

## WHAT'S NOT COVERED BY THE WARRANTY?

Jaguar Land Rover Limited offers no warranty and is **not** responsible for any repair or replacement to the vehicle, part or accessory that is required as a direct result of:

- Any modification to the vehicle, components, parts or accessories, including any engine performance enhancement modifications, in particular, chip tuning, which are not authorised by Jaguar Land Rover Limited.
- Normal wear and tear. Includes brake pads, brake discs and any other friction related components.
- Defects or damage caused as a result of the vehicle being used in motor sport events, or for any purpose other than normal, private or commercial use.
- Damage resulting from neglect, accident, flooding or improper use or fitting.
- Damage caused during maintenance.
- Failure to properly maintain the vehicle, part or accessory, in accordance with Jaguar Land Rover maintenance schedules and service instructions.
- Failure to use Jaguar Land Rover specified parts or oils/lubricants/fluids during a warranty repair (or parts of equivalent quality during a retail repair).

*Note: Failure to use oils/lubricants/fluids of the correct specification may result in mechanical breakdown and refusal by Jaguar Land Rover to pay for any resultant claims.*

- The part or vehicle accessory covered by the Parts Warranty is damaged due to the failure of another part on the vehicle (except manufacturing defect).
- Failure of a non-approved part and/or the failure or misuse of a product or accessory not recommended by Jaguar Land Rover. Additionally, any consequential damage caused by the installation or use of such parts, products or accessories will not be covered by the Land Rover Vehicle or Parts Warranties.
- Any vehicle that has had its vehicle identification number (VIN) altered or removed, or on which the odometer reading has been unlawfully changed.
- Refilling or topping-up with incorrect fuel, e.g., petrol used instead of diesel.
- Use of fuel specifications or alternative fuels which are not approved by Jaguar Land Rover for the vehicle (refer to the Owner's Handbook).
- Use of supplemental additives and flushing agents for fuel or engine oil (unless specified as part of a Land Rover service requirement).
- The vehicle, as manufactured, does not meet the operational specification of a market for which it was not specified, including any legal requirements or penalties imposed by Government or other authority.

- The effects of any vehicle modifications undertaken to comply with legal or local requirements of a market for which it was not specified, unless authorised by Jaguar Land Rover Limited.

*Note: Where applicable, a Land Rover Authorised Repairer may, at the customer's expense, carry out authorised modifications to meet legal or operational requirements of a market.*

### **Paint surface warranty and corrosion protection warranty**

Jaguar Land Rover Limited is **not** responsible for any repair or replacement that is required as a direct result of the following:

- Failure to properly maintain paint and bodywork by regular cleaning in accordance with Jaguar Land Rover Limited instructions.
- Failure to promptly rectify any paint or corrosion damage.
- Factors that are beyond the control of Jaguar Land Rover Limited such as environmental hazards including salt, industrial fall-out, storm damage, acid rain, bird droppings and also damage, including stone chips, scratches and use of unsuitable cleaning agents.
- Accident repairs using materials or methods of repair that have not been approved by Jaguar Land Rover Limited.
- Alterations of the vehicle from Jaguar Land Rover original specification.

### **Scheduled maintenance items**

During a NORMAL scheduled service or maintenance operation, consumable items which are subject to adjustment or replacement are **not** covered by the Warranty, unless work is required as a direct result of a manufacturing defect.

Parts that fall into this category for all models are:

- Lubricants.
- Oil filter.
- Fuel filter.
- Air filter.
- Pollen filter (where applicable)
- Drive belts.
- Spark plugs (petrol engines only).
- Smart key batteries (Not all models, please check with your Retailer/Authorised Repairer).

*Note: The Land Rover warranty will apply up to the first scheduled service change point of the particular item. See 8, SERVICE CONTENT. The period of cover for any item will not exceed the time and mileage limitation of the vehicle warranty.*

# Warranty exclusions

## Repair, replacements and adjustments up to the first scheduled service

Some parts that require repair, replacement or adjustment, are recognised as having a limited service life. These parts are warranted against manufacturing defects for a period of up to and including the first scheduled service or 12 months, whichever occurs first.

Parts and adjustments that fall into this category for all models are:

- Wiper blades.
- Smart key batteries (check with your Retailer/Authorised Repairer).
- All light bulbs (interior and exterior). Except for - Xenon headlamp bulbs and facia/instrumentation illumination which are covered for the full duration of the Vehicle Warranty.
- Adjustments, including but not limited to: headlamp and hinged panel adjustments, suspension tightening, steering geometry adjustments, emission/fuel system checks, lubrication and parking brake cable adjustments, wheel alignment and wheel balancing.

*Note: Brake pads, brake discs and any other friction related components are covered against manufacturing defects for the duration of the Vehicle Warranty. See 12, VEHICLE WARRANTY.*

## OTHER EXCLUSIONS

Land Rover warranties exclude liability for any lost time, inconvenience, loss of transportation, or any other incidental or consequential damage that you (or anyone else) may incur as a result of a defect covered by the warranties.