I-PACE

VEHICLE RECOVERY GUIDE

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INTRODUCTION

The vehicle recovery guide is designed to be used by qualified vehicle recovery personnel only.

Disclaimers

The information contained within this recovery guide was correct at the time of print. In the interest of development, the right is reserved to change specifications, design, or equipment, at any time, without notice and without incurring any obligations. For the latest information, refer to: **https://topix.jaguar.jlrext.com**.

Appropriate service methods are essential for the safe and reliable recovery of all motor vehicles, as well as the safety of the person doing the work. The vehicle recovery guide provides general directions for safe and effective vehicle recovery.

Symbols used in this guide

Safety warnings indicate either a procedure which must be followed precisely, or information that should be considered with great care, in order to avoid the possibility of personal injury.

Cautions indicate either a procedure which must be followed precisely, or information that should be considered with great care, in order to avoid the possibility of damage to the vehicle.

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VEHICLE RECOVERY

Vehicle inspection process

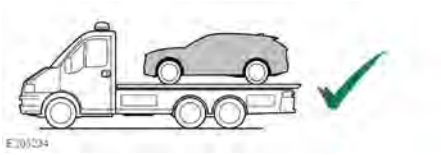
To avoid any later disputes, before recovery of a vehicle, inspect the interior and exterior for damage. Make a record of any damage you find and advise the owner or driver accordingly. Even minor damage can be expensive to repair, so make sure you carefully examine all areas of the vehicle.

Vehicle recovery preparation

Wear clean gloves and fit suitable protective covers on the seat(s) and floor before driving the vehicle or operating the controls.

Recovery method

Transporter or trailer:



The recommended method for recovery or transportation of the vehicle is on a transporter or trailer designed for that purpose.

Make sure that vehicle recovery or transportation is carried out by suitably qualified personnel and the vehicle is secured correctly.

The vehicle should not be towed on all four wheels or with the front or rear wheels suspended. Doing so can result in serious damage to the vehicle.

The recovery agent must activate the transmission park release before recovery starts. Failure to activate the transmission park release can result in serious damage to the vehicle.

During vehicle recovery, the smart key must remain inside the vehicle and the vehicle's electrical system must be switched on. This is to make sure that the steering column is unlocked and cooling is maintained to the inverters.

When moving the vehicle onto a transporter or trailer, adhere to the following:

- Where possible, switch on the vehicle's electrical system and select Neutral (**N**).
- Activate the transmission park release mechanism. See **5, TRANSMISSION PARK RELEASE**.
- Release the Electric Parking Brake (EPB). Where the vehicle has no electrical power, follow the EPB release procedure. See **3, ELECTRIC PARKING BRAKE (EPB) RELEASE**.
- Move the vehicle extremely slowly and do not exceed a distance of 500 m.

Note: *The steering column cannot be unlocked with the battery disconnected.*

Note: *For vehicles with InControl Protect, make sure that the owner is advised to place the vehicle in to* ***Transport Mode*** *using the* ***Jaguar InControl Remote Smartphone App****, or via the InControl website. Transport mode prevents stolen vehicle tracking alerts being raised while the vehicle is being transported.*

Towing points

For access to the front towing eye refer to the relevant section of the document. See **40, FRONT TOWING EYE**.

For access to the rear towing eye refer to the relevant section of the document. See **41, REAR TOWING EYE**.

TRANSPORTING THE VEHICLE

Use extreme caution when moving or towing the vehicle. Death or serious injury may occur.

Only use the lashing points or over-wheel lashings. Lashing over the body or suspension is not permissible, as settling of the suspension causes the lashing straps to slacken.

The vehicle should not be towed on all four wheels and should not be recovered with the front or rear wheels suspended. Doing so can result in serious transmission damage.

The recommended method for recovery or transportation of the vehicle, is on a transporter or trailer designed for that purpose.

ELECTRIC PARKING BRAKE (EPB) RELEASE

Chock the wheels and make sure that all personnel are clear of the vehicle before carrying out the following procedure.

If the Electric Parking Brake (EPB) does not release, because of a system fault or flat battery, for example, operate the emergency release procedure.

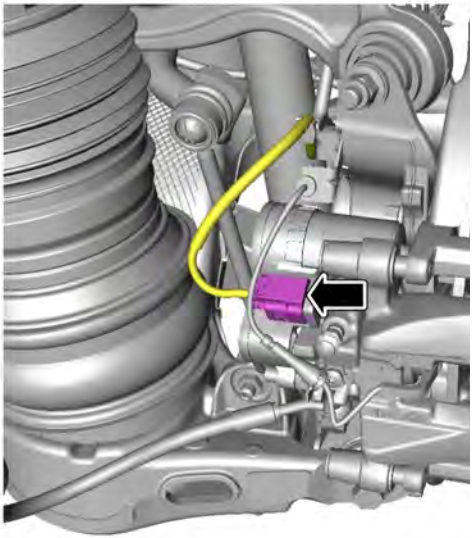
Note: *The use of other methods such as starting aids, jump leads, and dollies may negate the need to perform this procedure.*

Release the EPB, as follows:

Deactivation

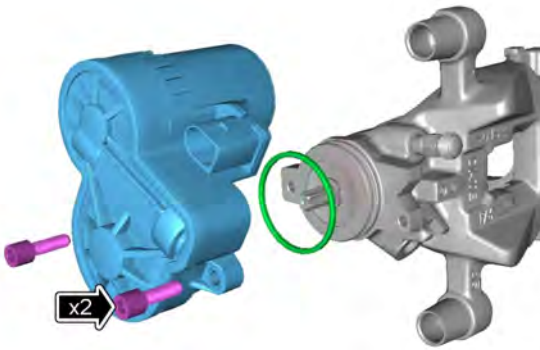
Raise and support the vehicle.

Remove the rear wheel and tyre assembly.



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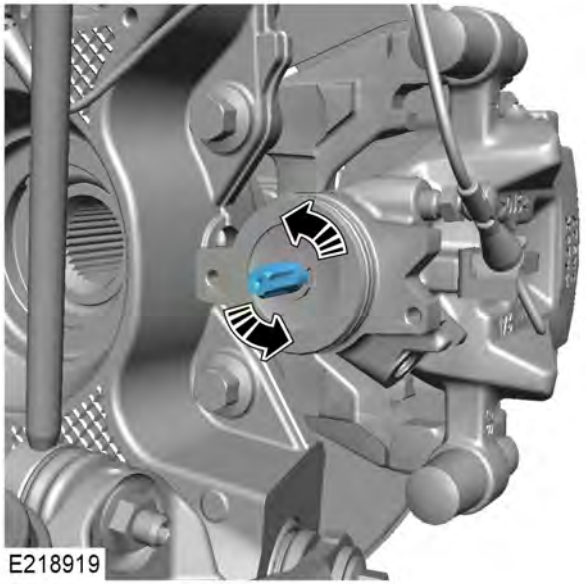
Disconnect the Electric Parking Brake (EPB) electrical connector.



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Remove the EPB actuator and discard the bolts.

Note: *Remove and discard the O-ring seal.*



- Turn the right caliper pivot counter-clockwise to set the rear brake caliper to the maintenance position.
- Turn the left caliper pivot clockwise to set the rear brake caliper to the maintenance position.

Activation

- Install a new O-ring seal.
- Install the Electric Parking Brake (EPB) actuator.
- Install 2 new bolts.
  Renew Part: Electric park brake actuator fitting kit Quantity: 1.
  Torque: **8 Nm**.

Connect the EPB electrical connector.

Calibrate the EPB using diagnostic equipment. See **7, ON-BOARD DIAGNOSTICS (OBD) CONNECTOR LOCATION**.

Install the rear wheel and tyre assembly.

TRANSMISSION PARK RELEASE

Make sure that the vehicle is secured with wheel chocks. Apply the Electric Parking Brake (EPB), or have another person firmly press and hold the brake pedal. Failure to do so can result in unexpected movement of the vehicle, causing serious injury or death.

Failure to release the automatic transmission from Park (**P**) before recovering the vehicle, can result in serious damage to the vehicle.

When vehicle recovery is complete, make sure to return the automatic transmission to **P** and refit the engine cover.

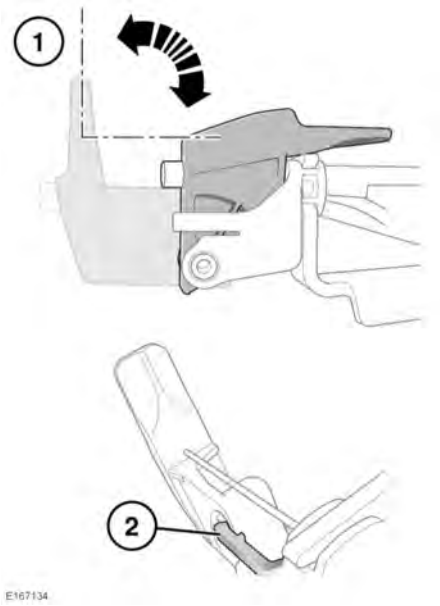
In the event that a vehicle with an automatic transmission needs to be recovered, it is essential that the transmission park release system is activated. This locks the automatic transmission in Neutral (**N**) and prevents the automatic transmission from automatically selecting **P**.

When the transmission park release system is activated, the automatic gear selector remains in **P**, but the automatic gear selector indicator and the instrument panel both display a flashing **N**.



The transmission park release lever is located beneath the under-bonnet cover to the rear of the front luggage compartment. See **20, UNDER-BONNET COVERS REMOVAL**.

Transmission park release lever operation

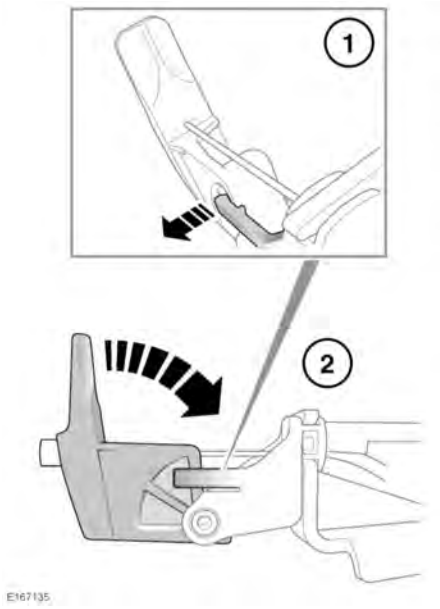


To release the automatic transmission from **P**:

1. Make sure the vehicle is suitably secured using an appropriate method e.g., wheel chocks.
2. Gradually pull the lever up, approximately 90 degrees to the vertical position.

   Do not apply excessive force to the handle, and do not pull the handle up more than 90 degrees. Either action may damage the transmission park release system.
3. The securing latch engages to hold the handle in the vertical position.

   Note: *When the securing latch engages an audible click may be heard. Engagement may also be felt via the handle.*

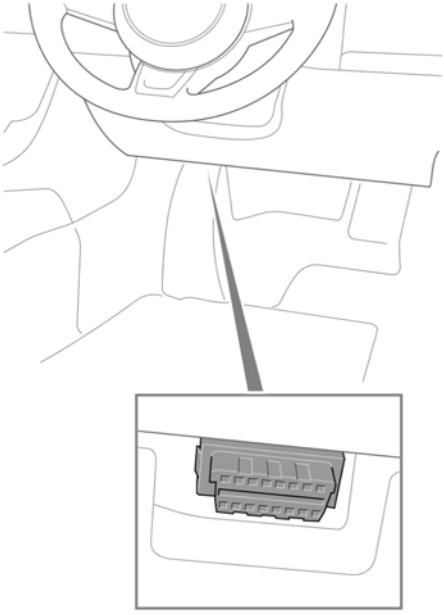


To return the automatic transmission to **P**:

1. Lightly release the securing latch.
2. The lever automatically returns to its normal, horizontal position.

Refit the under-bonnet covers.

ON-BOARD DIAGNOSTICS (OBD) CONNECTOR LOCATION



The On-Board Diagnostics (OBD) connector is located under the fascia, on the driver's side.

VEHICLE CHARGING SAFETY

Make sure you have read and fully understood the following warnings before attempting to charge the vehicle. Failure to observe cautions and warnings may result in vehicle damage, injury, or DEATH in the event of an accident.

Never disassemble, remove or replace high voltage components, cables or connectors. High voltage cables and connectors are coloured orange for identification purposes.

Never use a charging cable if there is any damage to the unit.

- Never use an extension lead or multiple socket in order to extend the reach of a charging cable.
- Never connect a plug adaptor to a charging cable, when travelling abroad.
- Never attempt to pull the cable from the charging port once it is locked. Damage to the cable locking mechanism will result. Press the unlock button on the smart key if disconnection is required. The cable locking mechanism re-engages after 30 seconds.
- Always select the correct charging cable for your vehicle when using a public charging station, with a connector that matches the vehicle's charging port.
- Always fully unwind the charging cable. Failure to fully unwind the charging cable could lead to overheating of the cable.
- Always make sure suitably qualified persons check and approve the electricity supply from any property before connecting a charging cable.
- Always contact a retailer/authorised repairer if the charging cable fails to release regularly.

Note: *Before attempting to perform any repairs on a vehicle, consult a retailer/ authorised repairer.*

VEHICLE CHARGING OVERVIEW

Make sure all relevant safety warnings have been read and understood before charging the vehicle. See 7, VEHICLE CHARGING SAFETY.

A home charging cable is supplied with the vehicle. This home charging cable should be:

- Stored securely in the luggage compartment when not in use.
- Used if a public charging cable and a charging station are not available.

Contact a retailer/authorised repairer in order to source a public charging cable and charging station.

CHARGING PORT LOCATION

Make sure all relevant safety warnings have been read and understood before charging the vehicle. See 7, VEHICLE CHARGING SAFETY.



The charging ports are located as shown above.

With the vehicle unlocked, press the right middle of the flap to gain access to the charging port. Once open, move the flap aside to gain access to the charging port.



For AC and DC charging:

1. Charging flap.
2. Charging port indicator label.
3. Charging port LEDs. See **10, CHARGING PORT INDICATORS**.
4. DC Charging port cap. For DC Charging only.
5. Charging cable.

CONNECTING A CHARGING CABLE

Make sure all relevant safety warnings have been read and understood before charging the vehicle. See 7, VEHICLE CHARGING SAFETY.

Make sure you select the correct charging cable for your vehicle when using a public charging station. The charging cable should provide an AC charge, with a connector that matches the vehicle's charging port.

Note: *Make sure that the AC charging cable meets standard IEC62196-2.*

Note: *Always connect the charging cable to the electricity supply before connecting to the vehicle. See* ***8, VEHICLE CHARGING OVERVIEW****.*

To connect a charging cable to the vehicle, first prepare the vehicle, and then connect the charging cable.

To prepare the vehicle:

1. Unlock the vehicle.
2. Make sure Park (**P**) is selected.
3. Make sure the vehicle's electrical system is switched off.
4. Open the charging port flap and remove the cap. See **8, CHARGING PORT LOCATION**.

To connect the charging cable at home:

1. Plug in the domestic connector to the electricity supply.
2. Connect the charging cable to the applicable vehicle charging port.

To connect the charging cable at a public charging facility:

1. Connect a public charging cable to the applicable vehicle charging port socket.
2. Follow the instructions on the charging post.

The charging cable is locked into position once connected.

The charging process starts automatically, if all conditions have been met. See **10, CHARGING PORT INDICATORS** and **11, CHARGING CABLE INDICATORS**.

When charging is complete, unplug and store the charging cable, see **12, DISCONNECTING A CHARGING CABLE**.

Note: *If a power cut occurs during the charging process, the charging process stops. The vehicle checks if power has been restored every 5 minutes. Once power is restored, the charging process resumes automatically.*

Note: *A power cut may affect the vehicle's ability to fully charge prior to embarking on a journey.*

Note: *The vehicle is unable to start with the charging cable connected. See the Owner's Handbook.*

CHARGING PORT INDICATORS

Make sure all relevant safety warnings have been read and understood before charging the vehicle. See 7, VEHICLE CHARGING SAFETY.



A label adjacent to the charging port provides a quick reference to the behaviour of the LEDs in relation to charging status. See the Owner's Handbook.

Charging status can also be viewed via the **MY EV** touchscreen menu. See the Owner's Handbook.

An LED on the side of the charging port also informs the user of charging status. Before connecting a charging cable, the LED on the side of the charging port illuminates white to aid connecting the cable in dark conditions.

Charging status is displayed as follows:



Flashes in the instrument panel to confirm vehicle charging has been initialised. The LEDs on either side of the charging port flash white.



Flashes in the instrument panel to indicate that a vehicle preconditioning process has been set. The LEDs on either side of the charging port flash blue. See the Owner's Handbook.



Flashes in the instrument panel to indicate that charging is in progress. The LEDs on either side of the charging port flash green.



Illuminates continuously in the instrument panel to indicate that the charging process is complete. The LEDs on either side of the charging port illuminate green continuously.



Flashes in the instrument panel to indicate a charging fault. The LEDs on either side of the charging port flash red. If charging faults persist, contact a retailer/authorised repairer.

CHARGING CABLE INDICATORS

Make sure all relevant safety warnings have been read and understood before charging the vehicle. See 7, VEHICLE CHARGING SAFETY.

The home charging cable supplied with the vehicle contains 4 indicators to inform the user of its status.

Power	Charging	Temperature	Fault	Description
Off.	Off.	Off.	Off.	No electrical supply detected.
On.	Off.	Off.	Off.	Cable ready for charging. Wait for the vehicle to request power supply.
On.	Flashing.	Off.	Off.	Charging in progress.
On.	On.	On.	On.	Cable is carrying out a self-test.
On.	Flashing.	On.	Off.	Slow charging due to increased temperature.
On.	Off.	On.	Off.	Charging stopped due to temperature.
On.	Off.	Flashing.	Off.	Charging process interrupted. Check all connections.
Off.	Off.	Off.	Flashing.	Charging fault.
Off.	Off.	Off.	On.	The power supply to the vehicle has failed, or is not appropriate for the cable or vehicle.

DISCONNECTING A CHARGING CABLE

Make sure all relevant safety warnings have been read and understood before charging the vehicle. See 7, VEHICLE CHARGING SAFETY.

To disconnect a charging cable:

1. Make sure the vehicle is unlocked.

   Note: *The vehicle can be unlocked using the smart key or the keyless entry system. See* ***13, UNLOCKING THE VEHICLE****. See the Owner's Handbook.*

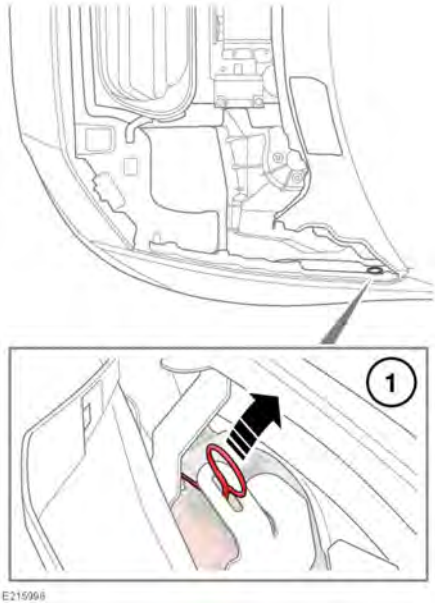
2. Mark sure Park (**P**) is selected.
3. Make sure the vehicle's electrical system is switched off.
4. If the charging cable is fitted with a release button: Press the release button, and disconnect the charging cable from the vehicle.

   Note: *Always disconnect the charging cable from the vehicle first.*

5. Fully close the charging port cover.
6. Remove the domestic connector from the electricity supply.

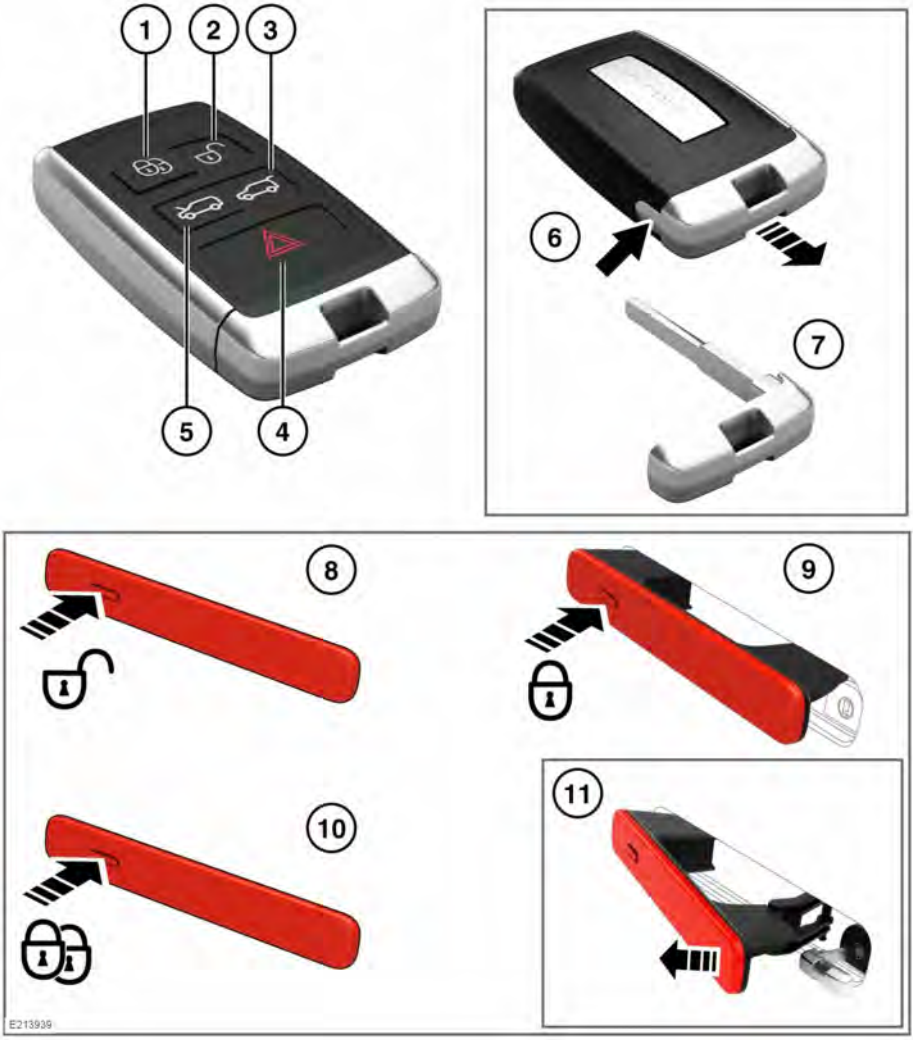
CHARGING CABLE EMERGENCY RELEASE

Make sure all relevant safety warnings have been read and understood before charging the vehicle. See 7, VEHICLE CHARGING SAFETY.



If the charging cable does not release, open the bonnet. Pull the emergency release ring located under the bonnet, adjacent to the charge port.

UNLOCKING THE VEHICLE



The smart key system uses Radio Frequency (RF) transmissions that could interfere with implanted medical devices. In rare circumstances, interference may cause an implanted medical device to malfunction. To avoid any possibility of interference between the system and the device, make sure that the device is kept at a safe distance of at least 22 cm away from any transmitter. See the Owner's Handbook.

To prevent accidental or unauthorised operation, never leave children or animals unattended in the vehicle. The vehicle can be operated when the smart key is inside the vehicle.

Note: *The operational range of the smart key varies considerably, depending on atmospheric conditions and interference from other transmitting devices.*

Note: *If any door, or the tailgate, is unlocked ten times within a short period, the locking latch disables for approximately 1 minute.*

Note: *A replacement smart key can be obtained only from a retailer/authorised repairer. The retailer/authorised repairer will require proof of identification and ownership. Notify a retailer/authorised repairer immediately if a smart key is lost or stolen.*

The vehicle is supplied with two smart keys. The smart keys act as remote controls for the locking and alarm system. The smart keys allow the vehicle to be locked, unlocked, and driven without the use of a conventional key. Each smart key also has an emergency key housed behind a slide-off cover.

1. Lock: Press to secure the vehicle. The vehicle single locks. If power-fold mirrors are enabled, the mirrors fold in. Press and hold to activate the global closing feature, if available. See **17, SINGLE LOCKING**. See **17, DOUBLE LOCKING**. See the Owner's Handbook. See the Owner's Handbook.
2. Unlock: Press briefly to unlock the vehicle and disarm the alarm. The hazard warning lights flash twice to indicate that the vehicle is unlocked and the alarm is disarmed. The interior lights illuminate to assist entry to the vehicle. If power-fold mirrors are enabled, the mirrors unfold. Press and hold to activate the global opening feature, if available. See the Owner's Handbook.
3. Tailgate: Press briefly to release, open, or close the tailgate. If the vehicle is locked and armed, all of the other doors remain closed and the exterior alarm remains armed while the tailgate is open. When closing, if the vehicle is already locked and armed, the hazard warning lights flash after a few seconds. The warning lights confirm that the full alarm system has re-armed.

Note: *Before closing the vehicle, make sure the smart key does not remain in the vehicle. The smart key may not be detected if kept inside a metal container, or if shielded by a device with a back-lit LCD screen. For example, a smartphone, laptop, including when inside a bag, or a games console. Also, if the vehicle is in an area of localised RF interference, it may not be detected. If the smart key is not detected inside the vehicle, the vehicle can be locked. The vehicle does not automatically unlock. The vehicle unlocks only with another valid smart key.*

4. Panic alarm:
   - Press and hold for 3 seconds, or press three times within 3 seconds, to activate the horn and the hazard warning lights.
   - Once active for more than 5 seconds, the alarm can be cancelled. Press the button and hold for 3 seconds, or press three times within 3 seconds.
   - The panic alarm also cancels if a valid smart key is present when the **START/STOP** button is pressed.
5. Front storage compartment: Press briefly to open the front storage compartment.
6. Emergency key blade access: Push the release button and pull to withdraw the key blade.
7. Emergency key blade.
8. Keyless unlock: Press to unlock and disarm the vehicle. The door handles deploy on unlocked doors.

   Note: *A handle in the retracted flush position indicates a locked door or a vehicle speed above 8 km/h (5 mph).*
9. Keyless single lock: Press the lock button on the door handle to single lock the vehicle. All door handles retract to the flush position. A handle in the retracted flush position indicates a locked door or a vehicle speed above 8 km/h (5 mph). See **17, SINGLE LOCKING**.
10. Keyless double lock: After single locking, press the lock button on the door handle again within 3 seconds to double lock the vehicle. See the Owner's Handbook.
11. Emergency door unlock: If the smart key and keyless entry fail to open the vehicle, insert the key blade into the lock barrel behind the driver's door handle. To access the lock barrel, push on the front end of the handle, which presents the rear of the handle. Pull the handle out to the deployed position to give access to the lock barrel.
    - To unlock, turn the key blade clockwise and release.

      Note: *The alarm sounds until the smart key's unlock button is pressed or the smart key is positioned correctly inside the vehicle. See **18, START BACKUP**.*
    - To lock, turn the key blade counter-clockwise and release.

      Note: *The operation locks all of the doors, but does not arm the alarm.*

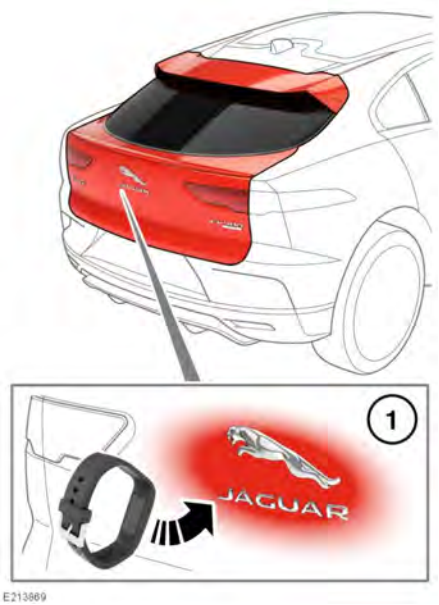
ACTIVITY KEY

The activity key is a security wrist strap devised to support activities, e.g., swimming, when the smart key would be difficult to keep secure. The activity key is waterproof to a depth of 30 m and is shockproof.

While the activity key is worn on the wrist, the smart key can remain inside the vehicle. When the activity key is activated, the vehicle locks, the alarm system arms, and any smart key remaining inside the vehicle is disabled.

Note: *Locking preference settings are retained when locking or unlocking the vehicle using the activity key, e.g., single- or multi-point entry. See the Owner's Handbook.*

Activity key locking



The vehicle's electrical system must be switched off. After exiting the vehicle and closing the last open door, the antenna for the activity key activates for 30 seconds. The activity key antenna is located behind the letter **J** of Jaguar on the tailgate badge (**1**). The user has this time to place the activity key against the letter **J**. When the security pairing is complete, the vehicle locks and arms the alarm system. The hazard warning lights flash to confirm. If power-fold mirrors are enabled, the mirrors fold in.

Note: *When the activity key is utilised, any smart key that is left in the vehicle must be hidden from sight. Failure to do so may invalidate the vehicle's insurance. Jaguar Land Rover will not accept liability for the loss of any possessions from inside the vehicle, or for the theft of the vehicle itself.*

Note: *If a locking attempt is unsuccessful, an audible alert sounds. Check that all of the doors and the tailgate are closed, and that the vehicle's electrical system is switched off.*

Note: *If the tailgate of a locked vehicle is opened using the smart key or the gesture tailgate feature, an alert may sound when re-closing the tailgate. Should this occur, fully unlock the vehicle before attempting to close the tailgate.*

Note: *When the vehicle is locked with the activity key, any valid smart key remaining inside the vehicle is disabled. Any valid smart key outside the vehicle remains enabled.*

Activity key unlocking

When returning to the vehicle, press the tailgate release button to reactivate the antenna. The antenna activates for 30 seconds, allowing the user to place the activity key against the letter **J** on the tailgate badge (**1**). When the antenna recognises the activity key, the vehicle unlocks and disarms the alarm system. The hazard warning lights flash to confirm. If the power-fold mirrors are enabled, the mirrors unfold.

Note: *When the vehicle is unlocked with the activity key, any valid smart key inside the vehicle re-enables.*

Note: *Only the activity key initially used to lock the vehicle can re-enable a disabled smart key(s).*

SINGLE LOCKING

When exiting the vehicle, always make sure of the following to protect the safety of those inside and outside the vehicle. Park (P) gear is selected. The electric motor is switched off. The Electric Parking Brake (EPB) is applied. The smart key is removed from the vehicle.

No modifications or additions should be made to the security system. Such changes could cause the system to malfunction.

Note: *The single locking setting should be used in circumstances when pets remain in the vehicle, or if a window must be left open, etc.*

Note: *Always secure the vehicle when left unattended. Where possible, always secure the vehicle to the maximum available level of security.*

Note: *In some markets, the full alarm system, including the alarm sensors, is armed when the vehicle is single locked. The alarm sensors can be enabled and disabled, for one alarm cycle only, via the* ***Vehicle settings*** *menu. See the Owner's Handbook.*

Briefly press the lock button on the smart key to lock the vehicle and arm the perimetric alarm. The hazard warning lights flash to confirm.

Before attempting to lock the vehicle always make sure of the following:

- The vehicle's electrical system is switched off.
- All of the doors, the windows, the bonnet, and the tailgate are closed correctly.

Single locking secures the vehicle and prevents the doors from being opened from the outside. The doors may still be unlocked and opened from inside the vehicle.

Once armed, the alarm activates if:

- The bonnet, tailgate, or a door is opened.
- The **START/STOP** button is pressed without a valid smart key present.
- The vehicle's battery is disconnected.
- An attempt is made to disconnect the battery back-up sounder.

DOUBLE LOCKING

Never double lock the vehicle with people, children, or pets inside. In the event of an emergency, occupants would be unable to exit the vehicle and the emergency services would be unable to release them quickly.

Press the lock button on the smart key twice within 3 seconds to double lock the vehicle and arm the full alarm system. The hazard warning lights flash twice to confirm. A double lock tone sounds (if enabled).

Double locking secures the vehicle and prevents the doors from being unlocked or opened from inside or outside the vehicle.

Double locking provides extra security if the vehicle is left unattended. The vehicle cannot be opened by breaking a window and operating the door locks from inside. Additionally, double locking also arms the full alarm system (if fitted).

Note: *In this state, an open glass area may cause the alarm to sound, due to the movement of air currents. Make sure that all glass areas are fully closed before double locking the vehicle.*

Once the full alarm system is armed, the alarm system activates if:

- The bonnet, boot, or a door is opened.
- Movement is detected within the vehicle's interior, including air currents (if intrusion sensor fitted).
- The vehicle is sufficiently raised or tilted (if tilt sensor fitted).

START BACKUP

The start backup procedure can be used to disarm the alarm and start the electric motor if either of the following occurs:

- The vehicle is unlocked using the emergency key blade.
- The vehicle does not detect the smart key.

The start backup feature can only be used when the instrument panel displays **SMART KEY NOT RECOGNISED, REPOSITION OR PLACE AS SHOWN AND PRESS START BUTTON**.



To carry out the start backup procedure:

1. Position the smart key flat against the underside of the steering column.

   Note: *There are markings on the steering column to help locate the correct position.*

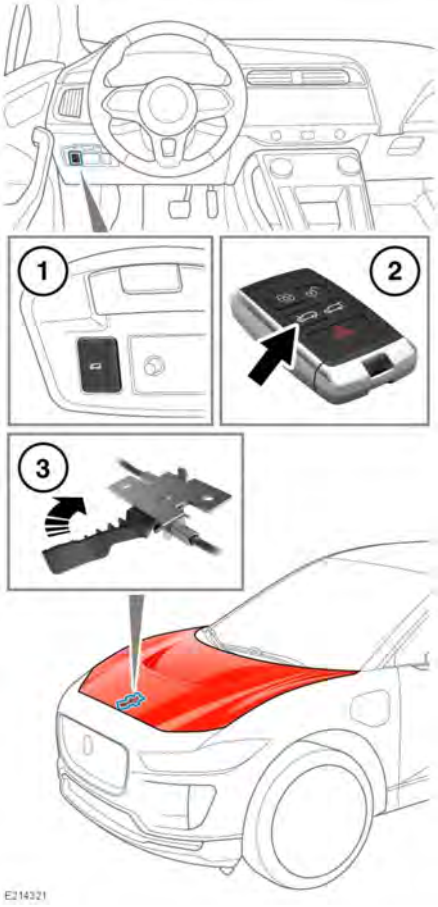
2. While holding the smart key in position, firmly press the brake pedal.
3. Press and release the **START/STOP** button on the fascia.

Once the electric motor starts, release the brake pedal, if it is safe to do so.

If the smart key is not recognised, or the electric motor fails to start, consult a retailer/authorised repairer.

OPENING THE BONNET

Before opening the bonnet, make sure that the vehicle's electrical system is switched off and the smart key is removed from the vehicle. Failure to do so can potentially result in serious injury or death.



To open the bonnet:

1. Press the interior bonnet release button.
2. Alternatively, press the remote bonnet release button on the remote key.

   Note: *Both the interior bonnet switch and the remote bonnet release button will only release the bonnet when the vehicle is unlocked.*
3. Lift the bonnet safety catch, located below the centre point of the bonnet. Raise the bonnet.



To open the bonnet with no power:

1. Remove the cap located in the right front footwell by turning the cap counter-clockwise.
2. Pull the emergency release cord.
3. Lift the bonnet safety catch, located below the centre point of the bonnet. Raise the bonnet.

CLOSING THE BONNET

Before closing the bonnet, make sure that no-one is obstructing the closing area and that hands and clothes are clear.

Do not drive with the bonnet secured by the safety catch alone.

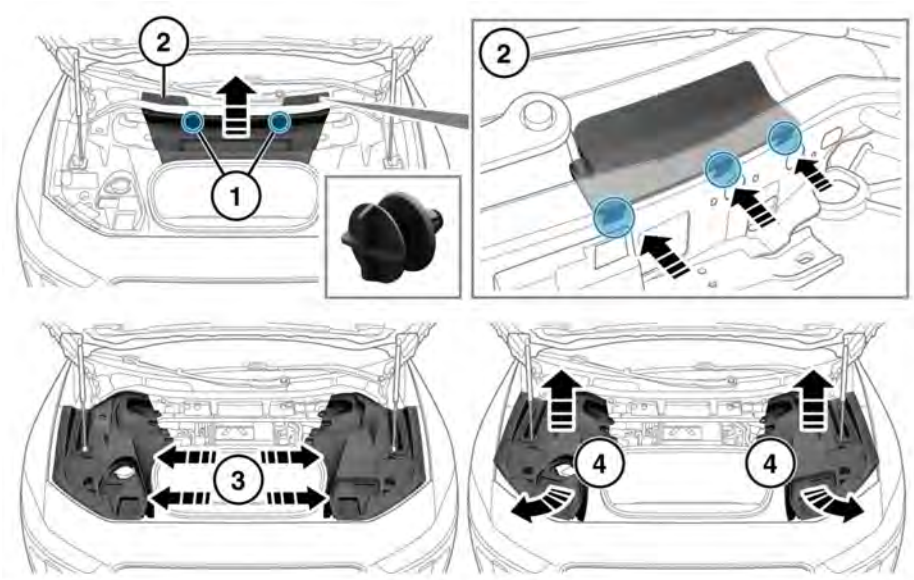
When closing the bonnet, make sure to stand in front of the vehicle. Do not attempt to close the bonnet while standing at the side of the vehicle. Doing so may result in incorrect latching of the bonnet.

To close the bonnet:

1. Using both hands to make sure of an even closure, lower the bonnet and let it drop from a height of between 20 to 50 cm.
2. Try to lift the front edge of the bonnet near both corners to check that it is securely engaged.
3. If the bonnet lifts slightly, it is not properly latched. Open the bonnet again, and with a little more force, try again to close it.

UNDER-BONNET COVERS REMOVAL

High voltage cables may be exposed when removing the under-bonnet covers. Tempering with the high voltage system can cause severe burns or electric shock, which may result in serious injury or death. High voltage cables and connectors are coloured orange for identification purposes.



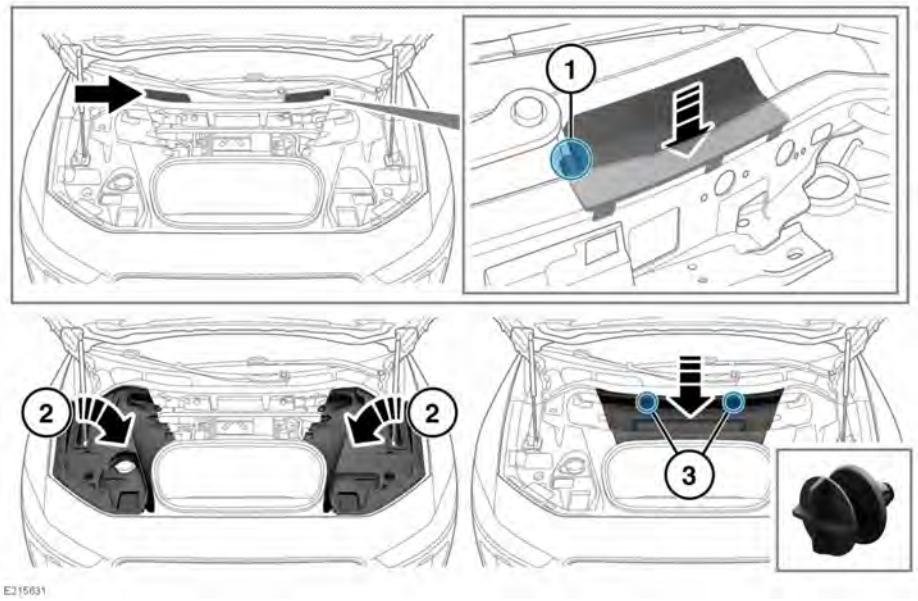
To remove the under-bonnet covers:

1. Unscrew the turnbuckle clips (**1**) counter-clockwise and remove the upper cover.
2. Press the three clips in and remove the coolant and brake fluid reservoir covers.

   Note: *Access the three clips via the three holes located below the upper and side covers.*
3. Gently pull the side cover, as illustrated, to release it from the luggage compartment.
4. Lift and rotate the side cover clockwise to access the fuse box.

To prevent damage when moving the side covers, pay close attention to the position where the bonnet strut passes through the cover.

UNDER-BONNET COVERS REFITTING



To refit the under-bonnet covers:

1. Locate the cover's rear locating lugs into the vehicle's panel and lightly press down the cover to engage the front securing clips into the vehicle's panel.

   To prevent damage when refitting the cover, make sure to route any fluid lines through the cut-out (**1**) provided.

2. Replace the two side covers.
3. Replace the upper cover and turn the turnbuckle clips clockwise to secure the cover.

REMOTE

Note: *When an InControl account is setup, the user of the account creates a PIN. The PIN is required for certain* ***Remote*** *features and account management.*

Note: *The availability and functionality of* ***Remote*** *depends on the specification of the vehicle and the market in which the vehicle is being used.*

Note: *Not all smartphones are compatible. For compatibility information on Apple smartphones, please refer to the* ***Jaguar InControl Remote smartphone app*** *download page from the Apple App Store. For compatibility information on Android smartphones, please refer to the* ***Jaguar InControl Remote smartphone app*** *download page from the Google Play Store.*

In order to use **Remote**, first download the **Jaguar InControl Remote smartphone app**.

Downloading and installing:

1. Search for and download the **Jaguar InControl Remote smartphone app** from the Apple App Store or Google Play Store.
2. When the installation is complete, open the launcher. Select the **Jaguar InControl Remote smartphone app** icon.
3. Sign in to the **Jaguar InControl Remote smartphone app** using the InControl account created.

The **Jaguar InControl Remote smartphone app** allows the user to find information about the vehicle's health and status on the user's smartphone, while interacting with it remotely. The smartphone app also displays vehicle information, including electric vehicle battery charge level, range, and odometer value.

Note: *Features of the* ***Jaguar InControl Remote smartphone app*** *can be viewed using the* ***Demo Mode*** *function. The features are also explained in the smartphone's app tour on the* ***Settings*** *page.*

Note: *Apple and iPhone™ are registered trademarks of Apple Inc., registered in the US and other countries. App Store is a service mark of Apple Inc.*

Note: *Google Play Store is a registered trademark of Google Inc.*

Vehicle Location

The **Vehicle Location** section of the **Jaguar InControl Remote smartphone app** displays a map displaying the vehicle's parked location and the user's location.

Vehicle Status

The **Vehicle Status** section of the **Jaguar InControl Remote smartphone app** displays the latest status of vehicle alerts such as windscreen washer fluid level. Each status gives an indication of the health of each alert, as well as offering advice on how to resolve any alerts.

Beep & Flash

The **Beep & Flash** section of the **Jaguar InControl Remote smartphone app** helps locate the vehicle by flashing the vehicle's lights and sounding the horn.

Note: *The driver is responsible for complying with all regulations in force for that country, regarding the use of vehicle horns.*

Vehicle Security

The **Vehicle Security** section of the **Jaguar InControl Remote smartphone app** displays the open and closed status of all the doors and windows, and the current alarm setting.

Vehicle Security allows the user to lock and unlock the vehicle remotely. If either lock or unlock cannot be performed, the phone screen displays an error message. For added security, this function requires a PIN code to be entered.

When the vehicle is locked remotely, it is secured to the maximum possible level allowed in the market in which the vehicle was intended for original sale.

Note: *If any window(s) is in an open position, the vehicle does not lock remotely. In some markets, remote closing of the windows is not permitted.*

When the vehicle is unlocked remotely, it relocks after 45 seconds if no door or aperture is opened. When an alarm alert is received, the vehicle's alarm can be reset from the user's current position.

Note: *Regardless of which screen is currently displayed, if the vehicle's alarm is sounding, a pop-up screen is displayed with an option to reset the alarm. The alarm may also be reset via the* ***Vehicle Security*** *section of the* ***Jaguar InControl Remote smartphone app****.*

Note: *The driver is responsible for knowing the location of the vehicle and for making sure that the vehicle is secured.*

Remote Climate

The **Remote Climate** feature provides a comfortable cabin temperature inside the cabin in advance of the driver entering the vehicle, via electric climate conditioning. Press the **Climate START** soft key on the **Remote Climate** section of the **Jaguar InControl Remote smartphone app**.

The user can also set departure timers which allows the temperature to be managed at a desired time using the smartphone app.

Remote Climate does not function if any of the following conditions exist:

- The electric vehicle's high voltage battery charge is insufficient to complete a charge.
- A window, door, bonnet, or the tailgate is open.
- The vehicle is unlocked, and the vehicle's electrical system, or brake pedal have been activated.
- A system error occurs with a required vehicle system.
- A theft has been reported to the stolen vehicle monitoring centre.
- The vehicle's alarm is sounding.
- A crash event has been detected.
- The hazard warning lights are switched on.
- The **Remote Climate** function is already in use.

Remote Charging

The **Remote Charging** feature allows the user to view the status of charging, and control the charging process remotely via the **Jaguar InControl Remote smartphone app**. The following information is available in the app:

- Current battery charge level.
- EV Range.
- Charging status.
- Plug connection status.
- Charging rate (when charging).
- Time until charge completion (when charging).

The user can also set departure timers and a preferred charging period to manage when the vehicle will charge, and manage preferences relating to charging notifications.

Journeys

The **Journeys** section of the **Jaguar InControl Remote smartphone app** displays the most recently completed journeys.

Note: *The* ***Journeys*** *feature can be enabled or disabled via the* ***Settings*** *section of the* ***Jaguar InControl Remote smartphone app****.*

Note: *Stored journeys can be viewed, deleted, or exported as a .csv file to assist with business expenses.*

Assistance

The **Assistance** section of the **Jaguar InControl Remote smartphone app** displays the vehicle's VIN and registration number. Direct calls can be made to the **Optimised Jaguar Assistance** call centre for breakdown assistance. In the event of a vehicle theft, direct calls can be made to the stolen vehicle tracking call centre, if **Secure Tracker** is fitted.

Settings

The **Settings** section of the **Jaguar InControl Remote smartphone app** provides user access to the vehicle, account details, and journey preferences. The **Settings** screen also displays all of the vehicles associated with the account.

Wake Up Timer

The **Remote** features enter a low power mode 96 hours after the last electric motor stop. The low power mode action conserves vehicle battery life.

When the vehicle is parked for an extended period, e.g., when on vacation or on a business journey, the user can operate the **Wake Up Timer** feature. The feature wakes up the **Remote** features on a selected date.

Note: *Any date within a 30 day period can be chosen.*

Once **Wake Up Timer** is set, the **Remote** features enter the low power mode after 60 hours. Battery power is then reserved for the wake up.

SOS Emergency Call

There are two states of SOS emergency call: Automatic and manual operation.

In a crash situation, where the airbags have deployed, an automatic emergency call is made to the emergency services. In a non-crash situation, when emergency assistance is required, the emergency call button can be used manually.

In both states, the button flashes yellow until the emergency services answer the call, at which point the flashing stops.

The vehicle's location, owner details, vehicle details, and the problem are automatically sent to the call centre. The appropriate emergency services are despatched to the vehicle's location. Contact with the emergency services agent can be made, at any time, by pressing the SOS emergency call button.



The SOS emergency call button is located in the overhead console, on the right side. See the Owner's Handbook.

Press and release the button's cover to reveal the button. A red LED illuminates in the button. Press the button for 3 seconds to make a direct call to the emergency services.

After use, push the button's cover back into place.

Note: *If the vehicle is travelling in a different country, the SOS emergency call may still connect. However, the vehicle's location and the vehicle's details may not be automatically sent to the local provider.*

There is a single battery that maintains full system operation in the event that the vehicle's battery is disconnected or disabled. The battery is guaranteed for the vehicle's 3 year warranty period. If the battery requires replacement, the instrument panel displays the message **SOS Limited**. Consult a retailer/authorised repairer for a replacement battery.

If a fault is detected with the SOS emergency call system, the instrument panel displays the message **SOS Limited**. If this occurs, the vehicle can still be driven, but consult a retailer/authorised repairer at the earliest opportunity.

Emergency Response in case of Accident (ERA GLONASS) test procedure

Note: *Only applicable to Russia, Belarus, Kyrgyzstan, and Kazakhstan.*



ERA GLONASS is an emergency response system. In the event of a traffic accident, the terminal automatically collects data on the exact location of the accident, time, and severity. The terminal transmits the data, with a high-priority alert, to an ERA-GLONASS operator. Once verified, this information is passed on to the emergency response services. The vehicle's driver and passengers can also contact an ERA-GLONASS operator manually.

The test procedure determines if the system is working correctly.

Make sure that the following conditions are met before starting the procedure:

- The Electric Parking Brake (EPB) is applied and has been stationary for a least 1 minute.
- The vehicles's electric motor is started.
- An emergency response call is not in progress.
- Network reception is good.



Press the assistance call button for at least 3 seconds, but for less than 10 seconds.



After pressing the assistance call button for 3 seconds, also press the emergency call button for at least 3 seconds. The call button's LEDs flash amber as the test procedure starts and continue to flash until the test procedure ends.

The ERA GLONASS test procedure, prompts the user with the following:

- Announce the start of test mode.
- Announce lights check.
- Announce microphone check.
- Announce speaker check.
- The results of test mode will be pronounced and displays in the instrument panel.
- A call is made to ERA GLONASS test centre to record the test results.

The instrument panel displays the message **SOS System Not Available** if the system is faulty.

If all of the preparation conditions are met, and **SOS System Not Available** is displayed, contact a retailer/authorised repairer.

Note: *The **SOS System Not Available** message is also displayed if there is no network reception. Move the vehicle to an area of good reception and retest.*

The test procedure ends after 5 minutes if the electric motor is switched off, or if the vehicle is driven more than 300 m.

Note: *If the test procedure is repeated, make sure there is a time delay of at least 5 minutes before retesting.*

Optimised Jaguar Assistance



The **Optimised Jaguar Assistance** call button is located in the overhead console, on the left side. See the Owner's Handbook.

In the event of a breakdown, press and release the button's cover to reveal the button. A blue LED illuminates in the button. Press the button for 3 seconds to make a direct call to the **Optimised Jaguar Assistance** call centre. The button flashes until the call centre answers the call, at which point the LED changes to yellow. The vehicle's location, owner details, and vehicle details are automatically relayed to the call centre.

The **Optimised Jaguar Assistance** call centre sends roadside assistance to the vehicle's location. The agent calls back to confirm the ETA. When the light flashes, push the button for 3 seconds to answer the call.

After use, push the button's cover back into place.

SECURE TRACKER

Secure Tracker provides a stolen vehicle tracking service. In the event that the vehicle has been tampered with, or moved without the owner's consent, the account owner is contacted by the stolen vehicle tracking call centre. Alternatively, use the **Jaguar InControl Remote smartphone app** or the phone number on the InControl website to contact the stolen vehicle tracking call centre.

Service Mode and **Transport Mode** can be enabled and disabled by using the **Jaguar InControl Remote smartphone app**, or via the InControl website. Enabling and/or activating **Service** or **Transport Mode** prevents stolen vehicle tracking alerts being raised while the vehicle is being transported or serviced.

If the vehicle is being serviced or repaired, **Service Mode** must be enabled.

If the vehicle is being transported, **Transport Mode** must be enabled.

Note: *The vehicle alarm system is unaffected if* ***Transport Mode*** *is enabled.*

Note: *The vehicle alarm system can be enabled or disabled if in Transport Mode, for one alarm cycle only. See the Owner's Handbook.*

Note: *The owner is responsible for re-enabling or disabling* ***Service Mode*** *and* ***Transport Mode****. The owner can select a pre-designated time period under 72 hours. The* ***Jaguar InControl Remote smartphone app*** *allows for a maximum time period of 10 hours when selecting* ***Service Mode*** *or* ***Transport Mode****. The My InControl website allows for a maximum time period of 72 hours when selecting* ***Service Mode*** *or* ***Transport Mode****.*

Note: Service Mode *or* ***Transport Mode*** *becomes active for 10 hours from the time at which enabled. If the vehicle is in* ***Service Mode*** *or* ***Transport Mode*** *for a longer period of time than 10 hours, the owner needs to re-enable* ***Service Mode*** *or* ***Transport Mode****.*

Note: *For further information, please refer to the Jaguar website at:* ***www.jaguar.com/incontrol****.*

FLUID FILLER LOCATIONS

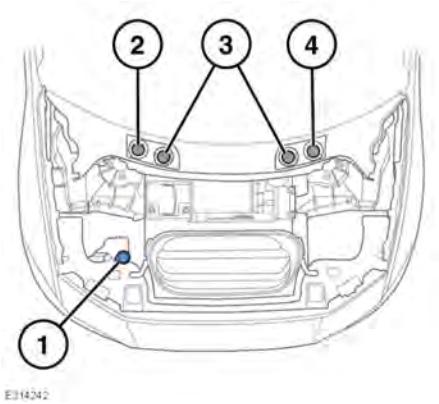
Do not drive the vehicle, if leaked fluid could possibly make contact with a hot surface. Any leaked fluid coming into contact with a hot surface could result in combustion. Seek qualified assistance immediately.

Always observe and follow the safety precautions when working in the front storage compartment. Failure to do so may result in serious injury or death.

Note: *For more information on safety precautions, see the Owner's Handbook.*

Note: *The brake fluid reservoir is always located on the driver's side.*

A number of simple checks and routine maintenance must be carried out at regular intervals. See the Owner's Handbook.



1. Washer fluid reservoir filler cap.
2. High voltage battery coolant reservoir filler cap.
3. Brake fluid reservoir cap.
4. Electric motor coolant reservoir filler cap.

CONNECTING JUMP LEADS

Remove all metal jewellery before working on, or near, a battery or boost terminals. Never allow metal objects or vehicle components to come into contact with the battery or boost terminals. Metal objects can cause sparks or short circuits, resulting in an explosion.

Do not allow the battery posts or terminals to come into contact with skin. Battery posts and terminals contain lead and lead compounds which are toxic. Always wash the hands thoroughly after handling the battery.

Do not expose any battery to an open flame or spark, as the battery produces explosive, flammable gas.

Never jump start (boost), charge, or try to start a vehicle with a frozen battery. Doing so can result in an explosion.

Before attempting to start the vehicle, make sure that the Electric Parking Brake (EPB) is applied, or suitably chock the wheels. Make sure that Park (P) is selected.

Suitable eye protection must be worn when working in the area of a battery.

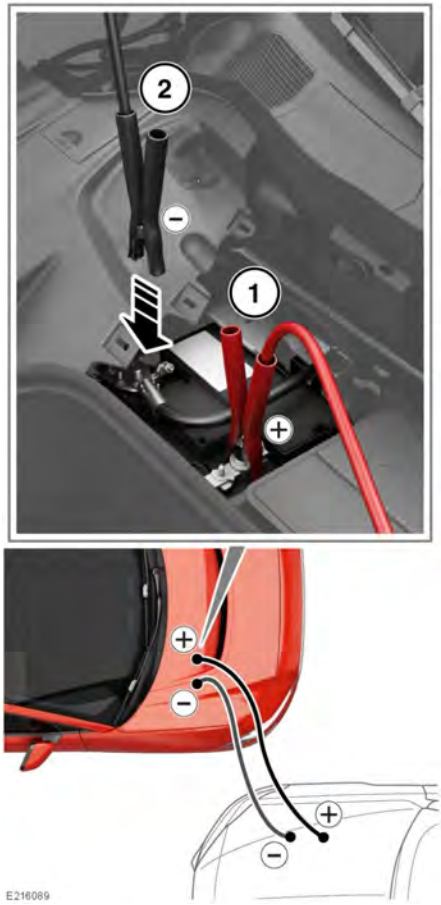
During normal use, batteries emit explosive gas sufficient to cause severe explosions and capable of causing serious injury. Keep sparks and open flames away from the battery.

Make sure there is no physical contact between the donor and disabled vehicles, other than the jump leads.

Make sure that any battery or starting aid is a 12-volt device.

Disconnect the jump leads before operating any electrical equipment.

Note: *Before connecting the jump leads to the disabled vehicle's battery terminals, make sure the donor vehicle's boost point connections are correct. Also make sure that all electrical equipment has been switched off.*



Before connecting and disconnecting the jump leads:

1. Open the bonnet and remove the under-bonnet covers. Locate the 12V battery in the front luggage compartment, under the bonnet covers. See **20, UNDER-BONNET COVERS REMOVAL**.

The following procedure should be used to connect and disconnect the jump leads:

1. Connect one end of the positive (red) jump lead to the positive boost terminal on the donor vehicle.

   Note: *Refer to the donor vehicle's Owner's Handbook for the recommended boost terminal location.*
2. Connect the other end of the positive (red) jump lead to positive battery terminal.

3. Connect one end of the negative (black) jump lead to the negative boost terminal on the donor vehicle.

   Note: *Refer to the donor vehicle's Owner's Handbook for the recommended boost terminal location.*

4. Connect the other end of the negative (black) jump lead to the negative battery terminal.

   Note: *Check that all cables are clear of any moving components and that all four connections are secure.*

5. If the donor vehicle has an internal combustion engine, start the engine and allow it to idle for a few minutes. If the donor vehicle is an electric vehicle, start the electrical system of the vehicle for a few minutes to charge the vehicle's 12V battery from the main propulsion battery.

6. Press the start button once to start the electrical system of the disabled vehicle.

   Note: *Do not switch on any electrical circuits on the previously disabled vehicle until after the jump leads have been removed.*

7. Allow the donor vehicle to charge the disabled vehicle for a few minutes.

8. Switch off the donor vehicle.

9. Disconnect the negative (black) jump lead from the disabled vehicle.

10. Disconnect the negative (black) jump lead from the donor vehicle.

11. Disconnect the positive (red) jump lead from the disabled vehicle.

12. Disconnect the positive (red) jump lead from the donor vehicle.

Refit the under-bonnet covers. See **22, UNDER-BONNET COVERS REFITTING**.

Close the bonnet.

CONNECTING A STARTING AID

To start the vehicle using a starting aid or a slave battery, follow the instructions in the sequence given:

1. Connect the positive (red) jump lead on the starting aid to the positive (**+**) battery terminal on the vehicle.

2. Connect the negative (black) jump lead to the vehicle's negative (**-**) battery terminal.

3. Switch on the starting aid.

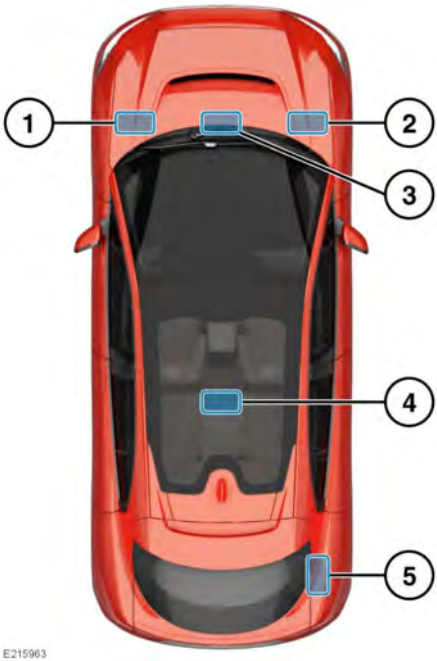
4. Press the start button once to switch on the vehicle's electrical system.

5. Disconnect the negative (black) jump lead from the vehicle's negative (**-**) battery terminal.

6. Switch off the starting aid.

7. Disconnect the positive (red) jump lead from the vehicle's positive (**+**) battery terminal.

FUSE BOX LOCATIONS



When a fuse box lid is removed, take care to protect the box from moisture. Refit the lid at the earliest opportunity.

Fuse box locations are as follows:

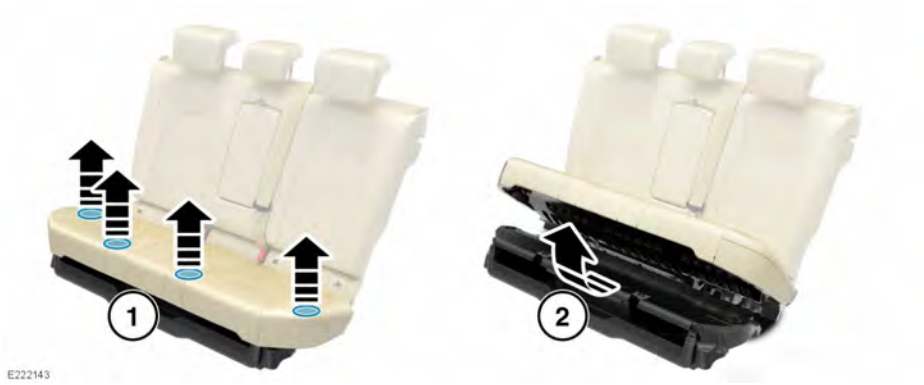
1. Under bonnet fuse box 1
2. Under bonnet fuse box 2

   Note: *To access under bonnet fuse boxes, see* ***20, UNDER-BONNET COVERS REMOVAL****.*
3. High voltage fuse box

   Note: *This fuse box is only accessible by authorised retailers/repairers.*
4. Passenger compartment fuse box
5. Loadspace fuse box: Remove the panel covering the loadspace. A label on the rear of the panel shows the circuits protected and the fuse locations.

Note: *The front compartment and loadspace fuse boxes contain a number of spare fuses and removal tools for fuse replacement. Relays and fuses not detailed in this Owner's Handbook should only be replaced by qualified persons.*

Accessing the passenger compartment fuse box

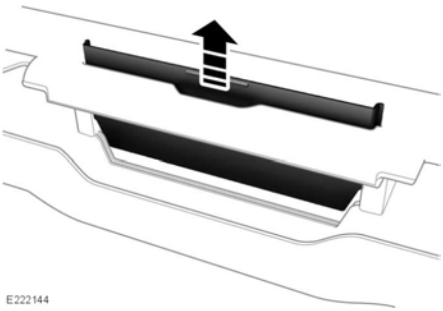


To access the passenger compartment fuse box:

1. Make sure the seat cushion comes away from its fixing points in the seat base.
2. Pull up on the seat cushion from the front edge of the second row seat base.

Do not lift the seat cushion up from the back, as this will expose circuitry cables. Touching exposed circuitry could potentially cause personal injury or death if tampered with.

Once the seat cushion is lifted, access to the fuse box cover panel is available.



To access the fuse box, remove the cover panel as illustrated.

To reinstall the cover panel and seat cushion, reverse the removal process.

Note: *When installing the seat cushion make sure the fixing points are aligned above the corresponding positions in the seat base. Push the seat cushion down onto the seat base, a click is heard as the fixing point engage.*

Note: *Once the seat cushion is in place, make sure the seat is secured correctly by attempting to lift the edge of the cushion.*

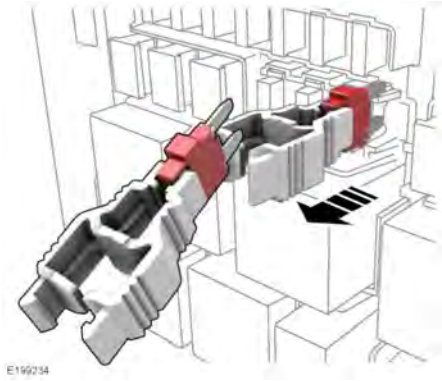
REPLACING A FUSE

Always switch off the electrical system and the affected electrical circuit before replacing a fuse. Failure to do so could cause damage to the vehicle.

Fit approved replacement fuses of the same rating and type, or fuses of a matching specification. Using an incorrect fuse may result in damage to the vehicle's electrical system and can result in a fire.

If the replacement fuse blows after fitment, the system should be checked by a retailer/authorised repairer. Further damage could be caused to the vehicle if ignored.

Note: *Relays and fuses not detailed in this Owner's Handbook should only be replaced by qualified persons.*



If an electrical system has stopped operating, the cause may be a blown fuse. The easiest way to check if a fuse has blown is to first remove it.

To check for a blown fuse:

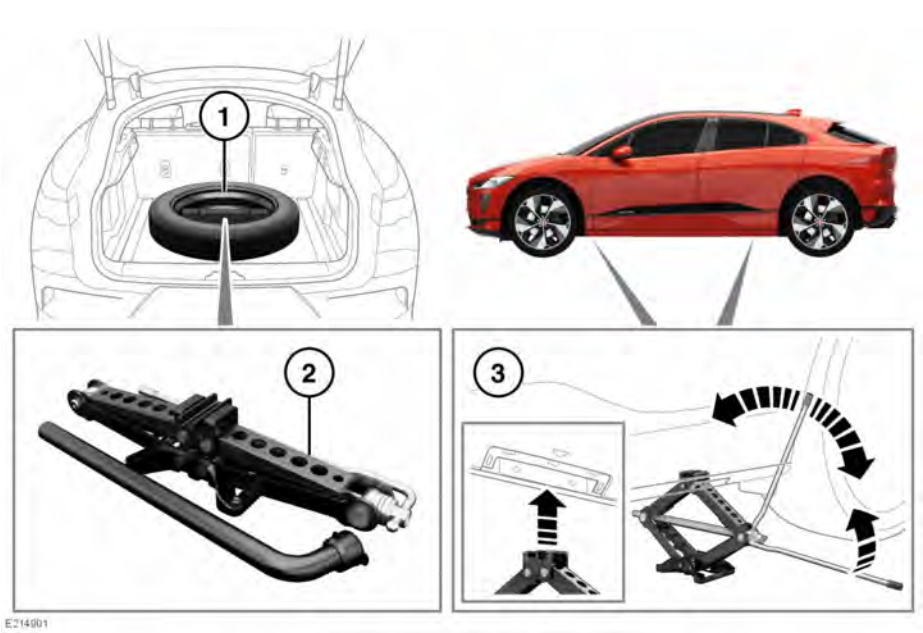
1. Refer to the fuse box tables shown in this section to identify the correct fuse.
2. Gain access to the appropriate fuse box. See **31, FUSE BOX LOCATIONS**.
3. Refer to the fuse box label to locate the correct fuse. Depending on the fuse box, the label is located on the underside of the lid.
4. Use the fuse removal tool to remove the fuse. See **31, FUSE BOX LOCATIONS**.
5. Check for a break in the wire within the fuse. If the wire within the fuse is broken, the fuse has blown and needs replacing. If the wire is still intact, consult a retailer/authorised repairer.
6. Refit or replace the fuse, as appropriate. Make sure the fuse is pushed fully into its correct position.

WHEEL CHANGING

Before raising the vehicle, refer to all warnings at the beginning of this section of the Owner's Handbook. Before changing a wheel, read and observe the warnings. See the Owner's Handbook.

Remove the spare wheel before jacking the vehicle, to avoid destabilising the vehicle when raised.

Note: *Before raising the vehicle, correctly position the wheel chocks. See the Owner's Handbook.*



Note: *Tool types and positions may vary from the illustration.*

The location of the tools and jacking points are as follows:

1. Spare wheel bag, on the load board placed inside the luggage compartment.
2. Tool kit bag, attached to the spare wheel, contains the jack and the wrench.
3. Jacking points (four) on the underside of the vehicle. Place the jack assembly under the vehicle's jacking point. To lift the vehicle, rotate the jack handle clockwise.

⚠ **Before raising the vehicle or changing a wheel, make sure to read and comply with the following warnings.**

⚠ **Do not attempt to raise the vehicle, unless the jack head is fully engaged in the jacking point. Only jack the vehicle using the approved jacking points.**

⚠ **The jack is designed for wheel changing only. Never work beneath the vehicle with the jack as the only means of support. Always use correctly rated vehicle support stands, before putting any part of the body beneath the vehicle.**

Only jack the vehicle using the jacking points described, or damage to the vehicle could occur.

Before raising the vehicle, use the wheel nut brace to loosen the wheel nuts of the wheel to be replaced by half a turn counter-clockwise.

1. Open the tailgate. See the Owner's Handbook.

2. Release the straps of the spare wheel bag from the strap holding elastic band and separate the three carabiners from the lashing eyes. Lift the spare wheel bag from the luggage compartment with help from lifting the handles. See **37, REMOVING THE SPARE WHEEL**.
3. Remove the spare wheel and the vehicle's tool kit.
4. Fit the wheel chocks to the relevant wheel. See the Owner's Handbook.

Make sure that the wheel chock is fully engaged with the tyre and the road surface.

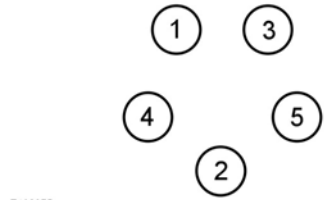
5. Use the wheel brace to turn the wheel nuts half a turn counter-clockwise to loosen.

Do not remove the wheel nuts until the vehicle has been safely and securely raised with the jack.

6. Position the jack to the relevant jacking point under the floor.

Do not allow the jack to contact the sill at any other point, as damage may result.

7. Turn the jack lever clockwise to raise, until the jack head locates into the jacking point. Make sure that the base of the jack is in full contact with the road surface.
8. Raise the vehicle with a slow steady operation using the jack, until the tyre being lifted just clears the ground. Avoid rapid, jerky actions as they may cause the vehicle and jack to become unstable.
9. Stop when the tyre is just clear of the ground.
10. Remove the loosened wheel nuts. Place the wheel nuts together, where they cannot roll away.
11. Remove the wheel and place to one side. Do not lay the wheel on its face, as this may damage the finish.
12. Fit the spare wheel to the vehicle by aligning the spare wheel with the vehicle's wheel studs and then slide onto the hub.
13. Refit the wheel nuts. Lightly tighten the nuts in the sequence shown in the illustration. Make sure that the wheel is correctly and evenly fitted to the hub. Check that each wheel nut is in a similar position.
14. Make sure that the space under the vehicle is clear of obstructions. Lower the vehicle slowly and smoothly.
15. With all of the wheels on the ground and the jack removed, fully tighten the wheel nuts. Tighten the nuts, in the sequence shown in the illustration, to the correct torque of 125±10 Nm.



Note: *If it is not possible to torque the wheel nuts when a wheel is replaced, they should be set to the correct torque as soon as possible.*

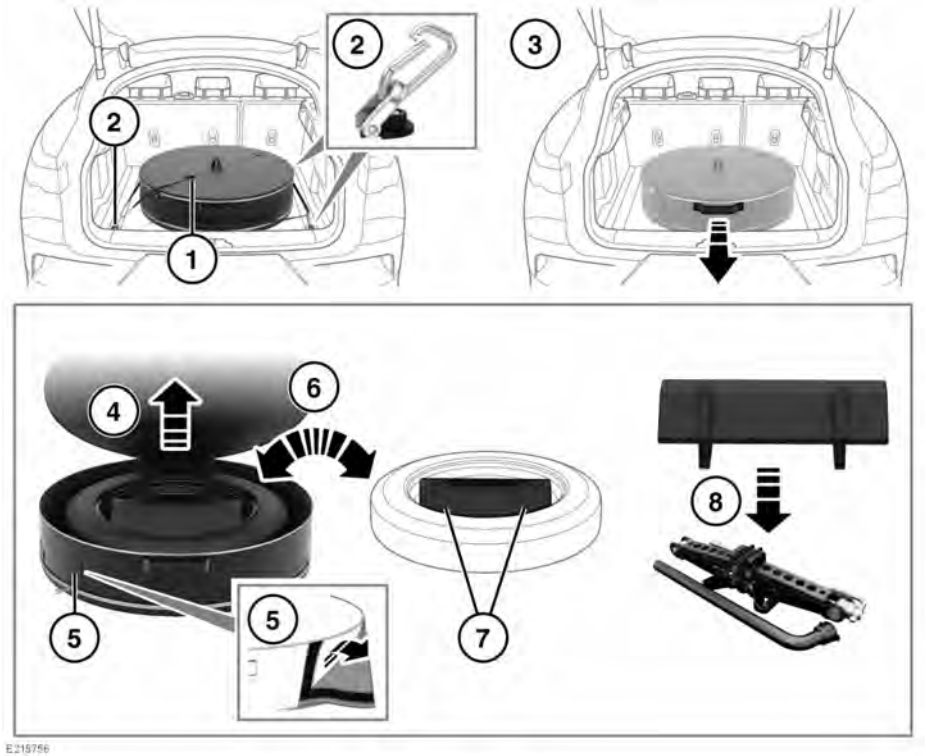
If an alloy spare wheel is to be fitted, use a suitable blunt tool to knock the centre cap out of the removed wheel. Use hand pressure only to press the centre cap into the newly fitted spare.

Check and adjust the tyre pressure as soon as possible. See the Owner's Handbook.

Note: *Examine the jack occasionally. Clean and grease the moving parts, particularly the screw thread, to prevent corrosion.*

Note: *In the event of a puncture, the spare wheel can be used on either side of the vehicle. Make sure that the original wheel is replaced in its correct location as soon as possible.*

REMOVING THE SPARE WHEEL



E215756

⚠ **Keep the back seats in an upright position when a spare or recovered wheel is on the load board. Failure to do so may cause serious injury in case of an accident.**

⚠ **Remove the spare wheel before jacking the vehicle, to avoid destabilising the vehicle when raised.**

⚠ **Wheels are heavy and, if handled incorrectly, may cause injury. Use extreme caution when lifting, lowering, and manoeuvring the wheels.**

⚠ **Do not store the wheel while the vehicle is raised on the jack.**

⚠ **After wheel changing, always secure the tools, jack, and the replaced wheel in the correct storage positions. Such objects, if not properly stored, can become flying missiles in a crash or rollover, potentially causing injury or death.**

Note: *Before removing the spare wheel, take note of its storage position. The wheel to be changed must be correctly stored and secured in its place.*

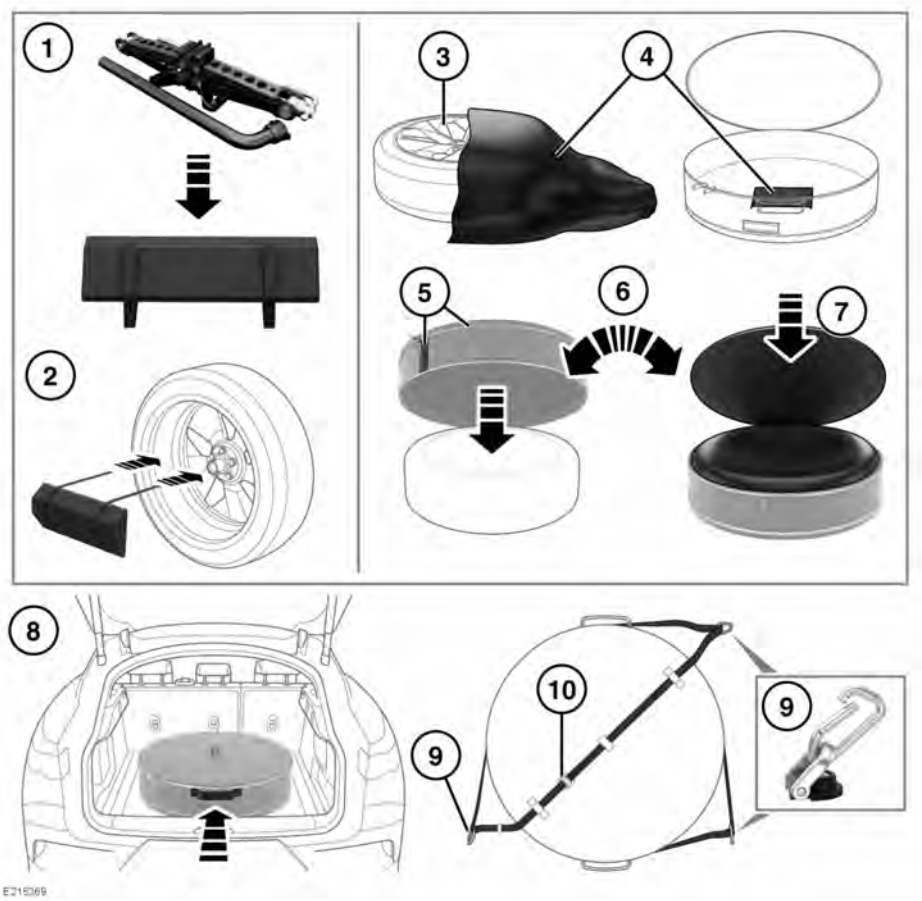
The spare wheel is stored in the spare wheel bag inside the luggage compartment.

To remove the spare wheel:

1. Loosen the strap through the strap's locking buckle.
2. Separate the three carabiners from the lashing eyes.

   Note: *Do not remove the three carabiners from the straps.*
3. Lift and take out the bag with the help of the lifting handle.
4. Unzip and open the top lid of the bag.
5. Open the velcro strap on the bag.
6. Remove the spare wheel and the tool kit assembly from the bag.

   Note: *The tool kit is stored in the tool kit bag. The tool kit bag is attached to the spare wheel's spoke with velcro straps.*
7. To access the tool kit, release the velcro straps.
8. Remove the jack and the wrench from the tool kit bag.



To accommodate the spare wheel/ punctured road wheel:

1. Place the jack and the wrench back into the tool kit bag.
2. Attach the tool kit bag to two spokes on the spare wheel, using the velcro straps.

   Note: *The tool kit bag cannot be attached to the spokes once the dirt cover is in place.*

3. Place the spare wheel on the floor with wheel disc facing upward.

   Note: *When storing the recovered road wheel, use the bag provided to prevent damage/soiling the interior of the vehicle.*

4. Remove the dirt cover from the compartment at the edge of the inner side of the spare wheel bag and place the spare wheel inside.

5. Unzip the spare wheel bag with the bottom zip for increased space. Place it over the spare/recovered wheel, with the open lid facing the spare/ recovered wheel.

   Note: *Keep the velcro strap of the spare wheel bag open while placing the bag on the spare wheel. Failure to do so may not allow the bag to cover the spare wheel.*

6. Close the velcro strap, then invert the bag and spare wheel so that the unzipped opening is facing upward.

Hold the spare wheel firmly while tilting the spare wheel bag. Failure to do so may allow the spare wheel to slip from the spare wheel bag and cause personal injury.

7. Close the top lid and the upper zipper of the spare wheel bag.
8. Lift the spare wheel bag with the lifting handle and place it in the luggage compartment.

   Note: *Make sure that the lifting handle and the Jaguar logo are facing the open tailgate.*

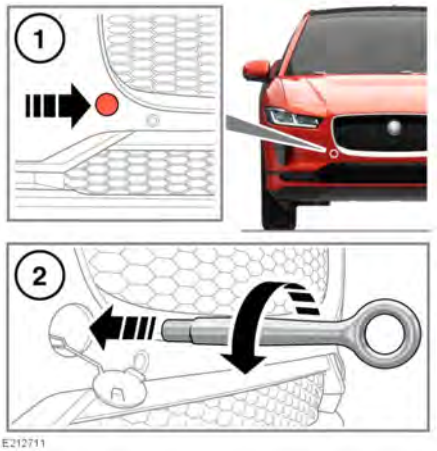
9. Engage the three carabiners to the lashing eyes.
10. Tighten the strap over the spare wheel bag and secure it with the locking buckle.

FRONT TOWING EYE

The towing eye at the front of the vehicle is designed for on-road recovery only. If the towing eye is used for any other purpose, it may result in vehicle damage and serious injury or death.

Use extreme caution when moving or recovering the vehicle. Death or serious injury may occur.

The towing eye is located under the luggage compartment's floor panel.



The front towing point is located behind a small access panel in the front bumper.

To fit the towing eye:

1. Press the lower edge of the front bumper access panel to release the securing clip. Remove the cover.

   Note: *Note the orientation of the access cover to aid refitting.*

2. Locate the towing point through the front bumper. Fully screw the towing eye counter-clockwise into the towing point until secure.

   Note: *Pass the vehicle's wheel brace through the towing eye, to act as a lever to help rotate the towing eye until it is completely tight.*

To refit the access panel, align the lug into the recess in the bumper and then lightly press the panel to engage the securing clip.

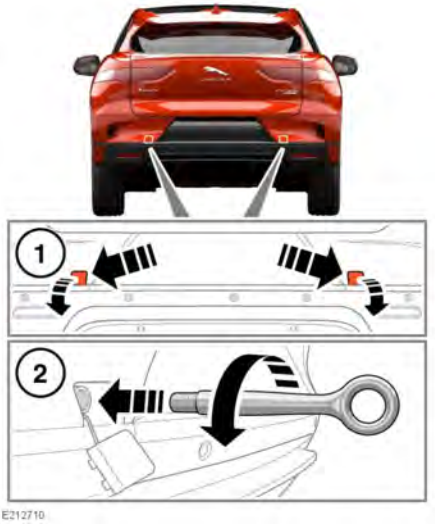
Use extreme caution when detaching towing equipment. Vehicle movement is possible which can result in serious injury or death.

REAR TOWING EYE

The towing point at the rear of the vehicle is designed for on-road recovery only. If it is used for any other purpose, it may result in vehicle damage and serious injury.

Use extreme caution when moving or recovering the vehicle. Death or serious injury may occur.

The towing eye is located under the luggage compartment's floor panel.



The rear towing points are located behind two small access panels in the rear bumper.

To fit the towing eye:

1. Press the right edge of the rear bumper's access panel to release the securing clip. Remove the cover.

   Note: *Note the orientation of the access cover to aid refitting.*

2. Locate the towing point through the rear bumper. Fully screw the towing eye counter-clockwise into the towing point until secure.

   Note: *Pass the vehicle's wheel brace through the towing eye, to act as a lever to help rotate the towing eye until it is completely tight.*

To refit the access panel, align the lug into the recess in the bumper. Lightly press the opposite edge to engage the securing clip.

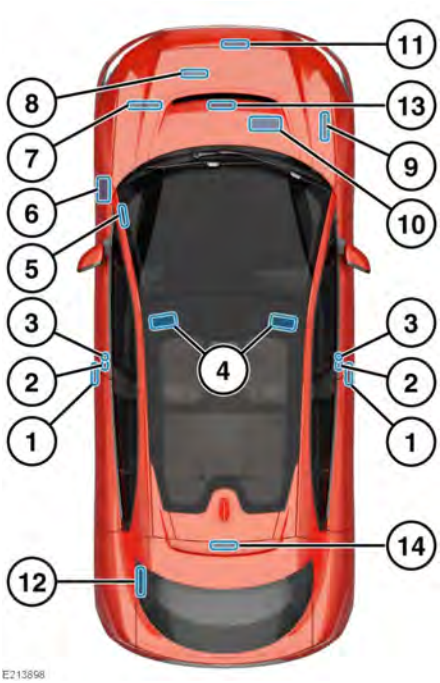
Use extreme caution when detaching towing equipment. Vehicle movement is possible, which can result in serious injury or death.

LABEL LOCATIONS

Warning labels attached to the vehicle bearing this symbol mean: Read the relevant instructions before touching or adjusting any vehicle components.

Labels showing this symbol indicate that the electrical system utilises very high voltages. Do not touch any electrical components while the electric motor is switched on.

Extra information labels may also be found at these locations:



1. The vehicle weights and the Vehicle Identification Number (VIN) label: Located at the base of the driver's side B pillar. The vehicle's build-date plate (Australian vehicles only) is also located here. The VIN can also be displayed in the instrument panel via the **Vehicle info** and **Vehicle VIN** menus. See the Owner's Handbook.

   Note: *The VIN number may be requested by the retailer/authorised repairer.*
2. Tyre pressure label: Located at the base of the driver's side B pillar.
3. Airbag warning label: Located at the base of both B pillars.
4. Airbag label: Located on the passenger's sun visor.
5. VIN: Stamped onto a plate, which is visible through the bottom left side of the windscreen.
6. Charge port flap label: Located on the inside face of the charge port flap.
7. Air Conditioning (A/C) label: Located on the underside of the bonnet.
8. Cooling fan warning label: Located on the top face of the cooling fan.
9. VIN number: Marked on a panel located alongside the suspension turret.
10. Battery label: Located on the top surface of the high voltage battery.
11. Front electric motor repeater label: Located on the top surface of the front end panel.

Note: *The fitment of a front electric motor repeater is based on the vehicle's specification.*

12. Rear electric motor repeater label: Located on the top surface of the rear boot slam.

Note: *The fitment of a rear electric motor repeater is based on the vehicle's specification.*

13. Front electric motor serial number: Stamped onto the front surface of the electric motor.

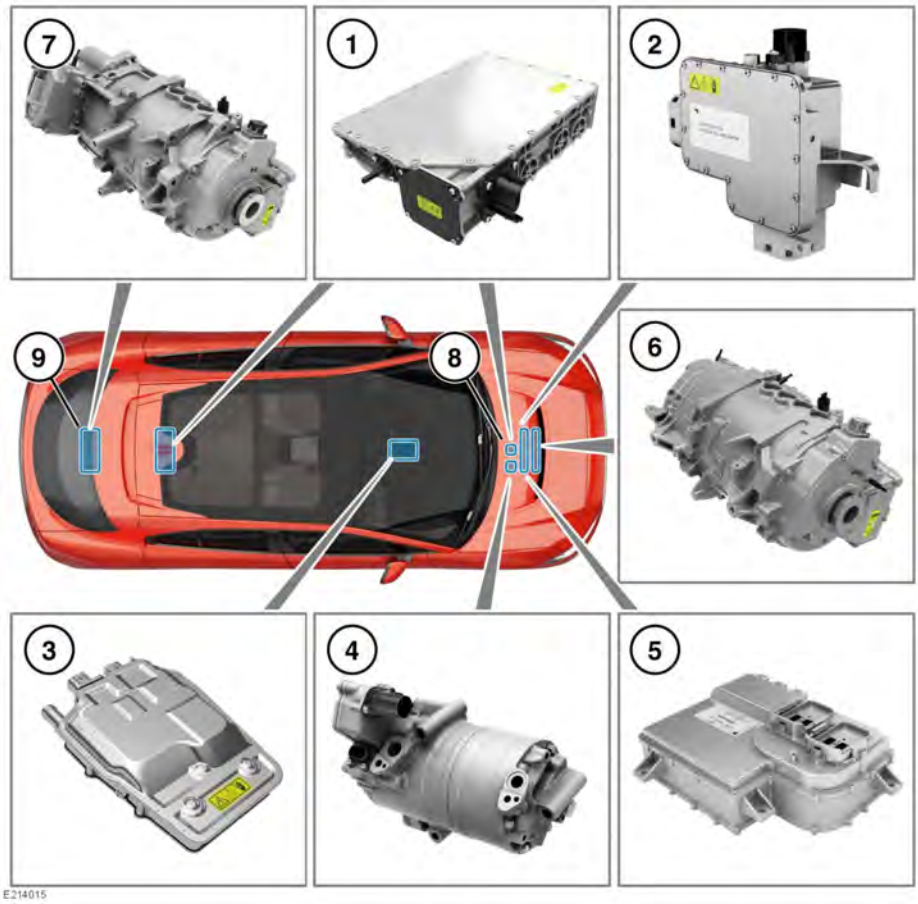
14. Rear electric motor serial number: Stamped onto the front surface of the electric motor.

To make sure that the vehicle and its features are used safely, it is important to be familiar with these subjects. Using the index at the back of this handbook, refer to the relevant topic for more information.

High voltage warning label locations



Labels showing this symbol indicate that the electric vehicle's system utilises very high voltages. Do not touch any component that has this label or is coloured orange.



The high voltage warning labels are stamped onto the following components of the electric vehicles:

1. Front and rear high voltage inverters: The high voltage warning label is located on the top surface of the inverter.
2. Junction box.
3. High voltage heater.
4. Heating, Ventilation and Air Conditioning (HVAC) compressor.
5. On-board charger.
6. Front electric drive unit label: The high voltage warning label is located on the right side of the electric drive unit.
7. Rear electric drive unit label: The high voltage warning label is located on the right side of the electric drive unit.
8. Front lower NVH Jacket.

9. Rear lower NVH Jacket.