

ACCIDENT SERVICES

The Accident Services is designed to assist you during the repair process following a road traffic accident.

In the event of an accident, to ensure that your vehicle is repaired to Jaguar Land Rover Limited original manufacturing specifications, please contact the Accident Services team who will look after your claim from start to finish. Initially, you will be asked for details of the incident, extent of damage and details of any third party involved.

If the vehicle is immobilised, the vehicle will be recovered to the Dealer or Repairer of your choice, or to the nearest Land Rover Authorised Body Repair Centre to your home address. Where the vehicle remains mobile, a call to the most appropriate Land Rover Authorised Body Repair Centre will be made in order to arrange an inspection of the damage and quotation for repair.

The Accident Services team will liaise with you, the Land Rover Repair Centre and insurer to ensure that the repair process proceeds with the minimum of delay and inconvenience.

In addition, if the accident was the responsibility of a third party, the service will pursue claims for any Uninsured Losses or personal injury compensation.

Land Rover Accident Services are available 24 hours, 7 days per week.

Remember, it is your right to have your vehicle repaired at your repairer of choice.

Note: Accident repairs using non-Land Rover approved materials and/or methods of repair, may invalidate your vehicle warranty.

Contacting the Accident Services Team

Should you require assistance following an accident, use the Accident Services freephone number:
0800 777 196