TELEPHONE VOICE RECOGNITION

IMPORTANT
Voice control enables you to activate important functions of your telephone system, without the need to operate the controls manually. This enables you to concentrate fully on driving the vehicle, you do not need to divert your eyes from the road ahead in order to check read-outs, and the voice control system feeds back information to you.
A number of voice commands are available and, with a little experience, you will find them easy and convenient to use. Whenever you issue one of the defined commands with the system active, the voice control system converts your command into a control signal for the telephone system. Your inputs take the form of dialogues or commands. You are guided through these dialogues by announcements or questions.
Please familiarise yourself with the functions of your telephone system, before using voice control.

WARNING
⚠ **Do not use the voice control for placing emergency calls. Your voice and tone could be affected by stressful situations as a result of which, the process of establishing the telephone connection could be unnecessarily delayed.**

Making yourself clearly understood

The voice control system includes a special hands-free microphone mounted in the roof lining of your vehicle, at the front. This microphone filters out ambient noise. There are nevertheless a few points to observe in making sure you are properly understood:

- Speak continuously and at normal volume, avoiding unnatural emphasis and pauses between words.

- Do not speak while the voice control system itself is giving an output. The voice system displays **LISTENING** and gives a beep when it is waiting for a speech input.

- It is possible that noise interference from the air conditioning system or noise from outside the vehicle could affect commands. To avoid this, ensure the blower speed is not on a high setting and keep doors, windows and the sunroof closed when issuing voice commands.

- If a command is not understood or your speech was not heard, the voice system responds with "Sorry", "Command not recognised" or "No speech detected". Please try again if this happens.

- Avoid causing background noise in the vehicle while you are speaking and ask your passengers not to talk while you are issuing voice commands.

- The hands-free microphone is positioned to pick up the driver's voice. Other occupants of the vehicle could be understood with less accuracy and are, therefore, advised to use the handset when making a telephone call.

Note: The voice recognition directory is separate from your phone handset SIM card/ address book/phone book.

Telephone Voice Recognition

Defined voice commands

The voice control system understands predefined commands which need to be given **exactly** word for word.

You can prompt the system to speak a selection of these commands by activating the system and giving the command **Phone help** or **Telephone help**.

*Note: For each command below, the term **Phone** or **Telephone** are equally acceptable.*
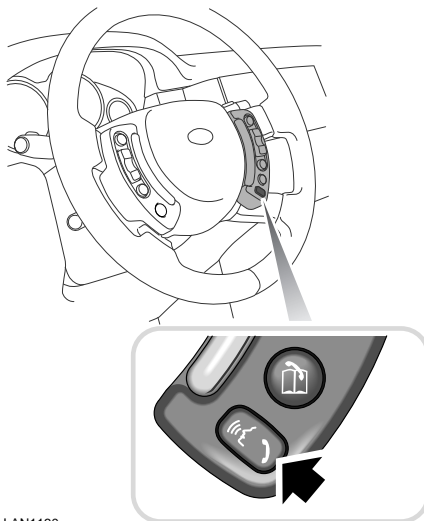
These commands are as follows:

Telephone commands

- **Phone dial number**
- **Phone redial**
- **Phone dial name**
- **Phone store name**
- **Phone play directory**
- **Phone delete directory**

Telephone sub-commands

These commands are used in response to a prompt or question within a dialogue.

- **Correction**
- **Delete**
- **Cancel**
- **Store**
- **Dial**
- **Yes**
- **No**
- **Replay**
- **Numbers 0-9**
- **Double**
- **Treble/Triple**

Activating the system

LAN1130

To switch on voice control, press the voice control key (arrowed) in the multi-functional steering wheel:

- Hold the key pressed in (until the listening beep is heard) to activate voice control (your Audio will mute at this point, if switched on). A listening beep and the display **LISTENING** in the main message centre indicate that the system is now waiting for a spoken input.

Once the system is listening, give the desired voice command.

Before giving a new voice command - except during a dialogue - always press the steering wheel voice control key.

Telephone Voice Recognition

Interrupting voice control

A command can be interrupted by speaking the word **Cancel** or by pressing the steering wheel voice control key until the system responds by displaying **COMMAND CANCEL** in the Main message centre.

It is only possible to interrupt dialogues, in which it is possible to speak a text of your choice (e.g. name), by pressing the steering wheel key.

If you receive a telephone call (or Navigation route guidance instruction/T.A. announcement) while conducting a dialogue by voice control, the telephone mode automatically cuts in.

GENERAL COMMANDS

Note: *The voice control commands you should give are shown in bold and the responses by the voice recognition system are shown inside chevrons* *<…>*.

Activating the user help function

The command **Phone help** calls up a list of telephone commands in spoken form.

Command not recognised

If a command is not recognised by the speech recognition system, it responds with **<Sorry>**.

Please say your command again.

Telephone Voice Recognition

DIALLING A PHONE NUMBER

Starting a dialogue

Hold the voice control key in the multi-functional steering wheel pressed in until the beep is heard. Any audio sources in the vehicle are muted.

The command **Phone dial number** starts the dialogue for entering a telephone number. You are guided through this process by a predefined dialogue.

Saying numbers

The system understands single digits from zero to nine. You can choose to say either
Zero
or
Oh.

Numbers such as ten, eleven, twelve etc. are not recognised.

To speed up input it is a good idea to group together between three and five digits into a continuous string. However, you can also say each digit individually, or all digits continuously.

Note: Telephone numbers of up to 20 digits are acknowledged. If a longer number is given, the following error message will be issued:
***<Number too long>.*Establishing a connection**

The command
Dial
terminates input of the digits and a connection is established with the telephone number displayed.

*Note: To make a foreign phone call say **Plus** followed by the country code.*

Dialling a phone number

You say	Voice output	Display output
Phone dial number	<Phone dial number, Number please>	DIAL NUMBER NUMBER PLEASE
Zero, one, six, one	<Zero, one, six, one, continue?>	0161
Four, nine, six	<Four, nine, six, continue?>	0161496
Zero, nine, nine, eight	<Zero, nine, nine, eight, continue?>	01614960998
Dial	<Dialling>	DIALLING

Telephone Voice Recognition

Correcting/deleting and cancelling inputs

When you are entering digits into the system, it will repeat back the numbers given, then asks you to continue. You may continue entering digits to complete your number or if you have made a mistake or if the voice control has misunderstood, you may say:
Correction, **Delete** or **Cancel**.

Correcting inputs

Use the command **Correction** to delete the last block of digits. After the command **Correction**, the system repeats the digits that were entered correctly up to that point.

Deleting inputs

The command **Delete** deletes all digits entered. It is then necessary to enter the digits again from the very beginning

Cancelling voice session

The command **Cancel** terminates voice session.

Correcting/deleting inputs

You say	Voice output	Display output
Phone dial number	<Phone dial number, Number please>	DIAL NUMBER NUMBER PLEASE
Zero, one, six, one	<Zero, one, six, one, continue?>	0161
Four, nine, six	<Four, nine, six, continue?>	0161496
Correction	<Zero, one, six, one, continue?>	0161
Four, nine, five	<Four, nine, five, continue?>	0161495
Delete	<Number please>	NUMBER PLEASE

Redialling

The command **Phone redial** dials the telephone number last used.

Redialling the last number used

You say	Voice output	Display output
Phone redial	<Phone redial, Confirm Yes or No>	PHONE REDIAL SAY YES OR NO
Yes	<Dialling>	DIALLING

Telephone Voice Recognition

STORING A TELEPHONE NAME/NUMBER

Telephone numbers which you dial frequently can be stored in the Voice Recognition phone directory in conjunction with the contact name.

There are two methods of achieving this. One is by initially entering the contact phone number via the touchscreen (detailed below). The second is initiated via a voice command. See **Storing via voice command, 364**.

Storing via touchscreen

From the touchscreen, select the **Settings** menu soft or hardkey, followed by **voice settings**, then select **voice add name**. Enter telephone number using the touchscreen keypad. Select **Add** to initiate the voice recognition Phone Store Name function. Follow the process in the table below.

Note: *For further information on voice settings, please refer to the Audio section of the Owner's Handbook.*

Storing via touchscreen

Action	Voice output	Display output
(After pressing **Add** softkey in Voice add name screen)	<Name please>	NAME PLEASE
(Follow voice prompts)		

Telephone Voice Recognition

Storing via voice command

The command **Phone store name** calls up the dialogue for storing a name. The name is entered first, then the number. The same rules for saying numbers apply as for the **Phone dial number** command.

If possible, keep names acoustically distinct from one another, for example, **"Andrew Royd"** and **"David Royle"** instead of **"Mr Royd"** and **"Mr Royle"**. This will improve recognition when you make a call.

Depending on the spoken length of the names and numbers you have entered, it is possible to store approximately 50 entries.

Storing via voice command

You say	Voice output	Display output
Phone store name	<Phone store name, Name please>	PHONE STORE NAME NAME PLEASE
Andrew Royd	<Number please>	NUMBER PLEASE
Zero, one, six, one	<Zero, one, six, one, continue?>	0161
Four, nine, six	<Four, nine, six, continue?>	0161496
Zero, nine, nine, eight	<Zero, nine, nine, eight, continue?>	01614960998
Store	<Stored>	STORED

Telephone Voice Recognition

USING THE VOICE RECOGNITION PHONE DIRECTORY

Dialling a telephone number in phone directory

The command **Phone dial name** activates the phone number in the directory corresponding to the name tag.

When prompted by the voice control system, speak the name under which you have stored the telephone number you want.

The voice control system will understand best the person who made the entries.

Dialling a telephone number in phone directory

You say	Voice output	Display output
Phone dial name	<Phone Dial Name>	DIAL NAME NAME PLEASE
Andrew Royd	<Andrew Royd, Confirm Yes or No>	SAY YES OR NO
Yes	<Dialling>	DIALLING

Telephone Voice Recognition

Dialling/Editing and Deleting from the phone directory

The command **Phone play directory** enables you to have all entries in your voice recognition phone directory read out in order.

You may say one of the following after each name has been read out. Give the command **Dial**, **Replay**, **Delete**, **Edit**, **Cancel** or remain silent to advance to the next name.

Dialling from the phone book

You say	Voice output	Display output
Phone play directory You can say **Dial**, **Replay**, **Delete**, **Edit** or **Cancel** after each name. *(Reads out the entries)*	<Phone play directory>	PHONE DIRECTORY *(Display numbers)*
Dial	<nametag> Confirm Yes or No	DIAL NAME SAY YES OR NO
Yes	<Dialling>	DIALLING

Dialling

This function enables you to dial a telephone number stored in the phone directory. This is useful if you have forgotten a contact's voice/name tag or if the tag is not recognised.

Replaying

This function repeats the name again from the phone directory.

Deleting

This function enables deletion of a telephone number and name stored in the phone directory.

Editing

This function enables voice editing of a telephone number of an existing name stored in the phone directory.

Cancelling

Terminates the voice session.

Telephone Voice Recognition

Deleting/clearing the entire phone directory

The command **Phone delete directory** deletes all entries in the Voice Recognition phone directory.

The names and telephone numbers entered in your Voice Recognition phone directory are independent of the telephone or SIM card memory of your phone. In other words, it is not possible to recall or delete the numbers stored in the telephone itself or on the SIM card by voice input, nor is it possible to store numbers there by voice input.

Deleting/clearing the entire phone directory

You say	Voice output	Display output
Phone delete directory	<Phone delete directory, Confirm Yes or No>	DELETE DIRECTORY SAY YES OR NO
Yes	<Are you sure you want to delete the whole directory?>	SAY YES OR NO
Yes	<Directory deleted>	DELETED