. The same rules for saying numbers apply as for the **Phone dial number** command.

If possible, keep names acoustically distinct from one another, for example, **Andrew Royd** and **David Royle** instead of **Mr Royd** and **Mr Royle**. This will improve recognition when you make a call.

Depending on the spoken length of the names and numbers you have entered, it is possible to store approximately 50 entries.

Command	System response
<b>Phone store name</b>	>Phone store name< >Number please<
<b>Zero, one, six, one</b>	>Zero, one, six, one, continue?<
<b>Four, nine, six</b>	>Four, nine, six, continue?<
<b>Zero, nine, nine, eight</b>	>Zero, nine, nine, eight, continue?<
<b>Store</b>	>Name please<
<b>Andrew Royd</b>	>Please repeat name<
<b>Andrew Royd</b>	>Andrew Royd stored<

## USING THE VOICE RECOGNITION PHONE DIRECTORY

### Dialling a telephone number in the phone directory

The command **Phone dial name** activates the phone number in the directory corresponding to the name tag.

When prompted by the voice control system, speak the name under which you have stored the telephone number you want.

The voice control system will understand best the person who made the entries.

Command	System response
<b>Phone dial name</b>	>Dial name, Name please<
<b>Andrew Royd</b>	>Andrew Royd, Confirm Yes or No<
<b>Yes</b>	>Dialling<

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## Dialling/Editing and Deleting from the phone directory

The command **Phone play directory** enables you to have all entries in your voice recognition phone directory read out in order.

You may say one of the following after each name has been read out. Give the command **Dial, Replay, Delete, Edit, Cancel** or remain silent to advance to the next name.

Command	System response
<b>Phone play directory</b> You can say <b>Dial, Replay, Delete, Edit</b> or <b>Cancel</b> after each name. (Reads out the entries)	>Phone play directory<
<b>Dial</b>	>Phone dial name, Confirm Yes or No<
<b>Yes</b>	>Dialling<

## Dialling

This function enables you to dial a telephone number stored in the phone directory. This is useful if you have forgotten a contact's voice/name tag or if the tag is not recognised.

## Replaying

This function repeats the name again from the phone directory.

## Deleting

This function enables deletion of a telephone number and name stored in the phone directory.

## Editing

This function enables voice editing of a telephone number of an existing name stored in the phone directory.

## Cancelling

Terminates the voice session.

## Deleting/Clearing the entire phone directory

The command **Phone delete directory** deletes all entries in the Voice Recognition phone directory.

The names and telephone numbers entered in your Voice Recognition phone directory are independent of the telephone or SIM card memory of your phone. In other words, it is not possible to recall or delete the numbers stored in the telephone itself or on the SIM card by voice input, nor is it possible to store numbers there by voice input.

Command	System response
<b>Phone delete directory</b>	>Phone delete directory, Confirm Yes or No<
<b>Yes</b>	>Are you sure you want to delete the whole directory?<
<b>Yes</b>	>Directory deleted<