

Land Rover assistance

LAND ROVER ASSISTANCE

Land Rover Assistance is a comprehensive assistance programme, designed specifically for Land Rover drivers to promote absolute peace of mind. This programme provides assistance in any motoring emergency, from immobilisation due to breakdown or accident, to minor emergencies such as a puncture.

If your vehicle is immobilised, Land Rover Assistance will attend your vehicle. If the problem cannot be resolved at the roadside, we will recover your vehicle to the nearest Land Rover Authorised Repairer.

If the Land Rover Authorised Repairer cannot repair your vehicle promptly, you may be eligible for additional benefits such as car hire.

The benefits of Land Rover Assistance are available throughout the new vehicle warranty period.

DEFINITIONS

The following words and phrases are used throughout this booklet and are defined as follows:

Abroad means any country in **Europe** other than the home country.

Additional benefits car hire, onward travel, hotel accommodation, vehicle redelivery and vehicle repatriation.

Eligible vehicles are Land Rover cars that were sold by a Land Rover dealer, were first registered in one of the participating countries and are still within the manufacturer's new vehicle warranty period.

Europe is defined as:

Andorra, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark (excluding the Faeroe Islands), Estonia, Finland (excluding Åland), France (including Martinique, Guadeloupe and

La Reunion), Germany, Gibraltar, Greece, Hungary, Iceland, Italy (including Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Republic of Ireland, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain (including the Balearic Islands and Canary Islands), Sweden, Switzerland, Turkey, Ukraine and the United Kingdom.

This Land Rover Assistance does **NOT** apply to any country not named in the preceding list.

Home country means the country in which your vehicle was first registered.

Immobilisation means that your vehicle is not drivable due to a vehicle fault, a road traffic accident or an incident in which the vehicle is not at fault.

Participating countries are:

Austria, Belgium, Czech Republic, Estonia, Finland, France, Germany, Gibraltar, Hungary, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Norway, Poland, Portugal, Republic of Ireland, Romania, Slovakia, Slovenia, Spain (including the Balearic Islands and Tenerife but excluding Gran Canaria), Sweden, Switzerland, Ukraine and the United Kingdom.

Road traffic accident is a collision involving your vehicle and another object, person or animal.

Vehicle fault means any fault covered by the manufacturer's new vehicle warranty.