

REPLACEMENT SERVICE PORTFOLIO

Publication Part No. LRL 21 89 99 103

REPLACEMENT

About this handbook

This is a Replacement Service Portfolio, supplied because the original has been lost, or the vehicle's mileage has exceeded the provisions of the original book.

If you receive this book with your vehicle, you may wish to establish the authenticity of the service stamps in the Service Record section with a Land RoverDealer/Authorised Repairer.

This is an important document that contains personal information about you and your vehicle. Keep it in a safe place, not in your vehicle. Eventually it can build into a record of the routine services and warranty inspections carried out on your vehicle. An accurate service record should prove to be beneficial if you decide to sell your vehicle in the future.

Failure to maintain your vehicle in accordance with maintenance schedules and service instructions may invalidate your warranty.

In the interest of development, the right is reserved to change vehicle specifications, design or equipment at any time without notice and without incurring any obligations. The information contained in this publication was correct when it went to print. Vehicle specification or design changes that affect servicing or warranty conditions may have been made after this handbook was printed.

This publication, or part thereof, may not be reproduced, stored, copied or translated without our written permission. Errors and omissions excepted.

© Land Rover 2009

All rights reserved.

Published by Land Rover Technical Communications

REPLACEMENT

Contents

Vehicle Details 5
Land Rover Service 6
Maintenance 8
Service Record 12
Component Replacement Record 22
Vehicle Recalls 23
Change of Ownership or Address 25
Land Rover Australia 29
Middle East and North Africa 31

REPLACEMENT

REPLACEMENT

Vehicle Details

The information recorded on this page is essential to ensure the correct identification of your vehicle, its specification and any replacement parts that may be required.

VIN:
Vehicle Type:
Registration Number:
Engine Number:
Date of Delivery:

Date
Distance
SELLING DEALER'S STAMP
Signed

YOUR LAND ROVER DEALER/AUTHORISED REPAIRER

To ensure that your vehicle remains in first class order, visits to your Land Rover Dealer/Authorised Repairer are required for routine servicing.

They have factory trained technicians and immediate access to the largest possible range of approved parts. They are fully equipped to deal with today's sophisticated Land Rover vehicles and offer competitively priced servicing, with a guarantee of workmanship on every job completed.

ARRANGING YOUR SERVICE

You can help to smooth the process by:

- Trying to phone in advance to arrange an appointment (unless it's an emergency!), giving brief details of your vehicle and the nature of the work required.

When you arrive at the servicing premises:

- Give your name and address and a telephone number where you can be contacted during the day (this is important in case queries arise or additional work is found to be necessary).
- Explain as fully as you can the details of the service or repair required.

For your own information, it is also important to:

- Enquire whether the service or repair is chargeable and, if so, ask for details of any costs and confirm the preferred method of payment.
- Establish when your vehicle will be ready for collection or, alternatively, arrange a time and place for it to be delivered.

IMPORTANT!
Always hand this book to the receptionist when you take your vehicle for service and ensure the Service Record section has been correctly completed when the book is returned to you.

CUSTOMER CARE

Land Rover and its Dealers/Authorised Repairers, are totally committed to ensuring that you enjoy your motoring to the full and part of that commitment lies in providing the level of care and service you rightfully expect.

Yet no matter how hard a Dealer/Authorised Repairer may try to satisfy the needs of a customer, just occasionally a difficulty will occur, which jeopardises the harmony of such a relationship.

If you should experience a problem of any kind, your first course of action is to allow your Land Rover Dealer/Authorised Repairer the opportunity to resolve the issue for you. If you have cause to be dissatisfied you should ask to see the General Manager.

While we are confident that all our representatives will make every effort to resolve customer concerns quickly, professionally and sympathetically, we recommend any customer who remains dissatisfied to telephone the local Land Rover National sales Company or Land Rover Importer/Distributor. Your Dealer can provide the appropriate telephone number.

REPLACEMENT

CONTACTING LAND ROVER AUSTRALIA

The Land Rover customer care team can provide information or assistance on a wide range of motoring issues. For example:

If you need to contact Land Rover Australia Customer Care Centre for advice about a repair or warranty claim, telephone:

1800-625-642

If you wish to contact Land Rover Australia for information about products and prices, or for help in finding the nearest Land Rover Dealer, telephone:

1800-809-308

Note: *To help us maintain a quality service, your call may be recorded.*

RETURNING END OF LIFE VEHICLES

Land Rover was amongst the first manufacturers to announce a comprehensive plan to meet End-of-Life Vehicle legislation in European Union states and certain adjoining countries. It is expected that ELV 'takeback' will expand to worldwide markets.

In line with that legislation we will take back, free of charge, all Land Rover vehicles up to 3.5 tonnes registered in European Union states and certain adjoining countries after 01/07/2002, for the purposes of recycling and disposal.

To qualify for free take back, vehicles must be of no economic value to the last owner, be complete, free from waste and be presented to the Land Rover appointed Authorised Treatment Facility by the last registered owner/holder of the vehicle.

For details on your nearest Land Rover appointed Authorised Treatment Facility contact your local Land Rover Dealer.

All treatment facilities are fully licensed and meet additional Land Rover professional quality standards for the receipt, treatment and recovery of end of life vehicles.

REPLACEMENT

MAINTENANCE REQUIREMENTS

In addition to the routine services and inspections, a number of simple checks must be carried out more frequently.

These owner checks are listed in the **Maintenance** section of your Owner's Handbook. Fluid specifications and capacities are shown in the **TECHNICAL SPECIFICATIONS**.

Fluid replacement

Brake fluid and engine coolant (antifreeze and water solution) must be completely replaced at specific intervals. See table below.

Your Land Rover Dealer/Authorised Repairer will replace the fluids at the scheduled service.

Note: *Replacement of fluids is subject to extra labour and material cost.*

Some brake system components may also need to be replaced. The intervals will be significantly longer than those in the table and are indicated on the Maintenance Check Sheet.

	Brake fluid interval	Coolant interval
Defender	Every 40,000 km or 2 years, whichever is sooner	Every 10 years regardless of distance
Freelander 2/LR2, Discovery 4/LR4, Range Rover Sport, Range Rover	Every 3 years regardless of distance	Every 10 years regardless of distance

Servicing your Land Rover

It is very important that services are carried out throughout the life of the vehicle. All services should be carried out at the distance or time based intervals (whichever occurs first) shown in the Service Interval Plan or when indicated by the service interval indicator if that is earlier than shown in the plan.

Range Rover, Range Rover Sport, Discovery 4/LR4 and Freelander 2/LR2 all have a Service Interval Indicator in the instrument pack. When a service is required **SERVICE** will be illuminated when the starter switch is turned on. Depending on the type and style of driving that the vehicle is subjected to, the indicator may display a service message at a shorter distance than shown in the Service Interval Plan. The **OIL** indicator will illuminate if an interim oil check is required. Arduous Conditions servicing schedules are not displayed in the message centre.

On completion of a service, the message centre countdown feature will be reset.

Note: *The Service Interval Indicator is de-activated on the Armoured Range Rover derivative - refer to Service Interval Plan.*

Service content

The precise content of each service will vary from model to model and also according to the age of the vehicle, the distance it has travelled and whether an arduous service is applicable. The service operations applicable to your vehicle are listed on the Maintenance Check Sheet. Your Land Rover Dealer/Authorised Repairer can supply a copy on request.

Note: *Some service providers may use their own check sheet with differing levels of service operations. It is usual that the highest level will match Land Rover requirements.*

REPLACEMENT

Maintenance

Service Interval Plan - Standard. Applies to following markets.

Andorra, Argentina, Australia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Chile, Croatia, Cyprus (South), Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, Iceland, Ireland, Italy, Japan, Korea (South), Latvia, Lithuania, Luxembourg, Malta, Moldova, Netherlands, New Zealand, Norway, Papua New Guinea, Poland, Portugal, Reunion, Romania, Singapore, Slovakia, Slovenia, Spain, Sweden, Switzerland, Tahiti (French Polynesia), Taiwan, Thailand, Turkey, United Kingdom.

Defender	**Freelander 2 LR 2**	**Discovery 4/LR 4 Range Rover Sport**	**Range Rover**	**Range Rover Armoured**
A Service - 20,000 km or 12 months	**A Service** - 24,000 km or 12 months	**A Service** - 24,000 km or 12 months	**A Service** - 24,000 km or 12 months	Every 10,000 km or 6 months.
B Service - 20,000 km or 12 months after the previous **A Service**	**B Service** - 24,000 km or 12 months after the previous **A Service**	**B Service** - 24,000 km or 12 months after the previous **A Service**	**B Service** - 24,000 km or 12 months after the previous **A Service**	
A Service - 20,000 km or 12 months after the previous **B Service**	**A Service** - 24,000 km or 12 months after the previous **B Service**	**A Service** - 24,000 km or 12 months after the previous **B Service**	**A Service** - 24,000 km or 12 months after the previous **B Service**	
Repeat sequence from the **B Service**	Repeat sequence from the **B Service**	Repeat sequence from the **B Service**	Repeat sequence from the **B Service**	

REPLACEMENT

Maintenance

Service Interval Plan - Rest of World. Applies to following markets.
Albania, Algeria, Anguilla, Antigua and Barbuda, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Bhutan, Bolivia, Brazil, Brunei, Cambodia, China, Colombia, Cote d'Ivoire, Cuba, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, French Guiana, Georgia, Guadeloupe, Guatemala, Honduras, India, Indonesia, Israel, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Lebanon, Libya, Macedonia, Madagascar, Malawi, Malaysia, Mali, Martinique, Mauritius, Mongolia, Montenegro, Morocco, Mozambique, Nepal, New Caledonia, Nigeria, Oman, Pakistan, Palestine, Panama, Paraguay, Peru, Philippines, Qatar, Russia, Saudi Arabia, Senegal, Serbia, South Africa, Sri Lanka, Syria, Tajikistan, Tanzania, Togo, Trinidad and Tobago, Tunisia, Turkmenistan, Ukraine, United Arab Emirates, Uraguay, Uzbekistan, Venezuela, Vietnam, Yemen, Zimbabwe.

Defender	**Freelander 2 LR 2**	**Discovery 4/LR 4 Range Rover Sport**	**Range Rover**	**Range Rover Armoured**
A Service - 10,000 km or 6 months	**A Service** - 12,000 km or 6 months	**Oil Service** - 12,000 km or 6 months	**Oil Service** - 12,000 km or 6 months	**NOT APPLICABLE TO LISTED MARKETS**
B Service - 10,000 km or 6 months after the previous **A Service**	**B Service** - 12,000 km or 6 months after the previous **A Service**	**A Service** - 12,000 km or 6 months after the previous **Oil Service**	**A Service** - 12,000 km or 6 months after the previous **Oil Service**	
A Service - 10,000 km or 6 months after the previous **B Service**	**A Service** - 12,000 km or 6 months after the previous **B Service**	**Oil Service** - 12,000 km or 6 months after the previous **A Service**	**Oil Service** - 12,000 km or 6 months after the previous **A Service**	
		B Service - 12,000 km or 6 months after the previous **Oil Service**	**B Service** - 12,000 km or 6 months after the previous **Oil Service**	
		Oil Service - 12,000 km or 6 months after the previous **B Service**	**Oil Service** - 12,000 km or 6 months after the previous **B Service**	
Repeat sequence from the **B Service**	Repeat sequence from the **B Service**	Repeat sequence from the **A Service**	Repeat sequence from the **A Service**	

REPLACEMENT

Maintenance

Arduous Operating Conditions

When a vehicle is used in arduous conditions, more frequent attention must be paid to servicing requirements. Even **daily** attention may be necessary to ensure the continued safe and reliable operation of the vehicle.

Failure to adhere to the recommended service schedules may result in premature engine wear or damage.

Some markets may have unique service requirements. Check with your Land Rover Dealer/Authorised Repairer or Importer.

Arduous driving conditions include:

- Frequent driving in dusty and/or sandy conditions.
- Frequent driving on rough and/or muddy roads.
- Frequent wading.
- Frequent driving at high speeds in high ambient temperatures above 50ºC.
- Frequent driving in severe cold weather below -40ºC.
- Frequent driving in mountainous conditions.
- Frequent trailer towing.
- Driving in areas using road salt or other corrosive materials on the driving surface.

Service Record stamps

The Service Record pages provide a record of the routine services carried out on your vehicle.

This information is important and could affect your warranty entitlement. Always make sure that the appropriate record slip is stamped and signed on completion of each service.

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- ☐ Brake fluid change
- ☐ Coolant change
- ☐ Anti-Corrosion inspection

Distance

Additional work carried out or recommended for future attention

The Land Rover Dealer/Authorised Repairer certifies completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Are Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

The Land Rover Dealer/Authorised Repairer certifies completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- Brake fluid change
- Coolant change
- Anti-Corrosion inspection

Distance

Additional work carried out or recommended for future attention

The Land Rover Dealer/Authorised Repairer certifies completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Are Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

The Land Rover Dealer/Authorised Repairer certifies completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- Brake fluid change
- Coolant change
- Anti-Corrosion inspection

Distance

Additional work carried out or recommended for future attention

The Land Rover Dealer/Authorised Repairer certifies completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Are Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

The Land Rover Dealer/Authorised Repairer certifies completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- Brake fluid change
- Coolant change
- Anti-Corrosion inspection

Distance

Additional work carried out or recommended for future attention

The Land Rover Dealer/Authorised Repairer certifies completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Are Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

The Land Rover Dealer/Authorised Repairer certifies completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- Brake fluid change
- Coolant change
- Anti-Corrosion inspection

Distance

Additional work carried out or recommended for future attention

The Land Rover Dealer/Authorised Repairer certifies completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Are Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

The Land Rover Dealer/Authorised Repairer certifies completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- Brake fluid change
- Coolant change
- Anti-Corrosion inspection

Distance

Additional work carried out or recommended for future attention

The Land Rover Dealer/Authorised Repairer certifies completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Are Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

The Land Rover Dealer/Authorised Repairer certifies completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

	Brake fluid change
	Coolant change
	Anti-Corrosion inspection

Distance

Additional work carried out or recommended for future attention

The Land Rover Dealer/Authorised Repairer certifies completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Are Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

The Land Rover Dealer/Authorised Repairer certifies completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- Brake fluid change
- Coolant change
- Anti-Corrosion inspection

Distance

Additional work carried out or recommended for future attention

The Land Rover Dealer/Authorised Repairer certifies completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Are Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

The Land Rover Dealer/Authorised Repairer certifies completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- Brake fluid change
- Coolant change
- Anti-Corrosion inspection

Distance

Additional work carried out or recommended for future attention

The Land Rover Dealer/Authorised Repairer certifies completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Are Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

The Land Rover Dealer/Authorised Repairer certifies completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- Brake fluid change
- Coolant change
- Anti-Corrosion inspection

Distance

Additional work carried out or recommended for future attention

The Land Rover Dealer/Authorised Repairer certifies completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Are Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

The Land Rover Dealer/Authorised Repairer certifies completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Component Replacement Record

COMPONENT REPLACEMENT

Replacement of major (or significant) components (e.g. engine, gearbox, instrument pack), should be recorded below by the Land Rover Dealer/Authorised Repairer who carried out the work.

Date	Distance
Component(s)	
SERVICE STAMP	

Date	Distance
Component(s)	
SERVICE STAMP	

Date	Distance
Component(s)	
SERVICE STAMP	

REPLACEMENT

Vehicle Recalls

There may be an occasion when Land Rover determines that a recall campaign is necessary to rectify a safety related problem. In many countries, there is a requirement that owners be notified of these recall campaigns and be provided with information concerning the action they must take.

In the event of a recall campaign affecting your vehicle, the registered owner will be contacted and invited to have the vehicle inspected free of charge. It is in your interest to comply immediately with such a request.

If you suspect that your vehicle has been missed by a recall campaign, you should contact a Land Rover Dealer/Authorised Repairer for advice.

To successfully resolve any recall campaign, it is important that we are able to contact you easily. If you have changed your address or have become the new owner of the vehicle, please complete the Change of Address or Ownership page at the end of this publication, remove it and send it to the appropriate address below:

UK and Europe

Land Rover Administration, Mondial House, 102 George Street, Croydon, CR9 6HD.

Australia

Land Rover Australia, Locked Bag 2211, North Ryde, NSW 1670.

If the page has already been used, please write to the above address or contact any Land Rover Dealer.

Details of any work carried out on your vehicle under a recall campaign will be recorded in the following space.

Campaign No.	Date
Action	
Odometer reading	

Campaign No.	Date
Action	
Odometer reading	

Campaign No.	Date
Action	
Odometer reading	

REPLACEMENT

Vehicle Recalls

Campaign No.	Date
Action	
Odometer reading	

Campaign No.	Date
Action	
Odometer reading	

Campaign No.	Date
Action	
Odometer reading	

Campaign No.	Date
Action	
Odometer reading	

Campaign No.	Date
Action	
Odometer reading	

Campaign No.	Date
Action	
Odometer reading	

Campaign No.	Date
Action	
Odometer reading	

REPLACEMENT

Change of Ownership or Address

Change of Ownership or Address

In the event of a recall campaign affecting the safe operation of your vehicle, it is important that we are able to contact you easily. Should you change your address or become the new owner of the vehicle, please complete the following details, remove the page and send it to the appropriate address shown in Vehicle Recalls:

Reason for Return.
Change of ownership: ☐
Change of address: ☐
Vehicle Details.
Warranty reference number:
Vehicle registration number:
Vehicle Identification Number (VIN):
Date of transfer from previous owner: (DD/MM/YY)

Personal Details.
Title (Mr, Mrs, Miss, Ms):
First Name:
Surname:
Address:
Post Code:
Telephone numbers
Home:
Office:
Mobile:
E-mail Address:

REPLACEMENT

Change of Ownership or Address

Your Land Rover Details

How did you purchase your vehicle? From a Land Rover Dealer: ☐ Privately: ☐
When are you likely to change your vehicle again? (MM/YY)
Do you have a preferred Land Rover dealership? If so, please enter details: Name: Town:

Land Rover will use any information you provide to conduct marketing analysis and inform you about Land Rover products and services. To do this we may contact you by post, telephone, SMS or e-mail. Your data will be treated in accordance with European legal provisions. Your information will only be disclosed to Land Rover, its affiliated or associated companies, agencies, dealers and companies providing services for your benefit.

If you do not wish to receive communication by post, please tick here:

☐

If you have provided us with an e-mail address or contact telephone number, we will assume that you agree to being contacted by this method. If you do not wish to be contacted by e-mail or telephone, please tick here:

☐

REPLACEMENT

Change of Ownership or Address

Change of Ownership or Address

In the event of a recall campaign affecting the safe operation of your vehicle, it is important that we are able to contact you easily. Should you change your address or become the new owner of the vehicle, please complete the following details, remove the page and send it to the appropriate address shown in Vehicle Recalls:

Reason for Return.
Change of ownership: ☐
Change of address: ☐
Vehicle Details.
Warranty reference number:
Vehicle registration number:
Vehicle Identification Number (VIN):
Date of transfer from previous owner: (DD/MM/YY)

Personal Details.
Title (Mr, Mrs, Miss, Ms):
First Name:
Surname:
Address:
Post Code:
Telephone numbers
Home:
Office:
Mobile:
E-mail Address:

REPLACEMENT

Change of Ownership or Address

Your Land Rover Details

How did you purchase your vehicle? From a Land Rover Dealer: ☐ Privately: ☐
When are you likely to change your vehicle again? (MM/YY)
Do you have a preferred Land Rover dealership? If so, please enter details: Name: Town:

Land Rover will use any information you provide to conduct marketing analysis and inform you about Land Rover products and services. To do this we may contact you by post, telephone, SMS or e-mail. Your data will be treated in accordance with European legal provisions. Your information will only be disclosed to Land Rover, its affiliated or associated companies, agencies, dealers and companies providing services for your benefit.

If you do not wish to receive communication by post, please tick here:

☐

If you have provided us with an e-mail address or contact telephone number, we will assume that you agree to being contacted by this method. If you do not wish to be contacted by e-mail or telephone, please tick here:

☐

Change of Ownership or Address

In the event of a recall campaign affecting the safe operation of your vehicle, it is important that we are able to contact you easily. Should you change your address or become the new owner of the vehicle, please complete the following details, remove the page and send it in an envelope to:

Land Rover Australia
Locked Bag 2211
North Ryde
NSW 1670

Reason for Return.
Change of ownership:
Change of address:
Vehicle Details.
Warranty reference number:
Vehicle registration number:
Vehicle Identification Number (VIN):
Date of transfer from previous owner: (DD/MM/YY)

Personal Details.
Title (Mr, Mrs, Miss, Ms):
First Name:
Surname:
Address:
Post Code:
Telephone numbers
Home:
Office:
Mobile:
E-mail Address:

REPLACEMENT

Land Rover Australia

Your Land Rover Details

How did you purchase your vehicle? From a Land Rover Dealer: Privately:
When are you likely to change your vehicle again? (MM/YY)
Do you have a preferred Land Rover dealership? If so, please enter details: Name: Town:

Land Rover will use any information you provide to conduct marketing analysis and inform you about Land Rover products and services. To do this we may contact you by post, telephone, SMS or e-mail. Your data will be treated in accordance with European legal provisions. Your information will only be disclosed to Land Rover, its affiliated or associated companies, agencies, dealers and companies providing services for your benefit.

If you do not wish to receive communication by post, please tick here:

☐

If you have provided us with an e-mail address or contact telephone number, we will assume that you agree to being contacted by this method. If you do not wish to be contacted by e-mail or telephone, please tick here:

☐

REPLACEMENT

Middle East and North Africa

Change of Ownership or Address

If you have recently acquired a used Land Rover vehicle or if your details have changed, please complete this form and send it to:

Land Rover Total Care
PO Box 29165
Dubai
United Arab Emirates.
Fax: (+9714) 3311150.

SELLING DEALER'S STAMP IF APPLICABLE
Signed
Please indicate which applies
Reason for Return
Change of address
Change of ownership
Ownership detail
Privately owned vehicle
Company owned vehicle

Vehicle Details
Model e.g. Range Rover
Current mileage (km)
Date of registration in your name
Vehicle registration number
VIN number
Title
Name
Company name (if applicable)
Address
PO Box
Tel
Email

REPLACEMENT

إذا حصلت مؤخراً على سيارة «لاند روڤر» مستعملة أو إذا تغيرت بياناتك، يرجى تعبئة هذه الاستمارة وإعادتها إلى برنامج «توتال كير»

بيانات السيارة

رقم تعريف المركبة

الطراز ..... رقم التسجيل (لوحة الترخيص) .....
(مثلاً: LR2/ Freelander 2 أو LR3/ Discovery 3 أو رينج روڤر سبورت أو رينج روڤر)

عدد الكيلومترات المقطوعة حتى الآن (بالكيلومتر) ..... تاريخ تسجيل المركبة بإسمك
سنة شهر يوم

بيانات مالك المركبة
ملكية السيارة عائدة إلى (إختر الخانة المناسبة): ☐ فرد ☐ شركة

اللقب ..... الاسم الأول ..... إسم العائلة .....

إسم الشركة (إن كانت المالكة) .....

هاتف (المنزل) ..... هاتف (العمل) ..... الهاتف المتحرك .....

العنوان .....

ص.ب ..... الرمز البريدي (إن وجد) .....

المدينة ..... البلد .....

البريد الإلكتروني .....

الرجاء إرسال «إستمارة تغيير الملكية أو العنوان» إلينا بواسطة إحدى الوسائل التالية:

برنامج «توتال كير» لدى «لاند روڤر»
ص.ب ٢٩١٦٥
دبي - الإمارات العربية المتحدة
فاكس: ٣٣١١١٥٠ (٩٧١٤+)