## Online Service History (OSH)

The Land Rover Online Service History system has been introduced to completely replace the stamping of 'Service Record' pages in owner literature. Your vehicle's service history is now stored on a centralised system, which can be accessed and amended by a Retailer/Authorised Repairer via the internet.

OSH will record every scheduled service event, and will include all those items that need to be inspected, or replaced, over extended periods.

It is important to keep to the recommended service intervals to help protect the on-going validity of the vehicle's warranty. An up-to-date OSH will provide the necessary 'proof of service' should any warranty work be required.

After each scheduled and extended service visit, your Retailer/Authorised Repairer will update the OSH for your vehicle. You will also be provided with a printed copy of the complete record, as proof that the required service has been performed.

As the OSH is securely stored for the life of your vehicle, it can be viewed online, at any time. It helps to enhance your vehicle's resale value and each subsequent owner will be able to obtain a service history they can trust.

If you have any questions regarding the OSH system, please contact your Retailer/Authorised Repairer or the Land Rover Distributor for your market. Your distributor may also be contacted through the Land Rover internet site.

*Note: OSH is not available in all markets.*

## SERVICE REQUIREMENTS

Routine services must be carried out throughout the life of the vehicle.

Some models have a Service Interval Indicator in the instrument panel. When a service is required, a SERVICE message will illuminate in the instrument panel when the starter switch is pressed. Depending on the type and style of driving that the vehicle is subjected to, the indicator may display a service message at a shorter distance than shown in the Service Interval Plans.

An OIL indicator will illuminate if an interim oil check is required.

Service intervals shown in the plans are only nominal. The vehicle's Message centre will display actual distances to the next service.

On completion of a service, the Message centre countdown feature will be reset.

Not all markets have the Service Interval Indicator activated. In these markets the relevant Service Interval Plan should be used as the guide to regular servicing. Services must be carried out at the distance or time-based interval (whichever occurs first), shown in the relevant Service Interval Plan.

Arduous operating conditions servicing schedules are not displayed in the Message centre.

*Note: The Service Interval Indicator is de-activated on the Armoured Range Rover derivative - refer to Service Interval Plan.*

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## SERVICE CONTENT

The precise content of each service will vary from model to model and also according to the age of the vehicle, the distance it has travelled and whether an arduous service is applicable. The service operations applicable to your vehicle are listed on the Maintenance Check Sheet used by your Retailer/Authorised Repairer.

*Note: Some service providers may use their own check sheet with differing levels of service operations. It is usual that the highest level will match Jaguar Land Rover Limited requirements.*

## FLUID REPLACEMENT

Brake fluid and engine coolant (antifreeze and water solution) must be completely replaced at specific intervals.

Your Retailer/Authorised Repairer will replace the fluids at the appropriate scheduled service.

*Note: Replacement of fluids is subject to extra labour and material cost.*

Some brake system components may also need to be replaced. The intervals will be significantly longer than the regular service intervals and will be indicated on the Maintenance Check Sheet.

## ARMOURED VEHICLES

These vehicles require servicing every 10,000 km or 6 months.

## ARDUOUS OPERATING CONDITIONS

When a vehicle is used in arduous conditions, more frequent attention must be paid to servicing requirements. Even **daily** attention may be necessary to make sure that continued safe and reliable operation of the vehicle is maintained. Failure to adhere to the recommended service schedules may result in premature engine wear or damage and may invalidate the warranty.
Some markets may have unique service requirements. Check with your Retailer/Authorised Repairer or Importer.

Arduous driving conditions include:

- Frequent driving in dusty and/or sandy conditions.
- Frequent driving on rough and/or muddy roads.
- Frequent wading.
- Frequent driving at high speeds in high ambient temperatures above 50°C.
- Frequent driving in severe cold weather below -40°C.
- Frequent driving in mountainous conditions.
- Frequent driving of short journeys.
- Frequent trailer towing.
- Driving in areas using road salt or other corrosive materials on the driving surface.
- Frequent use of low quality fuels.

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## OWNER MAINTENANCE

In addition to the routine services and inspections, a number of simple checks must be carried out more frequently.

These owner checks are listed in the **Maintenance** and **Fluid level checks** sections of your Owner's Handbook. Fluid specifications and capacities are also listed in the **Technical specifications** section.

## SERVICE RECORD STAMPS

For markets where an Online Service History is unavailable, the Service Record pages provide a record of the routine services carried out on your vehicle.

The information is important and could affect your warranty entitlement. Always make sure that the appropriate record slip is stamped and signed on completion of each service.

## SERVICE RECORD CONTINUATION

When the final Service Record entry has been completed, you can order additional Service Record pages via the Internet at:- **www.landroverliterature.com** or from a Land Rover Retailer/Authorised Repairer. This will enable you to continue keeping an accurate record of your vehicle's service history. An accurate and verified service history will be useful if you want to sell the vehicle.

## REPLACEMENT SERVICE, WARRANTY & ASSISTANCE

If your Service Warranty & Assistance book is lost, and an Online Service History is not available, a replacement publication can be ordered via the Internet at:- **www.landroverliterature.com** or from a Land Rover Retailer/Authorised Repairer.

The replacement book is visibly different to the original version. The front cover and title page have the revised title. Page 2 explains why the replacement version is being used. Each internal page displays the caption 'REPLACEMENT'.

Original style books are not available for purchase. This is a measure taken to counteract fraudulent attempts to recreate a vehicle service history.

Remember to transfer the details recorded on the Vehicle Details page, to your replacement book.

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## SERVICE INTERVAL PLAN 1- 16 MODEL YEAR ONWARDS

Applies to the following countries.

Andorra, Austria, Belgium, Botswana, Brunei, Bulgaria, Canaries, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Gran Canaria, Greece, Greenland, Hong Kong, Hungary, Iceland, Indonesia[1], Ireland, Israel, Italy, Japan, Korea (South), Latvia, Liechtenstein, Lithuania, Luxembourg, Macau, Macedonia, Malaysia, Malta, Mexico, Moldova, Monaco, Namibia, Netherlands, Netherlands Antilles, New Caledonia, New Zealand, Norway, Philippines, Poland, Portugal, Romania, Serbia, Singapore, Slovakia, Slovenia, South Africa, Spain (mainland), Sweden, Switzerland, Tahiti, Taiwan, Thailand.

[1]All diesel engines require servicing at 13,000 km or 12 months.

| Range Rover Evoque, Discovery Sport - 2.0L petrol engines | Range Rover Evoque, Discovery Sport - 2.2L diesel engines<br>Range Rover Evoque - 2.0L diesel engine (2 Wheel Drive) | Range Rover, Range Rover Sport, Discovery/LR4 - all engines | Range Rover Evoque, Discovery Sport - 2.0L diesel engines |
|---|---|---|---|
| **A Service -** 16,000 km/10,000 miles or 12 months* | **A Service -** 26,000 km/16,000 miles or 12 months* | | **A Service -** 34,000 km/21,000 miles or 24 months* |
| **B Service -** 16,000 km/10,000 miles or 12 months* after the previous **A Service** | **B Service -** 26,000 km/16,000 miles or 12 months* after the previous **A Service** | | **B Service -** 34,000 km/21,000 miles or 24 months* after the previous **A Service** |
| **A Service -** 16,000 km/10,000 miles or 12 months* after the previous **B Service** | **A Service -** 26,000 km/16,000 miles or 12 months* after the previous **B Service** | | **A Service -** 34,000 km/21,000 miles or 24 months* after the previous **B Service** |
| Repeat sequence from the first **B Service** | | | |

* Whichever occurs first.

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## SERVICE INTERVAL PLAN 2 - 16 MODEL YEAR ONWARDS

Applies to the following countries.

Albania, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Bahamas, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia and Herzegovina, Brazil[1], British Virgin Islands, Burkina Faso, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China[2], Colombia, Costa Rica, Cote d'Ivoire, Cuba, Dijbouti, Dominica, Dominican Republic, East Timor, Ecuador, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, Gabon, Gambia, Georgia, Ghana, Grenada, Guadeloupe, Guatemala, Guinea (Conakry), Guinea-Bassau, Guyana, Haiti, Honduras, India, Jamaica, Kazakhstan, Kenya[3], Kosovo, Kyrgyzstan, Laos, Liberia, Madagascar, Malawi, Mali, Martinique, Mauritius, Mayotte, Mongolia, Montenegro, Montserrat, Mozambique, Myanmar (Burma), Nepal, Nicaragua, Niger, Nigeria, Palau, Panama, Papua New Guinea, Paraguay, Peru, Reunion, Russia, Rwanda, Saint Barthelemy, Saint Helena, Saint Kitts and Nevis, Saint Lucia, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Senegal, Seychelles, Sierra Leone, Somalia, Sri Lanka, Suriname, Tanzania, Trinidad and Tobago, Turkey[4], Turks and Caicos Islands, Tuvalu, Uganda, Ukraine, Uruguay, Uzbekistan, Venezuela, Vietnam, Zambia, Zimbabwe.

[1] All diesel engines require servicing at 10,000 km or 12 months.

[2] All engines require servicing at 10,000 km or 6 months intervals.

[3] All diesel engines require servicing at 6,500 km or 6 months intervals.

[4] All engines require servicing at 13,000 km or 6 months intervals.

| All models - all engines |
|---|
| **A Service** - 13,000 km/8,000 miles or 12 months* |
| **B Service** - 13,000 km/8,000 miles or 12 months* after the previous **A Service** |
| **A Service** - 13,000 km/8,000 miles or 12 months* after the previous **B Service** |
| Repeat sequence from the first **B Service** |

* Whichever occurs first.

*Note: More frequent oil change services are recommended for vehicles operated in arduous operating conditions. See* 8, ARDUOUS OPERATING CONDITIONS

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