

# Warranties: Vehicle Warranties

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## NEW VEHICLE LIMITED WARRANTY

Applicability: All 2012 Model Year U.S.A. specification Land Rover vehicles registered in the U.S.A. and Puerto Rico.

### Warranty Limitations

This New Vehicle Limited Warranty is the only express warranty applicable to your vehicle. Jaguar Land Rover North America LLC neither assumes, nor authorizes anyone to assume for it, any other obligation or liability in connection with this warranty.

### Limitation of Remedies

Under the warranty, it is agreed that the sole exclusive remedy against Jaguar Land Rover North America LLC and its authorized retailers shall be for the repair or replacement of defective parts as provided herein. The sole purpose of this exclusive remedy shall be to provide for the free repair and replacement of defective parts in the manner prescribed in this warranty. This exclusive remedy shall not be deemed to have failed its essential purpose so long as Jaguar Land Rover North America LLC through its authorized retailers, is willing and able to repair or replace defective parts in the prescribed manner.

## IMPLIED WARRANTIES; CONSEQUENTIAL DAMAGES

UNDER THE LAW, THE OWNER MAY BE ENTITLED TO THE BENEFIT OF CERTAIN IMPLIED WARRANTIES:

- AN IMPLIED WARRANTY OF MERCHANTABILITY (THAT YOUR CAR IS REASONABLY FIT FOR THE GENERAL PURPOSE FOR WHICH IT WAS SOLD) OR,
- AN IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. (THAT YOUR CAR IS SUITABLE FOR YOUR SPECIAL PURPOSES).

THESE IMPLIED WARRANTIES ARE LIMITED, TO THE EXTENT ALLOWED BY LAW, TO THE TIME PERIOD COVERED BY THE WRITTEN WARRANTIES, OR TO THE APPLICABLE TIME PERIOD PROVIDED BY STATE LAW, WHICHEVER PERIOD IS SHORTER.

JAGUAR LAND ROVER NORTH AMERICA LLC DOES NOT ACCEPT RESPONSIBILITY UNDER ANY OF THE WARRANTIES IN THE PASSPORT TO SERVICE FOR ANY CONSEQUENTIAL DAMAGE OR COMMERCIAL LOSS TO THE OWNER, OR ANY INCIDENTAL EXPENSES, LOSS OF TIME, OR INCONVENIENCE.

SOME STATES DO NOT PERMIT A LIMITATION ON HOW LONG AN IMPLIED WARRANTY WILL LAST, OR ON THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO THE OWNER. THIS WARRANTY GIVES OWNERS SPECIFIC LEGAL RIGHTS, AND THEY MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

NOTE: The information regarding limitations on incidental and consequential damages under the NEW VEHICLE LIMITED WARRANTY also applies to the EMISSION CONTROL SYSTEM WARRANTIES.

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## Warranty Statement

Jaguar Land Rover North America LLC warrants that during the warranty period, if a Land Rover vehicle is properly operated and maintained, repairs required to correct defects in factory-supplied materials or factory workmanship will be performed without charge upon presentation for service; any component covered by this warranty found to be defective in materials or workmanship will be repaired, or replaced, without charge with a new or remanufactured part distributed by Land Rover, at its sole option.

Jaguar Land Rover North America LLC and your authorized Land Rover retailer are not responsible for any time that you lose, for any inconvenience you might be caused, for the loss of your transportation, or for any other incidental or consequential damages you may have.

The warranty period for the vehicle begins on the date of the first retail sale, or on the date of entry into demonstrator service. The basic warranty period is for four (4) years or until the vehicle has been driven 50,000 miles, whichever occurs first.

## Warranty Coverage

The New Vehicle Limited Warranty covers any factory-supplied component of the Land Rover vehicle that is defective during the basic warranty period, with the exception of tires and items such as:

- Lubricants
- Normal maintenance items
- Regularly scheduled maintenance, parts and labor
- Wear parts, except as listed below

The warranty includes any part scheduled for routine replacement during the warranty period if it is defective. If a part fails at the same time it is due for replacement it is not covered by the warranty.

### Wear parts

Wear parts are warranted for one (1) year or until the vehicle has been driven 12,500 miles.

Wear parts include the following:

- Brake pads – defect only \*
  - Windshield wiper blades
- \* Brake pads are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

### Brake discs (rotors)

Brake discs are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

### Battery

The battery is warranted 100% for parts and labor for four (4) years or 50,000 miles, whichever occurs first.

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## Service adjustments

Any adjustment necessary to correct a defect in materials or workmanship will be performed without charge for one (1) year or until the vehicle has been driven 12,500 miles. The term “adjustment” refers to minor repairs or adjustment not usually associated with the replacement of parts. Service adjustments include wheel and suspension alignment and wheel and tire balancing.

## What is not Covered

### Damage Caused by Accident; Alteration or Misuse of the Vehicle

Examples are:

- Damage caused by collision, fire, flood, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle
- Misuse of the vehicle, such as negligence, overloading, racing, or using the vehicle as a stationary power source
- Alteration or modification of the vehicle, including changes to the body, chassis, or components after the vehicle leaves the control of Land Rover
- Tampering with the vehicle, tampering with the emissions systems or with other parts that affect these systems
- Disconnection or alteration of the odometer, or where the actual mileage cannot be determined due to the odometer being inoperative for an extended period of time
- Unauthorized replacement of the odometer / speedometer
- Use of contaminated or improper fuel or fluids
- Application of chemicals

### Damage Caused by Use and/or the Environment

Surface corrosion and deterioration of paint, trim, and appearance items that result from use and/or exposure to the elements are not covered.

Examples are:

- Stone chips, scratches
- Dings or dents
- Road salt, tree sap
- Bird droppings
- Lightning, hail damage
- Windstorm damage
- Earthquake damage
- Water or flood damage

### Damage Caused by Improper Maintenance

Damage caused by failure to maintain the vehicle, improperly maintaining the vehicle, or using the wrong fuel, oil, lubricants, or fluids is not covered. See the Owner's Manual for correct fluid levels, and the Maintenance Schedule in this handbook for proper ways to maintain your vehicle.

Examples are:

- Oil changes
- Engine tune-up
- Wiper blades
- Oils, lubricants and other fluids
- Oil / air filters
- Brake linings / pads
- Cleaning and polishing

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## Other Items and Conditions not Covered by This Warranty

- Parts and accessories on your vehicle that are not Land Rover-approved and are installed by retailer's body shops or manufacturing companies other than Land Rover.
- Vehicles reported as follows: dismantled, fire, flood, junk, rebuilt, reconstructed, salvaged, totaled or stolen.
- Paint color matching. Land Rover reserves the right to determine whether painting the repaired or replaced panel to match the original finish is practical. Land Rover will not under any circumstances pay for painting the entire car solely for paint color matching.
- Normal noises or vibration. Your vehicle is a mechanical device, and all mechanical devices make some sort of noise and/or vibration. These noises and vibrations can differ from vehicle to vehicle, and Land Rover recognizes those noises as normal and characteristic of the product. Normal noise and/or vibration, as well as deterioration caused by normal wear and tear, each as determined by Land Rover or its representative, are not covered by our New Vehicle Limited Warranty.

## Extra-Warranty Adjustment

Sometimes Jaguar Land Rover North America LLC may offer a special adjustment program to pay all or part of the cost of certain repairs beyond the terms of the warranty. Check with your authorized Land Rover retailer, or contact the Jaguar Land Rover North America LLC Customer Relationship Center as outlined on page 22, to determine whether any adjustment program is applicable to your vehicle. Please have available the following information:

- The model and the model year of your Land Rover vehicle
- The 17-digit Vehicle Identification Number (VIN) – located on a plate at the bottom left corner of the windshield; also shown on your vehicle's registration and insurance cards

*Land Rover and Jaguar Land Rover North America LLC reserve the right to make modifications in vehicles manufactured and/or sold by them at any time without incurring any obligation to make the same or similar modifications in vehicles previously manufactured and/or sold by them.*

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## **CORROSION PROTECTION LIMITED WARRANTY**

**Applicability: All 2012 Model Year U.S.A. specification Land Rover vehicles registered in the U.S.A. and Puerto Rico.**

### **Warranty Statement**

**Jaguar Land Rover North America LLC warrants that if any corrosion perforation occurs on the body of a Land Rover vehicle within six (6) years, unlimited mileage, from the date of first retail sale or the date of entry into demonstrator service, the panels affected by corrosion perforation will be repaired, or replaced, at no charge to the owner.**

### **Warranty coverage**

This warranty applies only to corrosion perforation of painted body panels or the body shell. Corrosion perforation means the corroding-through of the vehicle body from the inside to the outside.

Any part or component bolted or attached to the body, such as the suspension or exhaust systems, is not covered by the warranty because it is not part of the “body”. These components are covered by the New Vehicle Limited Warranty.

## **Sheet metal damage repairs**

Any automotive body shop that is repairing sheet metal damage should be instructed to apply proper anti-corrosive materials to bring those repaired areas into conformity with the original protection provided by the manufacturer.

## **Aftermarket corrosion-proofing**

The outer body panels are double-sided zinc-coated steel and aluminum alloy. The use of aftermarket applications that contain solvents could compromise this factory coating. Claims for future corrosion perforation repairs could be denied because the factory coating had been rendered ineffectual.