

## Warranty when touring

### WARRANTY COVER WHEN TOURING

Land Rover has a comprehensive service network in most parts of the world. Any Land Rover Authorised Repairer can carry out repairs under the Land Rover Warranty. Under normal circumstances, you should not be required to pay for any warranty work at the time it is performed by a Land Rover Authorised Repairer.

When touring, it is your responsibility to produce the Service Portfolio and Warranty Benefits books issued with your vehicle (which establishes your right to warranty coverage. If you are unable to do so, the Land Rover Authorised Repairer should seek advice from Land Rover, the local importer or National Sales Company.

Under exceptional circumstances, you may be asked to pay for repairs that are in fact covered by the Land Rover Warranty. If so, you should retain the invoice and, where practical, any replaced parts. On your return home your local Land Rover Dealer/Authorised Repairer can arrange for prompt reimbursement as appropriate.

### Making a Claim

When visiting a Land Rover Authorised Repairer, have the Service Portfolio and Warranty Benefits books available. In the vast majority of cases the Authorised Repairer will be able to carry out the repair immediately. However, you should note that occasionally the nature of the repair may require the Authorised Repairer to obtain authority from Land Rover before proceeding.

Please note that Land Rover reserves the right to inspect your vehicle if necessary, and that any replaced components will be retained by the Land Rover Authorised Repairer.

### EMERGENCY WARRANTY REPAIRS WHEN TOURING To Land Rover Authorised Repairers

#### EMERGENCY REPAIRS

You are requested to provide emergency repairs to the vehicle detailed in the Service Portfolio, **free of charge**.

The claim for reimbursement should be sent to Land Rover in the usual way. Should you find it necessary to charge the customer, you should provide an invoice which shows the repair operation performed and the individual parts used. Where possible make the displaced parts available to the owner.

The Customer may be charged if the Service Portfolio booklet is not produced or is incomplete.

Where doubt exists as to the validity of the Warranty on the vehicle identified in the Service Portfolio, the Land Rover Authorised Repairer should contact Land Rover for clarification of its validity.