INTRODUCTION

Jaguar Land Rover Limited and your Dealer thank you for buying a new Land Rover vehicle. We want you to feel happy and assured that whether you are driving for business or pleasure - in your home country or around Europe - you are covered by an unrivalled range of services.

THE LAND ROVER WARRANTY AND CONSUMER LAW
This Land Rover Warranty is a manufacturer's warranty that supplements and does not affect your legal rights under the vehicle purchase agreement with your selling Land Rover Dealer or under applicable national legislation governing the sale of consumer goods

DATA PROTECTION STATEMENT

Jaguar Land Rover Limited respects the privacy of every individual. Information collected about you will be used to satisfy requests made by you, to fulfil contracts you have entered into, to inform you about new products and services, or to improve how Land Rover may serve you as a valued customer. Your information will be treated in accordance with applicable data protection laws and the European Union EC Directive 95/46/EC. It may be shared with Land Rover and its affiliated or associated companies, its authorised Dealers and repairers, agencies and other companies providing services for your benefit.

We will not disclose your information to third parties except as described above and as may be required by law. Should this happen, we will take steps to ensure that any third party companies who handle your information comply with the relevant data protection laws. We may share generalised information about your behaviour patterns with partners or other parties on an anonymous basis and in such a way that neither you nor any individual customer can be identified.

Any personal information that you supply to Jaguar Land Rover Limited or its authorised Dealers or repairers will be held in encrypted electronic format on a secure computer server to prevent unauthorised access by other people. We aim to ensure that the personal data stored will be up to date, relevant and not excessive and that information is not retained longer than is necessary.

You have the right at any time to see what is held about you and to correct any inaccuracies or to withdraw from receiving any further communications from Jaguar Land Rover Limited and its affiliated or associated companies. Should you wish to do this please contact your local Land Rover Dealer or (if different) the Land Rover Dealer from which you purchased your vehicle.

WARRANTY BENEFITS

The Land Rover Warranty is a comprehensive package of benefits designed to meet a high standard of after sales care and support.

The following pages give full details of the Warranty. Please read these carefully in order to ensure that you obtain the full value of the benefits available.

In addition, all the benefits of Land Rover Assistance are automatically included as part of the Land Rover Warranty.

For quick reference, a synopsis of the Warranty periods of cover follows:

Vehicle warranty

3 years, unlimited mileage.

See **13, VEHICLE WARRANTY**.

Paint surface warranty

3 years, unlimited mileage.

See **13, PAINT SURFACE WARRANTY**.

Corrosion protection warranty

6 years, unlimited mileage.

See **13, CORROSION PROTECTION WARRANTY**.

General warranty information

The Vehicle Warranty benefits start on the day that the vehicle is delivered to the first retail customer or his/her representative. Where a vehicle is purchased by an intermediary, the period of cover commences when the vehicle is handed over to that intermediary.

Note: *The warranty period for Dealer demonstrator vehicles starts on the day that the vehicle is put into service as a demonstrator (not the day that the vehicle is first sold retail).*

The Warranty Statements made on the following pages are additional to, and are not intended to affect, your statutory rights.

How to obtain warranty assistance

Should your vehicle ever require attention under the Warranty arrangements, simply contact the nearest Land Rover Authorised Repairer.

For Land Rover Authorised Repairer locations:

Telephone **0800-110 110**

- Always provide your Authorised Repairer with full information about the nature of any difficulty as quickly as possible.
- Always present the Authorised Repairer with this book which will provide them with the information that they need before a repair can be undertaken.

If the Vehicle Identification page of this book is incomplete, Warranty Assistance may be refused by the Authorised Repairer until confirmation has been received from Jaguar Land Rover Limited that the vehicle in question is covered by the terms of the Land Rover Warranty.

Your Land Rover Authorised Repairer will arrange an appointment so that you avoid having to be without the vehicle for longer than necessary.

Transfer of warranty

Warranty benefits will continue to apply regardless of any change of ownership.

VEHICLE WARRANTY

Should any part of the vehicle require repair or replacement as a result of a manufacturing defect, the part will be repaired or replaced completely free of charge by any Land Rover Authorised Repairer, regardless of any change of vehicle ownership during the period of cover.

Note: *Tyres are covered separately by the tyre manufacturer. Your Land Rover Authorised Repairer will, however, assist you with any tyre claim.*

In all warranty repairs carried out by a Land Rover Authorised Repairer, genuine Land Rover Approved Parts will be used. Any displaced parts become the property of Jaguar Land Rover Limited.

All parts fitted during warranty repairs are covered for the balance of the original warranty period.

PAINT SURFACE WARRANTY

Should the paint surface of the vehicle body require attention due to a defect in material or applications, any necessary repairs will be performed completely free of charge by any Land Rover Authorised Repairer, regardless of any change in vehicle ownership during the period of cover.

CORROSION PROTECTION WARRANTY

Should any part of the bodywork of the vehicle be perforated by rust corrosion, the panel(s) affected by the perforation will be repaired or replaced by any Land Rover Authorised Repairer, completely free of charge, regardless of any change in vehicle ownership.

Note: *The term "perforation" means a hole that penetrates through the bodywork caused by corrosion from the inside or underside as a result of faulty manufacture or materials.*

For the purpose of this Warranty, bodywork is defined as metal panels, including doors, bonnet, engine and boot compartments, wings, sills, scuttles, roof, floor panel, frames and chassis members, but excluding attachments such as bright trim, bumpers, mouldings, hinges and road wheels.

ACCIDENT DAMAGE REPAIR

In the event of the vehicle requiring body repairs due to accident damage, your Land Rover Authorised Repairer can ensure that the repairs are carried out by a Land Rover Approved Body Repair Centre, using only Land Rover approved parts, materials and repair techniques. This will ensure that warranty cover will continue on the repaired body sections for the remaining period of the Corrosion Protection Warranty.

ALUMINIUM BODY REPAIRS

Some Land Rover and Range Rover models incorporate the latest technology in aluminium body structure.

Specialist vehicle Body and Paint Centres are provided with full technical support from the factory.

The Body and Paint Centres operate to a high standard and have all the necessary tools and equipment essential to repair Land Rover and Range Rover vehicles.

OWNER'S RESPONSIBILITY

Your Owner's Handbook and this book describe the proper care and use of your vehicle. Proper maintenance and use guard against major repair expenses resulting from misuse, neglect or inadequate maintenance, and may help increase the value you receive when you sell or trade your vehicle.

Vehicle Warranty

- Make sure that all of the required maintenance is performed and that the materials used meet Land Rover engineering specifications.

  Note: *Failure to perform maintenance promptly and in accordance with Land Rover's specified service intervals will invalidate warranty coverage on affected parts.*
- Make sure you present your vehicle to a Land Rover Authorised Repairer for any warranty repair as soon as practicable after a defect is detected. This will minimise the effect a defect has on your vehicle and the nature of the repair needed.

  Note: *Your Land Rover Authorised Repairer has technicians who are trained and equipped to perform the required maintenance on your vehicle using genuine Land Rover parts to keep your vehicle operating to optimum levels.*
- Make sure that relevant documents for completed maintenance work are retained with the vehicle and confirmation of maintenance work is always recorded in the Online Service History.

Paint Surface Warranty and Corrosion Protection Warranty

- Make sure that paint and bodywork is maintained with regular cleaning in accordance with Land Rover's recommendations.
- Make sure you present your vehicle to a Land Rover Authorised Repairer for any warranty repair as soon as practicable after a defect is detected. This will minimize the effect a defect has on your vehicle and the nature of the repair needed.