

WARRANTY COVER WHEN TOURING

Jaguar Land Rover Limited has a comprehensive service network in most parts of the world. Any Land Rover Authorised Repairer can carry out repairs under the Land Rover Warranty. Under normal circumstances, you should not be required to pay for any warranty work at the time it is performed by a Land Rover Authorised Repairer.

When touring, it is your responsibility to produce this Service Record and Warranty Benefits book issued with your vehicle (which establishes your right to warranty coverage. If you are unable to do so, the Land Rover Authorised Repairer should seek advice from Jaguar Land Rover Limited or the local importer or National Sales Company.

Under exceptional circumstances, you may be asked to pay for repairs that are in fact covered by the Land Rover Warranty. If so, you should retain the relevant documents and, where practical, any replaced parts so that upon your return home your local Land Rover Authorised Repairer can arrange for prompt reimbursement as appropriate.

Making a Claim

When visiting your Land Rover Authorised Repairer, have this book available. In the vast majority of cases the Land Rover Authorised Repairer will be able to carry out the repair immediately. However, you should note that occasionally the nature of the repair may require the Land Rover Authorised Repairer to obtain authority from Jaguar Land Rover Limited before proceeding.

Please note that Jaguar Land Rover Limited reserves the right to inspect your vehicle if necessary, and that any replaced components will be retained by the Land Rover Authorised Repairer.

If You Need Help or Advice

Should you need more information about any aspect of the warranty on your vehicle, please do not hesitate to contact Land Rover Customer Service direct:

- telephone **08705 000500**.

EMERGENCY WARRANTY REPAIRS WHEN TOURING

To Land Rover Authorised Repairers

EMERGENCY REPAIRS

You are requested to provide emergency repairs to the vehicle detailed in this book, **free of charge**.

The claim for reimbursement should be sent to Jaguar Land Rover Limited in the usual way.

Should you find it necessary to charge the customer, you should provide relevant documents which shows the repair operation performed and the individual parts used. Where possible make the displaced parts available to the owner.

The Customer may be charged if this book is not produced or is incomplete.

Where doubt exists as to the validity of the Warranty on the vehicle identified in this book, the Land Rover Authorised Repairer should contact Jaguar Land Rover Limited for clarification of its validity.