

Land Rover assistance

Hotel accommodation

If the immobilisation occurs more than 80 kilometres from your home address and overnight accommodation is a more practical option, we will pay for the cost of hotel accommodation for you and your passengers for one night. If immobilisation occurs while driving abroad this will be up to seven nights.

Storage

If your vehicle has to be stored following recovery by Land Rover Assistance, we will pay the cost of storage up to maximum of 100 Euros.

Vehicle collection or redelivery

Land Rover Assistance will pay for reasonable costs incurred to collect your vehicle once it has been repaired. Alternatively, if the Land Rover Authorised Repairer is located more than 80 kilometres from your home address, you may elect to have the repaired vehicle delivered to your home.

Vehicle repatriation

If your vehicle has been recovered by Land Rover Assistance to a Land Rover Authorised Repairer abroad and if the repairs cannot be completed before your intended return date, we will arrange and pay for repatriation of your vehicle to your home address.

Message service

If your journey has been delayed due to the immobilisation of your vehicle, we can pass on urgent messages to family, friends or business.

OBTAINING ASSISTANCE

Should you require assistance due to vehicle immobilisation, you should contact Land Rover Assistance first. Please do NOT make your own arrangements.

It would greatly help us (and speed up the assistance process) if you could have the following details to hand when contacting Land Rover Assistance:

- Your name and exact location.
- The registration number and vehicle identification number (VIN) of your Land Rover.
- A brief description of the incident.
- A contact telephone number.

Assistance telephone numbers

The list shows two telephone numbers per participating country, one for assistance in your home country, the other for assistance when abroad. It is important that you call the appropriate number **for the country in which your vehicle was first registered**. This may be different to the country in which you require assistance.

Austria - 0800 500 806

If outside Austria + 43 1 503 0 806

Belarus - Not a participating country

Belgium - 0800 92 291

If outside Belgium + 32 3 253 6045

Bosnia and Herzegovina - Not a participating country

Bulgaria - Not a participating country

Croatia - 0800 1002

If outside Croatia + 385 1 4693 791

Cyprus - Not a participating country

Czech Republic - 261 000 557

If outside Czech Rep + 420 261 000 557

Estonia - 69 79 163

If outside Estonia + 372 69 79 163

Land Rover assistance

Finland - 0800 13 700
If outside Finland + 358 800 13 700
France - 01 70 94 11 11
If outside France + 33 1 70 94 11 11
Germany - 00800 15263 76837
If outside Germany + 49 89 7676 3498
Gibraltar - 900 314 195
If outside Gibraltar + 34 915 949 383
Greece - Not a participating country
Hungary - 1 345 1754
If outside Hungary + 36 1 345 1754
Iceland - Not a participating country
Italy - 800 836 058
If outside Italy + 39 02661 65529
Latvia - 67 11 22 10
If outside Latvia + 371 67 11 22 10
Lithuania - 8 52 499 006
If outside Lithuania + 370 52 499 006
Luxembourg + 32 3 253 6045
If outside Luxembourg + 32 3 253 6045
Macedonia - Not a participating country
Malta - Not a participating country
Montenegro - Not a participating country
Netherlands - 0800 555 0777
If outside N'lands + 31 592 390 558
Norway - 22 65 12 00
If outside Norway + 47 22 65 12 00
Poland - 0801 777 980
If outside Poland + 48 61 83 19 980
Portugal - 219 429 116
If outside Portugal + 351 219 429 116
Republic of Ireland - 1 800 456 999
If outside R.O.I. + 353 1 617 9560
Romania - 021 322 7535
If outside Romania + 40 21 322 7535
Serbia - Not a participating country
Slovakia - 2 492 05 971
If outside Slovakia + 421 2 492 05 971
Slovenia - 080 1 457
If outside Slovenia + 386 1 5305 357

Spain - 900 314 195
If outside Spain + 34 915 949 383
Sweden - 0771 99 54 00
If outside Sweden + 46 771 99 54 00
Switzerland - 062 788 85 31
If outside Switzerland + 41 62 788 85 31
Turkey - Not a participating country
Ukraine - 8 044 494 2951
If outside Ukraine + 380 44 494 2951
US Diplomatic and Military Vehicles in Europe -
If inside Germany 0800 526 7687
If outside Germany + 49 89 74 3285 427

Calls to Land Rover Assistance may be recorded to assist in confirming details of calls that may be incomplete or unclear. Recordings may be used for training purposes.