



## **PASSPORT TO SERVICE**

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## YOUR PASSPORT TO SERVICE

This handbook contains information and records essential for the understanding of Land Rover warranties and for the implementation of any necessary warranty rectification. It is recommended that you read the contents with care to familiarize yourself with the benefits available under the various warranties.

## VEHICLE REGISTRATION; OWNER INFORMATION

At the time of original delivery, your Land Rover retailer will have placed your vehicle, your name and complete address in the Land Rover vehicle registration file. A copy of this information appears at the front of this handbook. If any errors exist, please bring them to the immediate attention of your Land Rover retailer. Once registered, you are entitled to the benefits of the various applicable warranties as described herein.

### Vehicle Registration / Owner Information Change Card

In the event that the vehicle is transferred to a new owner or the current owner's name or address should change, Jaguar Land Rover North America, LLC, should be notified. A postage-paid Vehicle Registration / Owner Information Change Card is included at the back of this handbook.

If the Vehicle Registration / Owner Information Change card has already been used, notify Jaguar Land Rover North America, LLC, by postcard. Copy the complete Vehicle Identification Number (VIN) and supply the previous and new owner's name and address. Mail the card to:

Jaguar Land Rover North America, LLC  
555 MacArthur Boulevard  
Mahwah, New Jersey 07430-2326  
Attention: Customer Relationship Center

## SCHEDULED VEHICLE MAINTENANCE

The Maintenance Schedules, found on pages 28 – 37, list all the required maintenance procedures and their intervals. Because of the need for specialized equipment and skills, it is strongly recommended that all service work be entrusted to an authorized Land Rover retailer.

Maintenance must be carried out at the specified intervals. Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar Land Rover North America, LLC, recommends that the maintenance intervals be cut in half.

It is normal for the vehicle to consume some engine oil during normal use. It is the owner's responsibility to ensure that the engine oil is maintained at the proper level in between the scheduled vehicle maintenance intervals. Additionally, more frequent checks of underhood fluids and tire pressures can help minimize your chance of being inconvenienced while on the road, and may extend the life of certain wear and tear components. Land Rover retailers may offer supplemental maintenance services as a convenience to those owners who do not wish to perform these services themselves. More information may be found in the Maintenance section of your vehicle's Owner's Handbook.

The Maintenance Schedule may be revised from time to time. Land Rover retailers will be notified of revisions by Service or Technical Bulletins.

### Flex Fuel Vehicles: Use of E85 Flex Fuel

In select models, the use of E85 Flex Fuel is permissible. Please refer to the owner's handbook. When choosing to use E85 Flex Fuel greater than 25% of the time (more than 1 tank of E85 Flex Fuel in every 4 fuel tank fill-ups), it will be necessary to have the engine oil and filter changed every six (6) months or 8,000 miles, whichever occurs first.

## LAND ROVER ROADSIDE ASSISTANCE

We are committed to providing high levels of owner satisfaction and to offering you the highest standard of owner care. Jaguar Land Rover North America, LLC, is pleased to welcome you to the *Land Rover Roadside Assistance Program*, an ownership program designed to enhance the satisfaction and security of owning a Land Rover vehicle.

The *Land Rover Roadside Assistance Program* includes the following:

- 24-hour roadside emergency assistance, plus trip interruption benefits, all available through a 24-hour toll-free Assistance Line.
- Retailer locator
- A 24-hour toll-free Assistance Line for questions about any elements of the *Land Rover Roadside Assistance Program*:

**Roadside Assistance Line:  
1-800-637-6837, option 1**

The *Land Rover Roadside Assistance Program* is only available to vehicles with a valid New Vehicle Limited Warranty (4 years/50,000 miles, whichever occurs first). If your New Vehicle Limited Warranty is cancelled or voided for any reason (including, but not limited to, an unauthorized modification or alteration to the vehicle, or if the vehicle's title is reported as dismantled, fire, flood, junk, rebuilt, reconstructed, salvaged, totaled, or stolen) your *Land Rover Roadside Assistance Program* privileges and services detailed herein are also cancelled and voided. The *Land Rover Roadside Assistance Program* does not apply beyond a valid New Vehicle Limited Warranty (4 years/50,000 miles, whichever occurs first).

For full details on the *Land Rover Roadside Assistance Program*, please refer to pages 26 – 27.

## COMMUNICATION WITH JAGUAR LAND ROVER NORTH AMERICA, LLC

Please direct all communication with Jaguar Land Rover North America, LLC, using one of the following options:

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
555 MacArthur Boulevard  
Mahwah, New Jersey 07430-2326

1-800-637-6837, option #9  
Monday – Friday, 8:30 am – 7:00 pm EST

e-mail: Go to [www.landrover.com](http://www.landrover.com) and select 'United States'; click on 'Contact Us', then click on 'Email Land Rover' and complete the Customer Service form.

## TIRE WARRANTY

Tires are warranted by the individual tire manufacturer indicated by the name brand of the tire (Continental, Dunlop, Goodyear, Michelin or Pirelli). Refer to the tire manufacturer's warranty pamphlet supplied with your owner information package. Your Land Rover retailer can provide tire information and will assist you in most instances. In the event your Land Rover retailer is unable to supply the information and assistance you require, please contact the tire manufacturer directly at the appropriate number listed below.

- For Continental tires: 1-800-847-3349
- For Dunlop tires: 1-800-321-2136
- For Goodyear tires: 1-800-321-2136
- For Michelin tires: 1-800-847-3435
- For Pirelli tires: 1-800-747-3554

Additional information on the care and service of automobile tires may be obtained by writing to:

Rubber Manufacturers Association  
1400 K Street N.W., Suite 900  
Washington, DC 20005

## Summary of Warranties

The Land Rover warranties detailed in this booklet are issued by Jaguar Land Rover North America, LLC, the sole authorized distributor of Land Rover vehicles in the USA, Puerto Rico, and Guam and cover only vehicles originally specified and built by Jaguar Land Rover Ltd. for the United States, Puerto Rico, and Guam.

Land Rover warranties are in favor of the original purchaser and each subsequent owner during the respective warranty periods.

Jaguar Land Rover North America, LLC, will not cover the costs to modify the vehicle to meet legal requirements in another country. If you need to make modifications to your Land Rover vehicle in order to meet another country's legal requirements, Jaguar Land Rover North America, LLC, encourages you to have these modifications performed at an authorized Land Rover retailer.

**Notwithstanding anything to the contrary in this Passport to Service, the warranties and benefits (including, but not limited to, the Roadside Assistance Program and service adjustments) detailed in this booklet are applicable only in the United States, Puerto Rico, Guam, and Canada, subject to all applicable exclusions or limitations. The Passport to Service will be voided and you will not be able to receive any warranty repairs or benefits contained in this booklet if your vehicle is exported to another country. This excludes any outstanding Recall Campaign.**

A summary of Land Rover warranties applicable to 2016 Model Year vehicles follows.

## New Vehicle Limited Warranty

Bumper to bumper

4 years / 50,000 miles  
(whichever occurs first)

Battery

4 years / 50,000 miles  
(whichever occurs first)

Wear parts and service adjustments

1 year / 12,500 miles  
(whichever occurs first)

Corrosion

6 years / unlimited mileage

**NOTE:** Some states have mandated alternate coverage time periods for parts of your vehicle (e.g. seat belts).

## Emission Control System Warranties

### Federal

Emission Design and Defect Warranty ‡

2 years / 24,000 miles  
(whichever occurs first)

- Certain emissions-related parts \*  
8 years / 80,000 miles  
(whichever occurs first)

Emission Performance Warranty

2 years / 24,000 miles  
(whichever occurs first)

- Certain emissions-related parts \*  
8 years / 80,000 miles  
(whichever occurs first)

### California †

Emission Defect Warranty: non-PZEV §

- Short-term Warranty ‡  
3 years / 50,000 miles  
(whichever occurs first)
- Long-term Warranty \*\*  
7 years / 70,000 miles  
(whichever occurs first)

Emission Performance Warranty: non-PZEV §

3 years / 50,000 miles  
(whichever occurs first)

Emission Defect & Performance Warranty: PZEV §

15 years / 150,000 miles  
(whichever occurs first)

‡ Extended to 4 years / 50,000 miles (whichever occurs first) under the New Vehicle Limited Warranty Bumper-to-Bumper coverage.

\* Specific components are listed in the section “Federal Emission Control System Warranties” of this handbook.

\*\* Specific components are listed in the section “California Emission Control System Warranties” of this handbook.

§ PZEV (Partial Zero Emission Vehicle) is a vehicle certified to California’s PZEV standards as indicated on the Vehicle Emission Control Information label located in the engine compartment.

† California Emission Control System Warranties are also applicable to vehicles registered in certain other states. Specific states and vehicle applicability are specified in the section “California Emission Control System Warranties” of this handbook.

## NEW VEHICLE LIMITED WARRANTY

**Applicability:** All 2016 Model Year Land Rover vehicles originally specified and built by Jaguar Land Rover Ltd. for, and registered in, the United States, Puerto Rico, and Guam.

### Warranty Limitations

This New Vehicle Limited Warranty is the only express warranty applicable to your vehicle. Jaguar Land Rover North America, LLC, neither assumes, nor authorizes anyone to assume for it, any other obligation or liability in connection with this warranty.

### Limitation of Remedies

Under the warranty, it is agreed that the sole exclusive remedy against Jaguar Land Rover North America, LLC, and its authorized retailers shall be for the repair or replacement of defective parts as provided herein. The sole purpose of this exclusive remedy shall be to provide for the free repair and replacement of defective parts in the manner prescribed in this warranty. This exclusive remedy shall not be deemed to have failed its essential purpose so long as Jaguar Land Rover North America, LLC, through its authorized retailers, is willing and able to repair or replace defective parts in the prescribed manner.

## IMPLIED WARRANTIES; CONSEQUENTIAL DAMAGES

**UNDER THE LAW, THE OWNER MAY BE ENTITLED TO THE BENEFIT OF CERTAIN IMPLIED WARRANTIES:**

- AN IMPLIED WARRANTY OF MERCHANTABILITY (THAT YOUR CAR IS REASONABLY FIT FOR THE GENERAL PURPOSE FOR WHICH IT WAS SOLD) OR,
- AN IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. (THAT YOUR CAR IS SUITABLE FOR YOUR SPECIAL PURPOSES).

THESE IMPLIED WARRANTIES ARE LIMITED, TO THE EXTENT ALLOWED BY LAW, TO THE TIME PERIOD COVERED BY THE WRITTEN WARRANTIES, OR TO THE APPLICABLE TIME PERIOD PROVIDED BY STATE LAW, WHICHEVER PERIOD IS SHORTER.

JAGUAR LAND ROVER NORTH AMERICA, LLC, DOES NOT ACCEPT RESPONSIBILITY UNDER ANY OF THE WARRANTIES IN THE PASSPORT TO SERVICE FOR ANY CONSEQUENTIAL DAMAGE OR COMMERCIAL LOSS TO THE OWNER, OR ANY INCIDENTAL EXPENSES, LOSS OF TIME, OR INCONVENIENCE.

SOME STATES DO NOT PERMIT A LIMITATION ON HOW LONG AN IMPLIED WARRANTY WILL LAST, OR ON THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO THE OWNER. THIS WARRANTY GIVES OWNERS SPECIFIC LEGAL RIGHTS, AND THEY MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

**NOTE:** The information regarding limitations on incidental and consequential damages under the NEW VEHICLE LIMITED WARRANTY also applies to the EMISSION CONTROL SYSTEM WARRANTIES.



## Warranty Statement

Jaguar Land Rover North America, LLC, warrants that during the warranty period, if a Land Rover vehicle is properly operated and maintained, repairs required to correct defects in factory-supplied materials or factory workmanship will be performed without charge upon presentation for service; any component covered by this warranty found to be defective in materials or workmanship will be repaired, or replaced, without charge with a new or remanufactured part distributed by Jaguar Land Rover North America, LLC, at its sole option.

Jaguar Land Rover North America, LLC, and your authorized Land Rover retailer are not responsible for any time that you lose, for any inconvenience you might be caused, for the loss of your transportation, or for any other incidental or consequential damages you may have.

The warranty period for the vehicle begins on the date of the first retail sale, or on the date of entry into demonstrator or company service, whichever occurs first. The basic warranty period is for four (4) years or until the vehicle has been driven 50,000 miles, whichever occurs first.

## Warranty Coverage

The New Vehicle Limited Warranty covers any factory-supplied component of the Land Rover vehicle that is defective during the basic warranty period, with the exception of tires and items such as:

- Lubricants
- Normal maintenance items
- Regularly scheduled maintenance, parts and labor
- Wear parts, except as listed below

The warranty includes any part scheduled for routine replacement during the warranty period if it is defective. If a part fails at the same time it is due for replacement it is not covered by the warranty.

### Wear parts

Wear parts are warranted for one (1) year or until the vehicle has been driven 12,500 miles, whichever occurs first. Wear parts include the following:

- Brake pads – defect only \*
- Windshield wiper blades

\* Brake pads are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

### Brake discs (rotors)

Brake discs are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

### Battery

The battery is warranted 100% for parts and labor for four (4) years or 50,000 miles, whichever occurs first.

# Vehicle Warranties

## Service adjustments

Any adjustment necessary to correct a defect in materials or workmanship will be performed without charge for one (1) year or until the vehicle has been driven 12,500 miles, whichever occurs first. The term 'adjustment' refers to minor repairs or adjustment not usually associated with the replacement of parts. Service adjustments include wheel and suspension alignment and wheel and tire balancing.

## What is not Covered

### Damage Caused by Accident; Alteration or Misuse of the Vehicle

Examples are:

- Damage caused by collision, fire, flood, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle
- Misuse of the vehicle, such as negligence, overloading, racing, or using the vehicle as a stationary power source
- Alteration or modification of the vehicle, including changes to the body, chassis, or components after the vehicle leaves the control of Jaguar Land Rover North America, LLC
- Tampering with the vehicle, tampering with the emissions systems or with other parts that affect these systems
- Disconnection or alteration of the odometer, or where the actual mileage cannot be determined due to the odometer being inoperative for an extended period of time
- Unauthorized replacement of the odometer / speedometer
- Use of contaminated or improper fuel or fluids
- Application of chemicals

### Damage Caused by Use and/or the Environment

Surface corrosion and deterioration of paint, trim, and appearance items that result from use and/or exposure to the elements are not covered.

Examples are:

- Stone chips, scratches
- Dings or dents
- Road salt, tree sap
- Bird droppings
- Lightning, hail damage
- Windstorm damage
- Earthquake damage
- Water or flood damage

### Damage Caused by Improper Maintenance

Damage caused by failure to maintain the vehicle, improperly maintaining the vehicle, or using the wrong fuel, oil, lubricants, or fluids is not covered. See the Owner's Manual for correct fluid levels, and the Maintenance Schedule in this handbook for proper ways to maintain your vehicle.

Examples are:

- Oil changes
- Engine tune-up
- Wiper blades
- Oils, lubricants and other fluids
- Oil / air filters
- Brake linings / pads
- Cleaning and polishing

## Other Items and Conditions not Covered by This Warranty

- Parts and accessories on your vehicle that are not Land Rover-approved and are installed by retailer's body shops or manufacturing companies other than Jaguar Land Rover Ltd. or Jaguar Land Rover North America, LLC.
- Vehicles reported as follows: dismantled, fire, flood, junk, rebuilt, reconstructed, salvaged, totaled or stolen.
- Paint color matching. Jaguar Land Rover North America, LLC, reserves the right to determine whether painting the repaired or replaced panel to match the original finish is practical. Jaguar Land Rover North America, LLC, will not under any circumstances pay for painting the entire car solely for paint color matching.
- Normal noises or vibration. Your vehicle is a mechanical device, and all mechanical devices make some sort of noise and/or vibration. These noises and vibrations can differ from vehicle to vehicle, and Jaguar Land Rover North America, LLC, recognizes those noises as normal and characteristic of the product. Normal noise and/or vibration, as well as deterioration caused by normal wear and tear, each as determined by Jaguar Land Rover North America, LLC, or its representative, are not covered by our New Vehicle Limited Warranty.

## Extra-Warranty Adjustment

Sometimes Jaguar Land Rover North America, LLC, may offer a special adjustment program to pay all or part of the cost of certain repairs beyond the terms of the warranty. Check with your authorized Land Rover retailer, or contact the Jaguar Land Rover North America, LLC, Customer Relationship Center as outlined on page 24, to determine whether any adjustment program is applicable to your vehicle. Please have available the following information:

- The model and the model year of your Land Rover vehicle
- The 17-digit Vehicle Identification Number (VIN) – located on a plate at the bottom left corner of the windshield; also shown on your vehicle's registration and insurance cards

*Jaguar Land Rover North America, LLC, reserves the right to make modifications in vehicles manufactured and/or sold by them at any time without incurring any obligation to make the same or similar modifications in vehicles previously manufactured and/or sold by them.*

## **CORROSION PROTECTION LIMITED WARRANTY**

**Applicability: All 2016 Model Year Land Rover vehicles originally specified and built by Jaguar Land Rover Ltd. for, and registered in, the United States and Puerto Rico.**

### **Warranty Statement**

**Jaguar Land Rover North America, LLC, warrants that if any corrosion perforation occurs on the body of a Land Rover vehicle within six (6) years, unlimited mileage, from the date of first retail sale or the date of entry into demonstrator or company service, whichever occurs first, the panels affected by corrosion perforation will be repaired, or replaced, at no charge to the owner.**

### **Warranty coverage**

This warranty applies only to corrosion perforation of painted body panels or the body shell. Corrosion perforation means the corroding-through of the vehicle body from the inside to the outside.

Any part or component bolted or attached to the body, such as the suspension or exhaust systems, is not covered by the warranty because it is not part of the 'body'. These components are covered by the New Vehicle Limited Warranty.

### **Sheet metal damage repairs**

Any automotive body shop that is repairing sheet metal damage should be instructed to apply proper anti-corrosive materials to bring those repaired areas into conformity with the original protection provided by the manufacturer.

### **Aftermarket corrosion-proofing**

The outer body panels are double-sided zinc-coated steel and aluminum alloy. The use of aftermarket applications that contain solvents could compromise this factory coating. Claims for future corrosion perforation repairs could be denied because the factory coating had been rendered ineffectual.

### **Aluminum repairs**

The Range Rover Sport and Range Rover models employ full aluminum body panels and monocoque framework. All collision repairs must be performed by an authorized Jaguar Land Rover Aluminum Repair Center for the Corrosion Warranty to be applicable. Contact your local Land Rover retailer for details, or contact the Jaguar Land Rover North America, LLC, Customer Relationship Center at 800-637-6837, option #9.

## EMISSION DESIGN AND DEFECT WARRANTY

**Applicability:** All 2016 Model Year Land Rover vehicles, certified in accordance with the Federal Clean Air Act, which are originally specified and built by Jaguar Land Rover Ltd. for, and registered in, the United States and Puerto Rico.

### Warranty Statement

Under the Federal Emission Design and Defect Warranty, Jaguar Land Rover North America, LLC, must provide coverage for two (2) years or 24,000 miles, whichever occurs first. Jaguar Land Rover North America, LLC, has voluntarily extended this warranty to four (4) years or 50,000 miles, whichever occurs first.

The warranty period for the vehicle begins on the date of the first retail sale, or on the date of entry into demonstrator or company service, whichever occurs first, and continues for four (4) years or until the vehicle has been driven 50,000 miles, whichever occurs first.

Items that require scheduled replacement are warranted up to the replacement interval as specified in the New Vehicle Limited Warranty.

Jaguar Land Rover North America, LLC, warrants that Land Rover vehicles are designed, built, and equipped so as to conform at the time of sale with the U.S. Environmental Protection Agency emission standards applicable at the time of manufacture, and are free from defects in factory-supplied materials and workmanship which could cause the vehicle to fail applicable regulations. You will not be charged for repair, replacement, or adjustments needed to correct emissions-related defects of the parts listed on page 12. Labor and diagnostic costs are included.

In addition, components noted with an asterisk ( \* ) in the parts list on page 12 are covered for eight (8) years or 80,000 miles, whichever occurs first.

## EMISSION PERFORMANCE WARRANTY

**Applicability:** All 2016 Model Year Land Rover vehicles, certified in accordance with the Federal Clean Air Act, which are originally specified and built by Jaguar Land Rover Ltd. for, and registered in, the United States and Puerto Rico.

### Warranty Statement

The Federal Emission Performance Warranty is in effect for two (2) years or 24,000 miles, whichever occurs first, beginning on the date of the first retail sale or the date of entry into demonstrator or company service, whichever occurs first.

Under the Federal Emission Performance Warranty, Jaguar Land Rover North America, LLC, will repair, replace, or adjust, with no charge for labor, diagnosis or parts, any emission control device or system, if all of the following apply:

- your Land Rover vehicle is maintained and operated in accordance with the written instructions for proper maintenance and use listed in the Owner's Manual and this Passport to Service, and
- your Land Rover vehicle fails to conform to the applicable emission standards as judged by an EPA-approved emission test, and
- you are subject to a penalty or sanction (including the denial of the right to use the vehicle) under local, State, or Federal law, and
- your Land Rover vehicle has not been tampered with, misused, or abused.

In addition, components noted with an asterisk ( \* ) in the parts list on page 12 are covered for eight (8) years or 80,000 miles, whichever occurs first.

# Federal Emission Control System Warranties

## EMISSION CONTROL SYSTEM WARRANTIES COVERAGE

The following is a list of the parts that are covered under the Federal Emission Control System Warranties.

### Air Induction System

- Air Cleaner Assembly
- Hydrocarbon Trap
- Intake Manifold
- Intake Manifold Actuator
- Intake Manifold Solenoid
- Intake Manifold Valve
- Supercharger Assembly
- Supercharger Bypass Actuator
- Supercharger Intercooler
- Supercharger Intercooler Pump
- Supercharger Intercooler Radiator
- Turbocharger Assembly
- Turbocharger Intercooler

### Catalytic Converter System

- Catalytic Converter <sup>1,3</sup>
- Exhaust Manifold
- Exhaust Pipe (Manifold to Catalyst)

### Fuel Delivery System

- Fuel Injector
- Fuel Injector Supply Manifold
- Fuel Pump Control Module
- High Pressure Fuel Pump Assembly
- In-Tank Fuel Pump Assembly
- Throttle Body Assembly

### Braking Control System

- Anti-Lock Brake System (ABS) Control Module <sup>1, 2, 5</sup>

### Diesel Selective Catalyst Reduction (SCR) System

- Heater Control Unit
- Injector
- Particulate Filter
- Pump
- SCR Catalyst
- Tank
- Tank Filler Hose
- Tank Interior Module

### Powertrain Control System

- Camshaft Cover
- Engine Control Module <sup>1, 2</sup>
- Engine Control Module Sensors & Switches
- Malfunction Indicator Lamp (MIL) <sup>1, 4</sup>
- Transmission Control Module <sup>1, 2</sup>
- Transmission Control Module with Valve Assembly <sup>1, 2</sup>
- Transmission Control Valve Assembly
- Variable Valve Timing Solenoid
- Variable Valve Timing Unit

### Positive Crankcase Ventilation System

- Breather Hose
- Breather Valve
- Oil Filler Cap

### Evaporative Control System

- Fuel Filler Cap
- Fuel Tank
- Fuel Tank Filler Pipe/Hose Assembly
- Fuel Tank Leak Detection Assembly
- Fuel Vapor Purge Valve
- Fuel Vapor Storage Canister

### Ignition System

- Glow Plug
- Glow Plug Control Module
- Ignition Coil
- Spark Plug

### Exhaust Gas Recirculation System

- EGR Cooler and Valve Housing Assembly

### Miscellaneous Items

- Thermostat
- Adaptors, Belts, Boots, Brackets, Bushings, Clamps, Clips, Connectors, Couplings, Covers, Ducting, Fasteners, Filters, Flanges, Gaskets, Grommets, Hoses, Insulators, Labels, Pipes, Seals, Shields, Sleeves, Spacers, Straps, Tubing and Wiring used with the systems listed above.

<sup>1</sup> Parts covered for eight (8) years or 80,000 miles, whichever occurs first

<sup>2</sup> Includes hardware and emissions related software changes

<sup>3</sup> Includes downpipe where integral to catalytic converter assembly

<sup>4</sup> Includes instrument cluster where MIL is not a serviceable part

<sup>5</sup> Applicable for Range Rover 3.0L and Range Rover Sport 3.0L models only. Includes hydraulic control unit (HCU) where anti-lock brake system (ABS) control module is not a serviceable part.

**California Emission Control System Warranties are also applicable to vehicles registered in certain other states. Specific states and vehicle applicability are specified in this section.**

## **YOUR WARRANTY RIGHTS AND OBLIGATIONS**

The California Air Resources Board and Jaguar Land Rover North America, LLC, are pleased to explain the emission control system warranty on your 2016 Model Year Land Rover vehicle.

In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. Jaguar Land Rover North America, LLC, must warrant the emission control system on your vehicle for the periods of time listed in this section, provided there has been no abuse, neglect, or improper maintenance of your vehicle.

Your emission control system may include parts such as the fuel injection system, the ignition system, the catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission related assemblies.

Where a warrantable condition exists, Jaguar Land Rover North America, LLC, will repair your vehicle at no cost to you. Repairs include diagnosis, parts and labor.

# California Emission Control System Warranties

## Manufacturer's Warranty Coverage

This warranty is applicable to all vehicles that are registered in Delaware, Oregon, Pennsylvania, and Washington and all vehicles (except those certified to PZEV\*\* standards) that are registered in California, Connecticut, Maine, Maryland, Massachusetts, New Jersey, New York, Rhode Island, or Vermont.

The warranty period for the vehicle begins on the date of first retail sale, or on the date of entry into demonstrator or company service, whichever occurs first.

\*\* PZEV (Partial Zero Emission Vehicle) is a vehicle certified to California's PZEV standards as indicated on the Vehicle Emission Control Information label located in the engine compartment.

## For three (3) years or 50,000 miles (whichever occurs first):

- If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Jaguar Land Rover North America, LLC, to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
- If any emission-related part on your vehicle is defective, the part will be repaired or replaced by Jaguar Land Rover North America, LLC. This is your short-term emission control system DEFECTS WARRANTY. Jaguar Land Rover North America, LLC, has voluntarily extended your short-term emission control system DEFECTS WARRANTY to four (4) years or 50,000 miles, whichever occurs first. Parts covered under this DEFECTS WARRANTY are listed on page 12.

An emission-related warranted part is any part on the vehicle, or any part installed during a warranty repair, which affects any regulated emission from a motor vehicle that is subject to California emission standards.

## For seven (7) years or 70,000 miles (whichever occurs first):

If a part listed on the seven (7) years or 70,000 miles parts list (refer to the table on page 15) is defective, the part will be repaired or replaced by Jaguar Land Rover North America, LLC,. This is your long-term emission control system DEFECTS WARRANTY.



# California Emission Control System Warranties

Seven (7) Years or 70,000 Miles Parts List*					
Part Name	Land Rover Model				
	Discovery Sport	LR4	Range Rover Evoque	Range Rover and Range Rover Sport	Range Rover and Range Rover Sport
	2.0L Gas	3.0L Gas	2.0L Gas	3.0L & 5.0L Gas	3.0L Diesel
Camshaft Cover	●	●	●	●	●
EGR Cooler and Valve Assembly					●
Exhaust Manifold	● †	●	● †	●	●
Fuel Injector		●			●
Fuel Injector Supply Manifold		●	●	●	●
Fuel Pump Control Module		●		●	
Fuel Tank	●	●	●	●	●
Fuel Tank Filler Pipe/Hose Assembly				●	●
High Pressure Fuel Pump Assembly	●	●		●	●
Intake Manifold	●	●		●	●
In-Tank Fuel Pump Assembly	●	●	●	●	●
Knock Sensor				●	
SCR Catalyst					●
SCR NOx Sensor					●
SCR Particulate Filter					●
SCR Pump					●
SCR Tank					●
SCR Tank Filler Hose					●
SCR Tank Interior Module					●
Supercharger Assembly		●		●	
Supercharger Intercooler		●		●	
Supercharger Intercooler Radiator		●		●	
Throttle Body Assembly	●				
Transmission Control Valve Assembly	●		●		
Turbocharger Assembly	●		●		●
Variable Valve Timing Unit	●	●	●	●	

\* This warranty table is applicable to all vehicles that are registered in Delaware, Oregon, Pennsylvania, and Washington and all vehicles (except those certified to PZEV\*\* standards) that are registered in California, Connecticut, Maine, Maryland, Massachusetts, New Jersey, New York, Rhode Island, or Vermont.

† Part of turbocharger assembly

## **Manufacturer's Warranty Coverage: PZEV \*\* Certified Vehicles**

This warranty is applicable only to vehicles that are certified to PZEV\*\* standards and registered in California, Connecticut, Maine, Maryland, Massachusetts, New Jersey, New York, Rhode Island, or Vermont.

Vehicles that are certified to PZEV\*\* standards and registered in Delaware, Oregon, Pennsylvania, and Washington are covered under the warranty provisions specified on page 14.

The warranty period for the vehicle begins on the date of first retail sale, or on the date of entry into demonstrator or company service, whichever occurs first.

\*\* PZEV (Partial Zero Emission Vehicle) is a vehicle certified to California's PZEV standards as indicated on the Vehicle Emission Control Information label located in the engine compartment.

## **For fifteen (15) years or 150,000 miles (whichever occurs first):**

- If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Jaguar Land Rover North America, LLC, to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
- If any emission-related part on your vehicle is defective, the part will be repaired or replaced by Jaguar Land Rover North America, LLC,. This is your emission control system DEFECTS WARRANTY. Parts covered under this DEFECTS WARRANTY are listed on page 12.

An emission-related warranted part is any part on the vehicle, or any part installed during a warranty repair, which affects any regulated emission from a motor vehicle that is subject to California emission standards.

## Owner's Warranty Responsibilities

As the vehicle owner, you are responsible for the performance of the required maintenance listed in the Owner's Manual and in this Passport to Service. Jaguar Land Rover North America, LLC, recommends that you retain all receipts covering maintenance of your vehicle, but Jaguar Land Rover North America, LLC, cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to an authorized Land Rover retailer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed thirty (30) days.

As the vehicle owner, you should also be aware that Jaguar Land Rover North America, LLC, may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities or if you want to report what you believe to be violations of the terms of this warranty you should contact the Jaguar Land Rover North America, LLC, Customer Relationship Center as outlined on page 24, or the California Air Resources Board at:

State of California Air Resources Board  
Mobile Source Operations Division  
9528 Telstar Avenue  
El Monte, CA 91731

## California Maintenance Schedules

There are maintenance schedules and parts replacement intervals for California specification vehicles that are considered the minimum requirement. Any part scheduled for replacement at a scheduled maintenance interval is covered only up to that scheduled maintenance interval. The service and replacement intervals for these items are indicated in the maintenance schedules in the Owner's Manual and Passport to Service maintenance section. Refer to pages 28 – 37 of this booklet.

### OWNER'S RESPONSIBILITIES

#### **All warranties except the Corrosion Protection Limited Warranty**

It is the owner's responsibility to follow the Maintenance Schedule as detailed in the Owner's Manual and this Passport to Service. Land Rover vehicles should have their first scheduled maintenance at the recommended interval (10,000 or 16,000 miles, depending on the model; refer to the Maintenance Schedules on pages 28 – 37) or 1 year from the date of delivery, whichever occurs first. Subsequent maintenance must be carried out at intervals not to exceed the recommended distance or 1 year, whichever occurs first.

The owner must maintain a record of when and where each scheduled maintenance service was performed. Jaguar Land Rover North America, LLC, may request proof that the required scheduled maintenance service has been performed at the correct time.

Scheduled maintenance may be performed by any service agency that is in the business of servicing this type of vehicle. The vehicle owner may also perform the maintenance; however, he may be required to show that the proper parts were used and that he was able to perform the maintenance correctly. Repair costs during the warranty period resulting from improper maintenance performed by anyone other than an authorized Land Rover retailer are the responsibility of the vehicle owner.

The instructions in the Owner's Manual and this Passport to Service specify that certain service parts are to be replaced at recommended intervals. These replacement parts are not covered by any Vehicle Emission Warranty at any time unless the service part is shown to be defective during the warranty period.

It is the owner's responsibility to use only fuel which is specified in the Owner's Manual. The use of leaded or alternative fuels could adversely affect the emission control system – causing the vehicle to fail an emission test – and may cause other vehicle running concerns. Subsequent repairs are the responsibility of the owner. Consult an authorized Land Rover retailer as to when alternative fuel blends may be used, and the limitations involved.

All receipts covering maintenance work should be transferred to the new owner if the vehicle is sold.

## WHO MAY PERFORM WARRANTY WORK

### New Vehicle Limited Warranty

Only authorized Land Rover retailers may perform repairs, adjustment and replacement of parts under the Land Rover New Vehicle Limited Warranty. In an emergency situation, when no authorized Land Rover retailer is available and it is not possible to get the vehicle to such a retailer, necessary repairs effected by any available service establishment may be covered by the warranty. The owner is entitled to reimbursement for emergency repairs to items covered under this warranty, but the reimbursement is not to exceed the manufacturer's suggested retail price for all warranted parts replaced, labor charges based on the manufacturer's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate. Replaced parts and paid invoices must be presented at an authorized Land Rover retailer as a condition of reimbursement for emergency repairs not performed at an authorized Land Rover retailer.

### Corrosion Protection Limited Warranty

Only authorized Land Rover retailers may perform repairs and replacement of parts under the Land Rover Corrosion Protection Limited Warranty.

### Emission Control System Warranties

Repair to, or replacement of, any emission control system part found to be defective and covered by a Land Rover warranty will be performed by the authorized Land Rover retailer at his place of business at no charge to the owner for labor (including diagnosis) and parts.

The owner may elect to have maintenance, replacement, or repair of the emission control system performed by any automobile repair establishment or individual. The owner may elect to use parts other than Land Rover-approved service or remanufactured parts without invalidating this warranty; however, the cost of such service and parts will not be covered under the warranty.

While it is preferable that emission control system maintenance and repair work be performed by an authorized Land Rover retailer, the validity of Land Rover emission warranties does not depend on it. Maintenance, replacement, or repair of emission control devices and systems may be performed by any automotive repair establishment or individual, using a certified part. Furthermore, the validity of the warranty does not depend on the use of any particular brand of replacement parts.

### REPLACEMENT EMISSION PARTS

The Land Rover emission control system was designed, built, tested and certified using genuine Land Rover parts, and the vehicle is certified by the manufacturer as being in conformity with Environmental Protection Agency and/or California Air Resources Board emission control regulations. It is recommended that any replacement parts used for maintenance, repair, or replacement be Land Rover-approved service or remanufactured parts.

The use of replacement parts that are not of equivalent quality may impair the effectiveness of the emission control system. An owner using such parts should make sure that they are warranted by the manufacturer to be equivalent to genuine Land Rover parts in performance and durability.

The use of non-Land Rover-approved parts does not automatically invalidate the warranty. However, such parts are not covered under the warranty unless the non-Land Rover part is damaged by a Land Rover-approved service or remanufactured part.

### CONDITIONS FOR ACCEPTANCE OF EMISSION CONTROL SYSTEM WARRANTY LIABILITY

Jaguar Land Rover North America, LLC, will not deny warranty liability resulting from:

- Properly installed, certified parts used in maintenance or repairs
- Any cause attributable to the manufacturer
- Warranty or pre-delivery work performed by the selling retailer (or by any other authorized service facility)

Nor will Jaguar Land Rover North America, LLC, deny such coverage because of work performed in an emergency situation to rectify an unsafe condition (including an unsafe driveability condition) attributable to the manufacturer if the owner has taken timely steps to put the vehicle back in proper operating condition.

Jaguar Land Rover North America, LLC, will not reject any claim because of the use of an uncertified or unapproved part, or for noncompliance with any maintenance instruction, unless this action has caused the vehicle to fail to comply with emission standards.

### WARRANTY COVERAGE FOR ALTERED OR CONVERTED VEHICLES

All Land Rover vehicles incorporating alterations or conversions outside of Land Rover authorized programs will continue to carry the Jaguar Land Rover North America, LLC, warranty only on those areas of the vehicle that are not affected by the alteration or conversion.

## HOW TO OBTAIN WARRANTY REPAIRS

### **New Vehicle Limited Warranty, Corrosion Protection Limited Warranty**

To obtain repairs, replacements, service adjustments or wear parts replacement under your limited warranty, you must present your vehicle to an authorized Land Rover retailer (unless it is an 'emergency repair' as defined on page 19 of this handbook) within the applicable warranty period and request the warranty service you would like to receive. When making warranty repairs, the retailer will use genuine Land Rover parts, remanufactured parts authorized by Jaguar Land Rover North America, LLC, or other parts authorized by Jaguar Land Rover North America, LLC.

### **Federal Emission Control System Warranties**

A warranty claim made under either the Emission Design and Defect Warranty or the Emission Performance Warranty may be submitted by bringing the Land Rover vehicle to any authorized Land Rover retailer or to any facility authorized by Jaguar Land Rover North America, LLC, to perform such work or service. If the emission warranty claim is accepted, it will be the obligation of Jaguar Land Rover North America, LLC, to make all adjustments, repairs or replacements needed to ensure that the vehicle complies with applicable Environmental Protection Agency (EPA) emission standards, and that the vehicle will continue to comply and operate safely throughout the warranty period (provided the Land Rover vehicle is properly maintained and operated). The warranty work required will be performed at the expense of Jaguar Land Rover North America, LLC, only if the repairs are performed by an authorized Land Rover retailer or by any facility authorized by Jaguar Land Rover North America, LLC, to perform such work or service.

Most authorized Land Rover retailers will be able to inform owners promptly as to whether a claim under either vehicle emission warranty is covered. If the retailer informs the owner that an emission warranty claim is not covered, the claim will be sent to Jaguar Land Rover North America, LLC, for a final determination. Jaguar Land Rover North America, LLC, must render a final decision within 30 days of the date the vehicle was presented to an authorized Land Rover retailer or facility for emission related repair, or within the time period set by local, state or federal law for vehicle repairs to be completed without incurring further penalties or sanctions, whichever period is shorter. However, this time period may be extended if the owner requests a delay, or if an event occurs that is not attributable to Jaguar Land Rover North America, LLC, or to the authorized repair facility. If Jaguar Land Rover North America, LLC, agrees that the claim is not valid, a written explanation of the reasons why the claim is being denied will be provided.

If, under the Emission Performance Warranty only, a final determination is not received during the required time period, and the failure is not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar Land Rover North America, LLC, Jaguar Land Rover North America, LLC, will be responsible for repairing the Land Rover vehicle's emission control system free of charge. Similarly, if, under the Emission Performance Warranty only, the authorized repair facility is unable (for reasons not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar Land Rover North America, LLC) to repair the Land Rover vehicle within the required time period, the owner shall be entitled to have the warranty remedy performed at the expense of Jaguar Land Rover North America, LLC, by any repair facility of the owner's choosing.

## Obtaining Warranty Repairs

If the Land Rover vehicle must be tested, or other procedures must be performed to determine that the emission claim is valid, Jaguar Land Rover North America, LLC, must pay those expenses. However, if it is determined that there is reason to reject the claim, these expenses are the responsibility of the vehicle owner.

Further information concerning the vehicle emission control system warranties may be obtained by contacting the Jaguar Land Rover North America, LLC, Customer Relationship Center. Refer to page 24 for the address and telephone number. Information may also be obtained and violations of warranty terms may be reported by contacting the EPA.

Director, Certification and  
Compliance Division (6405-J)  
Environmental Protection Agency  
1200 Pennsylvania Avenue N.W.  
Washington, DC 20460

### **California Emission Control System Warranties**

A warranty claim made under either the Emission Defect Warranty or the Emission Performance Warranty may be submitted by bringing the Land Rover vehicle to any authorized Land Rover retailer or to any facility authorized by Jaguar Land Rover North America, LLC, to perform such work or service. If the emission warranty claim is accepted, it will be the obligation of Jaguar Land Rover North America, LLC, to make all adjustments, repairs or replacements needed to ensure that the vehicle complies with applicable California Air Resources Board (CARB) and Environmental Protection Agency (EPA) emission standards, and that the vehicle will continue to comply and operate safely throughout the warranty period (provided the Land Rover vehicle is properly maintained and operated). The warranty work required will be performed at the expense of Jaguar Land Rover North America, LLC, only if the repairs are performed by an authorized Land Rover retailer or by any facility authorized by Jaguar Land Rover North America, LLC, to perform such work or service.

### **California Smog Check Test**

If a Land Rover vehicle fails a Smog Check test, the vehicle should be taken to an authorized Land Rover retailer for rectification and warranty claim submission. A copy of the failed Smog Check test printout must be presented to the retailer when the vehicle is delivered. At the option of the vehicle owner, the diagnosis of the failure can be made by the Land Rover retailer and the repairs performed by another authorized repair facility.



Most authorized Land Rover retailers will be able to inform owners promptly as to whether a claim under either vehicle emission warranty is covered. If the retailer informs the owner that an emission warranty claim is not covered, the claim can be sent to Jaguar Land Rover North America, LLC, for a final determination. Jaguar Land Rover North America, LLC, must render a final decision within 30 days of the date the vehicle was presented to an authorized Land Rover retailer or facility for emission related repair, or within the time period set by local, state or federal law for vehicle repairs to be completed without incurring further penalties or sanctions, whichever period is shorter. However, this time period may be extended if the owner requests a delay, or if an event occurs that is not attributable to Jaguar Land Rover North America, LLC, or to the authorized repair facility. If Jaguar Land Rover North America, LLC, agrees that the claim is not valid, a written explanation of the reasons why the claim is being denied will be provided.

If, under the Emission Performance Warranty only, a final determination is not received during the required time period, and the failure is not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar Land Rover North America, LLC, Jaguar Land Rover North America, LLC, will be responsible for repairing the Land Rover vehicle's emission control system free of charge. Similarly, if, under the Emission Performance Warranty only, the authorized repair facility is unable (for reasons not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar Land Rover North America, LLC) to repair the Land Rover vehicle within the required time period, the owner shall be entitled to have the warranty remedy performed at the expense of Jaguar Land Rover North America, LLC, by any repair facility of the owner's choosing.

If the Land Rover vehicle must be tested, or other procedures must be performed to determine that the emission claim is valid, Jaguar Land Rover North America, LLC, must pay those expenses. However, if it is determined that there is reason to reject the claim, these expenses are the responsibility of the vehicle owner.

Further information concerning the vehicle emission warranties may be obtained by contacting the Jaguar Land Rover North America, LLC, Customer Relationship Center. Refer to page 24 for the address and telephone number. Information may also be obtained and violations of warranty terms may be reported by contacting the EPA and/or CARB.

Director, Certification and  
Compliance Division (6405-J)  
Environmental Protection Agency  
1200 Pennsylvania Avenue N.W.  
Washington, DC 20460

State of California Air Resources Board  
Mobile Source Operations Division  
9528 Telstar Avenue  
El Monte, CA 91731

### CUSTOMER RELATIONSHIP CENTER

If you are dissatisfied with warranty repairs performed on your Land Rover vehicle, the following steps should be taken to address your concerns:

- Discuss your concern with the retailer's Service Manager and, if necessary, the owner or General Manager / Centre Manager of the Land Rover retailer.
- If the retailer cannot resolve the concern to your satisfaction, you may contact the Land Rover Customer Relationship Center using one of the following options:

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
555 MacArthur Boulevard  
Mahwah, New Jersey 07430-2326

1-800-637-6837, option #9  
Monday – Friday, 8:30 am – 7:00 pm EST

e-mail: Go to [www.landrover.com](http://www.landrover.com) and select 'United States'; click on 'Contact Us', then click on 'Email Land Rover' and complete the Customer Service form.

When contacting Jaguar Land Rover North America, LLC, by telephone, a Customer Relationship Center Representative will answer your call and attempt to resolve your concern.

In order to expedite resolution of your concern, please provide the Customer Relationship Center Representative with the following information:

- The model and model year of your Land Rover vehicle
- The 17-digit Vehicle Identification Number (VIN) – located on a plate at the bottom left corner of the windshield; also shown on your vehicle's registration and insurance cards
- Approximate mileage
- The servicing retailer's name and address
- Brief details of the concern.

### State sponsored alternate dispute resolution programs

Jaguar Land Rover North America, LLC, participates in state sponsored alternate dispute resolution programs where they are available and required by law. These programs are basically third-party panels. The alternate dispute resolution programs are operated by state agencies. The state agency responsible for administering the program in your state should be contacted for further information.

### Independent alternative dispute resolution programs

Jaguar Land Rover North America, LLC, participates in two independent alternative dispute resolution programs. AUTOCAP® (Automotive Consumer Action Program) and BBB AUTO LINE® are national alternative dispute resolution programs, sponsored by the National Automobile Dealers Association and the Better Business Bureau, respectively. Consumers may contact AUTOCAP® through their state's department of motor vehicles or BBB AUTO LINE® through the Better Business Bureau. For details on BBB AUTO LINE®, please refer to the Dispute Resolution Supplement.

### State replacement / refund statutes ('Lemon Law' rights)

Lemon laws permit owners to obtain a replacement vehicle or a refund of the purchase price under certain circumstances. The provisions of the laws vary from state to state. To the extent allowed by state law, it is required that you first provide Jaguar Land Rover North America, LLC, with written notification of any defects or nonconformities covered by state law. In some states, Jaguar Land Rover North America, LLC, may have the right to a final attempt to correct the warranty nonconformities before you pursue the remedies provided by the laws. Your written notification should be sent by certified mail to the address on page 2. Refer to the Dispute Resolution Supplement for information regarding your rights under your state's Lemon Laws. You may also contact BBB AUTO LINE® directly for assistance at 800-955-5100, option #1 or online at [www.bbb.org](http://www.bbb.org).

### REPORTING SAFETY DEFECTS (U.S. ONLY)

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Jaguar Land Rover North America, LLC.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your retailer, or Jaguar Land Rover North America, LLC.

To contact NHTSA, you may either call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153) or write to:

National Highway Traffic Safety  
Administration  
Office of Defects Investigation / CRD  
NVS-216  
1200 New Jersey SE  
Washington, DC 20590

In addition, the NHTSA maintains a website at [www.safercar.gov](http://www.safercar.gov). You can also obtain other information about motor vehicle safety from the Hotline.

# Land Rover Roadside Assistance Program

## LAND ROVER ROADSIDE ASSISTANCE PROGRAM

As part of the Jaguar Land Rover North America, LLC, commitment to a pleasurable driving experience, the Land Rover Roadside Assistance program is furnished at no additional cost to you for the term of your New Vehicle Limited Warranty.

The *Land Rover Roadside Assistance Program* is only available to vehicles with a valid New Vehicle Limited Warranty (4 years/50,000 miles, whichever occurs first). If your New Vehicle Limited Warranty is cancelled or voided for any reason (including, but not limited to, an unauthorized modification or alteration to the vehicle, or if the vehicle's title is reported as dismantled, fire, flood, junk, rebuilt, reconstructed, salvaged, totaled, or stolen) your *Land Rover Roadside Assistance Program* privileges and services detailed herein are also cancelled and voided. The *Land Rover Roadside Assistance Program* does not apply beyond a valid New Vehicle Limited Warranty (4 years/50,000 miles, whichever occurs first).

The benefits detailed here are available 24 hours a day, 365 days a year, through our toll-free telephone number:

**Roadside Assistance Line:  
1-800-637-6837, option 1**

## Roadside Assistance Program Benefits

### 24-Hour Emergency Towing

In the event of a warranty-related disablement involving your Land Rover vehicle that renders the vehicle inoperative, Land Rover Roadside Assistance will arrange to transport your vehicle to the nearest authorized Land Rover retailer or qualified repair facility. This service will be provided throughout the U.S., Canada and Puerto Rico at no cost to you. Your vehicle must be accessible to our dispatched transport facility (as determined by our facility) to receive this service.

### 24-Hour Roadside Assistance

Should you accidentally run out of fuel, require a battery jump, or need help in changing a flat tire, Land Rover Roadside Assistance will dispatch a facility to deliver a small quantity of gas, change a flat tire with your inflated spare, or arrange a battery jump to allow you to proceed to your destination.

### Trip Interruption Benefits

Trip interruption benefits are provided in the event of a warranty-related disablement that occurs more than 50 miles from your primary residence. Reasonable reimbursement for meals, lodging and alternate transportation expenses are included unless you have already reached your final destination\*. Original receipts must be provided for your reimbursement to be processed.

Items such as entertainment, non-essential goods and services, rental vehicle drop-off fees, expenses and claims paid by your insurance company or other provider, and insurance deductibles are not eligible for reimbursement.

**\* PLEASE NOTE** that reimbursement for meals and lodging is not extended if you have already reached your final destination.

## Land Rover Retailer Locator Service

Land Rover Roadside Assistance will provide owners with the location and phone number of the nearest authorized Land Rover retailer. When traveling, this will enable you to locate Land Rover authorized parts and service via a simple toll-free call from anywhere in the United States.

## Using Land Rover Roadside Assistance

If your Land Rover vehicle becomes disabled while in operation, proceed as follows:

- Call the 24-hour toll-free Roadside Assistance Line:

**Roadside Assistance Line:  
1-800-637-6837, option 1**

- Provide the Land Rover Roadside Assistance representative with your name, the 17-digit Vehicle Identification Number (VIN), the current mileage of your Land Rover vehicle, the vehicle location, a telephone number where you can be reached, and a brief description of the problem. The VIN appears on the Owner and Vehicle Identification page of this booklet, on your insurance card, and on the plate located at the bottom left of the vehicle windshield.

The Land Rover Roadside Assistance representative will work with you to find the best solution to the problem. If it is safe to do so, it is recommended that you remain with the vehicle until assistance arrives.

## Exceptions

The Land Rover Roadside Assistance program does NOT cover the following:

- Land Rover rental fleet vehicles
- Disablement caused by vandalism.

**NOTE: The maintenance intervals listed are for vehicles operating under normal driving, road, and climatic conditions. More frequent attention may be necessary if the vehicle is subject to routine stop & go driving, extreme temperatures, dusty conditions, off-road driving, or frequent trailer towing. Consult your Land Rover Retailer for more information.**

	Maintenance Interval – whichever occurs first (based on expected vehicle display).															
	16	32	48	64	80	96	112	128	144	160						
Miles x 1000	1	2	3	4	5	6	7	8	9	10						
Years	26	52	78	104	130	156	182	208	234	260						
Kilometers x 1000	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Change engine oil and replace filter	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
<b>VEHICLE INTERIOR</b>																
Reset the Service Interval Indicator	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Reset engine oil level indicator	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check operation of all lights, warning indicators and horn	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check operation of front/rear wiper washer systems	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check condition and security of seats and seat belts	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Replace pollen filter	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
<b>VEHICLE EXTERIOR</b>																
Check condition of wiper blades	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check operation of all door checks, hood latch, and fuel flap; lubricate door checks	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
<b>ENGINE COMPARTMENT</b>																
Check battery condition; check / top up electrolyte level	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check / top up fluid levels (brake, coolant, windshield washer)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check specific gravity of coolant	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Check condition of primary and secondary/supercharger drive belt(s)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Change brake fluid: <b>every 3 years</b>	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Change engine coolant: <b>every 10 years</b>																
Replace spark plugs																
Replace air cleaner element																
Replace primary drive belt																
Replace secondary/supercharger drive belt(s)																

Maintenance Interval – whichever occurs first (based on expected vehicle display).												
	16	32	48	64	80	96	112	128	144	160		
Miles x 1000												
Years	1	2	3	4	5	6	7	8	9	10		
Kilometers x 1000	26	52	78	104	130	156	182	208	234	260		
SERVICE												
<b>VEHICLE UNDERBODY</b>												
<b>NOTE:</b> Remove all road wheels before inspecting brake components.												
Inspect brake pads for wear, calipers for leaks, and discs for condition	●	●	●	●	●	●	●	●	●	●	●	●
Check operation of electronic parking brake	●	●	●	●	●	●	●	●	●	●	●	●
Adjust park brake shoes	●	●	●	●	●	●	●	●	●	●	●	●
Inspect tire pressures, condition, and tread depth	●	●	●	●	●	●	●	●	●	●	●	●
Inspect exhaust system for leaks, security and damage	●	●	●	●	●	●	●	●	●	●	●	●
Inspect for fluid leaks	●	●	●	●	●	●	●	●	●	●	●	●
Inspect condition of driveshafts, suspension, and steering boots/gaeters	●	●	●	●	●	●	●	●	●	●	●	●
Inspect steering rod ball joint fixings and condition of ball joints and dust covers	●	●	●	●	●	●	●	●	●	●	●	●
Inspect fuel, brake, hydraulic, and fluid pipes, hoses and unions	●	●	●	●	●	●	●	●	●	●	●	●
Inspect electrical harnesses, routing and connections	●	●	●	●	●	●	●	●	●	●	●	●
Check for free play in all suspension and body mounting bushings	●	●	●	●	●	●	●	●	●	●	●	●
Check condition of removable tow bar (where fitted)	●	●	●	●	●	●	●	●	●	●	●	●
Lubricate wheel spigot bore with anti-seize compound; install road wheels to opposite side of same axle (except unidirectional tires, which install on same side)	●	●	●	●	●	●	●	●	●	●	●	●
Replace all flexible brake hoses: <b>every 6 years</b>						●						
Change transmission fluid and filter												●
Change fuel tank filter												●
Change front and rear axle oil (non-locking differential)											●	●
Change rear locking differential oil						●						●
Change transfer box oil; replace drain and fill plugs and washers					●	●						●
Conduct road test; select LOW range gears and drive the vehicle 3 – 4 vehicle lengths, then reselect HIGH range gears	●	●	●	●	●	●	●	●	●	●	●	●
If fault lamps are illuminated, interrogate with SDD and report findings	●	●	●	●	●	●	●	●	●	●	●	●
Check for any outstanding Recalls or Service Actions	●	●	●	●	●	●	●	●	●	●	●	●

**NOTE: The maintenance intervals listed are for vehicles operating under normal driving, road, and climatic conditions. More frequent attention may be necessary if the vehicle is subject to routine stop & go driving, extreme temperatures, dusty conditions, off-road driving, or frequent trailer towing. Consult your Land Rover Retailer for more information.**

	Maintenance Interval – whichever occurs first (based on expected vehicle display).										
	Miles x 1000					Years					
	10	20	30	40	50	60	70	80	90	100	
<b>SERVICE</b>	1	2	3	4	5	6	7	8	9	10	
	16	32	48	64	80	96	112	128	144	160	
Change engine oil and replace filter	●	●	●	●	●	●	●	●	●	●	
<b>VEHICLE INTERIOR</b>											
Reset the Service Interval Indicator	●	●	●	●	●	●	●	●	●	●	
Check operation of all lights, warning indicators and horn	●	●	●	●	●	●	●	●	●	●	
Check operation of front/rear wiper washer systems	●	●	●	●	●	●	●	●	●	●	
Check condition and security of seats and seat belts	●	●	●	●	●	●	●	●	●	●	
Replace pollen filter	●	●	●	●	●	●	●	●	●	●	
<b>VEHICLE EXTERIOR</b>											
Check condition of wiper blades	●	●	●	●	●	●	●	●	●	●	
Check operation of all door checks, hood latch, and fuel flap; lubricate door checks	●	●	●	●	●	●	●	●	●	●	
<b>ENGINE COMPARTMENT</b>											
Check battery condition; check / top up electrolyte level	●	●	●	●	●	●	●	●	●	●	
Check / top up fluid levels (brake, coolant, windshield washer)	●	●	●	●	●	●	●	●	●	●	
Check specific gravity of coolant	●	●	●	●	●	●	●	●	●	●	
Check condition of primary drive belt	●	●	●	●	●	●	●	●	●	●	
Change brake fluid: <b>every 3 years</b>			●						●		
Change engine coolant: <b>every 10 years</b>										●	
Replace spark-plugs										●	
Replace air cleaner element		●		●		●		●		●	
Replace primary drive belt										●	



Maintenance Interval – whichever occurs first (based on expected vehicle display).												
	Miles x 1000		10	20	30	40	50	60	70	80	90	100
	Years		1	2	3	4	5	6	7	8	9	10
SERVICE	Kilometers x 1000		16	32	48	64	80	96	112	128	144	160
<b>VEHICLE UNDERBODY</b>												
Inspect brake pads for wear, calipers for leaks, and discs for condition			•	•	•	•	•	•	•	•	•	•
Check operation of electronic parking brake			•	•	•	•	•	•	•	•	•	•
Inspect tire pressures, condition, and tread depth			•	•	•	•	•	•	•	•	•	•
Inspect exhaust system for leaks, security and damage			•	•	•	•	•	•	•	•	•	•
Inspect for fluid leaks			•	•	•	•	•	•	•	•	•	•
Inspect condition of driveshafts, suspension, and steering boots/gaeters			•	•	•	•	•	•	•	•	•	•
Check for free play in all suspension mounting bushings			•	•	•	•	•	•	•	•	•	•
Inspect fuel, brake, hydraulic and fluid pipes, hoses and unions			•	•	•	•	•	•	•	•	•	•
Inspect electrical harnesses, routing and connections			•	•	•	•	•	•	•	•	•	•
Replace all flexible brake hoses: <b>every 6 years</b>								•				
Change transmission fluid												•
Conduct road test			•	•	•	•	•	•	•	•	•	•
If fault lamps are illuminated, interrogate with SDD and report findings			•	•	•	•	•	•	•	•	•	•
Check for any outstanding Recalls or Service Actions			•	•	•	•	•	•	•	•	•	•

**NOTE: The maintenance intervals listed are for vehicles operating under normal driving, road, and climatic conditions. More frequent attention may be necessary if the vehicle is subject to routine stop & go driving, extreme temperatures, dusty conditions, off-road driving, or frequent trailer towing. Consult your Land Rover Retailer for more information.**

	Maintenance Interval – whichever occurs first (based on expected vehicle display).										
	10	20	30	40	50	60	70	80	90	100	
Miles x 1000											
Years	1	2	3	4	5	6	7	8	9	10	
Kilometers x 1000	16	32	48	64	80	96	112	128	144	160	
SERVICE	•	•	•	•	•	•	•	•	•	•	•
Change engine oil and replace filter											
VEHICLE INTERIOR											
Reset the Service Interval Indicator	•	•	•	•	•	•	•	•	•	•	•
Check operation of all lights, warning indicators and horn	•	•	•	•	•	•	•	•	•	•	•
Check operation of front/rear wiper washer systems	•	•	•	•	•	•	•	•	•	•	•
Check condition and security of seats and seat belts	•	•	•	•	•	•	•	•	•	•	•
Replace pollen filter	•	•	•	•	•	•	•	•	•	•	•
VEHICLE EXTERIOR											
Check condition of wiper blades	•	•	•	•	•	•	•	•	•	•	•
Check operation of all door checks, hood latch, and fuel flap; lubricate door checks	•	•	•	•	•	•	•	•	•	•	•
ENGINE COMPARTMENT											
Check battery condition; check / top up electrolyte level	•	•	•	•	•	•	•	•	•	•	•
Check / top up fluid levels (brake, coolant, windshield washer)	•	•	•	•	•	•	•	•	•	•	•
Check specific gravity of coolant	•	•	•	•	•	•	•	•	•	•	•
Check condition of primary drive belt	•	•	•	•	•	•	•	•	•	•	•
Change brake fluid: <b>every 3 years</b>			•								
Change engine coolant: <b>every 10 years</b>											
Replace spark plugs											
Replace air cleaner element											
Replace primary drive belt											

		Maintenance Interval – whichever occurs first (based on expected vehicle display).											
		10	20	30	40	50	60	70	80	90	100		
Miles x 1000	Years	1	2	3	4	5	6	7	8	9	10		
Kilometers x 1000		16	32	48	64	80	96	112	128	144	160		
<b>SERVICE</b>													
<b>VEHICLE UNDERBODY</b>													
Inspect brake pads for wear, calipers for leaks, and discs for condition		•	•	•	•	•	•	•	•	•	•	•	•
Check operation of electronic parking brake		•	•	•	•	•	•	•	•	•	•	•	•
Inspect tire pressures, condition, and tread depth		•	•	•	•	•	•	•	•	•	•	•	•
Inspect exhaust system for leaks, security and damage		•	•	•	•	•	•	•	•	•	•	•	•
Inspect for fluid leaks		•	•	•	•	•	•	•	•	•	•	•	•
Inspect condition of driveshafts, suspension, and steering boots/gaeters		•	•	•	•	•	•	•	•	•	•	•	•
Check for free play in all suspension mounting bushings		•	•	•	•	•	•	•	•	•	•	•	•
Inspect fuel, brake, hydraulic and fluid pipes, hoses and unions		•	•	•	•	•	•	•	•	•	•	•	•
Inspect electrical harnesses, routing and connections		•	•	•	•	•	•	•	•	•	•	•	•
Replace all flexible brake hoses: <b>every 6 years</b>							•						
Change transmission fluid													•
Conduct road test		•	•	•	•	•	•	•	•	•	•	•	•
If fault lamps are illuminated, interrogate with SDD and report findings		•	•	•	•	•	•	•	•	•	•	•	•
Check for any outstanding Recalls or Service Actions		•	•	•	•	•	•	•	•	•	•	•	•

**NOTE: The maintenance intervals listed are for vehicles operating under normal driving, road, and climatic conditions. More frequent attention may be necessary if the vehicle is subject to routine stop & go driving, extreme temperatures, dusty conditions, off-road driving, or frequent trailer towing. Consult your Land Rover Retailer for more information.**

	Maintenance Interval – whichever occurs first (based on expected vehicle display).												
	Miles x 1000	16	32	48	64	80	96	112	128	144	160		
Years	1	2	3	4	5	6	7	8	9	10			
Kilometers x 1000	26	52	78	104	130	156	182	208	234	260			
Change engine oil and replace filter	●	●	●	●	●	●	●	●	●	●	●	●	●
<b>VEHICLE INTERIOR</b>													
Reset the Service Interval Indicator	●	●	●	●	●	●	●	●	●	●	●	●	●
Reset engine oil level indicator	●	●	●	●	●	●	●	●	●	●	●	●	●
Check operation of all lights, warning indicators and horn	●	●	●	●	●	●	●	●	●	●	●	●	●
Check operation of front/rear wiper washer systems	●	●	●	●	●	●	●	●	●	●	●	●	●
Check condition and security of seats and seat belts	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace pollen filter	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace climate controlled seat cushion motor filters (if equipped)	●	●	●	●	●	●	●	●	●	●	●	●	●
<b>VEHICLE EXTERIOR</b>													
Check condition of wiper blades	●	●	●	●	●	●	●	●	●	●	●	●	●
Check operation of all door checks, hood latch, and fuel flap; lubricate door checks	●	●	●	●	●	●	●	●	●	●	●	●	●
<b>ENGINE COMPARTMENT</b>													
Check battery condition; check / top up electrolyte level	●	●	●	●	●	●	●	●	●	●	●	●	●
Check / top up fluid levels (brake, coolant, Dynamic Response, windshield washer)	●	●	●	●	●	●	●	●	●	●	●	●	●
Check / top up diesel exhaust fluid (Tdf6)	●	●	●	●	●	●	●	●	●	●	●	●	●
Check specific gravity of coolant	●	●	●	●	●	●	●	●	●	●	●	●	●
Check condition of primary drive belt(s) and, if fitted, secondary/supercharger drive belt	●	●	●	●	●	●	●	●	●	●	●	●	●
Change brake fluid: <b>every 3 years</b>			●										
Change engine coolant: <b>every 10 years</b>													
Drain fuel filter/sedimentor (Tdf6)	●	●	●	●	●	●	●	●	●	●	●	●	●
Clean debris from auxiliary oil cooler (3.0L SC V6, 5.0L SC V8)	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace spark plugs (3.0L SC V6)													
Replace spark plugs (5.0L SC V8)													
Replace air cleaner element													
Replace fuel filter element (Tdf6)	●	●	●	●	●	●	●	●	●	●	●	●	●

Maintenance Interval – whichever occurs first (based on expected vehicle display).												
	16	32	48	64	80	96	112	128	144	160		
Miles x 1000												
Years	1	2	3	4	5	6	7	8	9	10		
Kilometers x 1000	26	52	78	104	130	156	182	208	234	260		
<b>SERVICE</b>												
<b>ENGINE COMPARTMENT (CONTINUED)</b>												
Replace primary drive belt												•
Replace secondary/supercharger drive belt (3.0L SC V6, 5.0L SC V8)							•					
Replace front and rear camshaft timing belts (T16)							•					
<b>VEHICLE UNDERBODY</b>												
<b>NOTE:</b> Remove all road wheels before inspecting brake components.												
Inspect brake pads for wear, calipers for leaks, and discs for condition	•	•	•	•	•	•	•	•	•	•	•	•
Inspect tire pressures, condition, and tread depth	•	•	•	•	•	•	•	•	•	•	•	•
Inspect exhaust system for leaks, security and damage	•	•	•	•	•	•	•	•	•	•	•	•
Inspect for fluid leaks	•	•	•	•	•	•	•	•	•	•	•	•
Inspect condition of driveshafts, suspension, and steering boots/gaiters	•	•	•	•	•	•	•	•	•	•	•	•
Inspect steering rod ball joint fixings and condition of ball joints, dust covers, and EPAS water drain valve	•	•	•	•	•	•	•	•	•	•	•	•
Inspect fuel, brake, hydraulic, Dynamic Response, and fluid pipes, hoses and unions	•	•	•	•	•	•	•	•	•	•	•	•
Inspect electrical harnesses, routing and connections	•	•	•	•	•	•	•	•	•	•	•	•
Check for free play in all suspension and body mounting bushings	•	•	•	•	•	•	•	•	•	•	•	•
Check condition of removable tow bar (where fitted)	•	•	•	•	•	•	•	•	•	•	•	•
Lubricate wheel spigot bore with anti-seize compound; install road wheels to opposite side of same axle (except unidirectional tires, which install on same side)	•	•	•	•	•	•	•	•	•	•	•	•
Replace all flexible brake hoses: <b>every 6 years</b>						•						
Change fuel tank filter (5.0L SC V8 only)												•
Change transmission fluid and filter												•
Change front and rear axle oil (non-locking differential)												•
Change transfer box oil; replace drain and fill plugs and washers												•
Replace Dynamic Response filter; replace lost fluid												•
Conduct road test; select LOW range gears and drive the vehicle 3 – 4 vehicle lengths, then reselect HIGH range gears	•	•	•	•	•	•	•	•	•	•	•	•
If fault lamps are illuminated, interrogate with SDD and report findings	•	•	•	•	•	•	•	•	•	•	•	•
Check for any outstanding Recalls or Service Actions	•	•	•	•	•	•	•	•	•	•	•	•

**NOTE: The maintenance intervals listed are for vehicles operating under normal driving, road, and climatic conditions. More frequent attention may be necessary if the vehicle is subject to routine stop & go driving, extreme temperatures, dusty conditions, off-road driving, or frequent trailer towing. Consult your Land Rover Retailer for more information.**

	Maintenance Interval – whichever occurs first (based on expected vehicle display).																						
	Miles x 1000	16	32	48	64	80	96	112	128	144	160	Years	1	2	3	4	5	6	7	8	9	10	
<b>SERVICE</b>	Kilometers x 1000	26	52	78	104	130	156	182	208	234	260												
	Change engine oil and replace filter	●	●	●	●	●	●	●	●	●	●												
<b>VEHICLE INTERIOR</b>																							
	Reset the Service Interval Indicator	●	●	●	●	●	●	●	●	●	●												
	Reset engine oil level indicator	●	●	●	●	●	●	●	●	●	●												
	Check operation of all lights, warning indicators and horn	●	●	●	●	●	●	●	●	●	●												
	Check operation of front/rear wiper washer systems	●	●	●	●	●	●	●	●	●	●												
	Check condition and security of seats and seat belts	●	●	●	●	●	●	●	●	●	●												
	Replace pollen filter	●	●	●	●	●	●	●	●	●	●												
	Replace climate controlled seat cushion motor filters (if equipped)	●	●	●	●	●	●	●	●	●	●												
<b>VEHICLE EXTERIOR</b>																							
	Check condition of wiper blades	●	●	●	●	●	●	●	●	●	●												
	Check operation of all door checks, hood latch, and fuel flap; lubricate door checks	●	●	●	●	●	●	●	●	●	●												
<b>ENGINE COMPARTMENT</b>																							
	Check battery condition; check / top up electrolyte level	●	●	●	●	●	●	●	●	●	●												
	Check / top up fluid levels (brake, coolant, Dynamic Response, windshield washer)	●	●	●	●	●	●	●	●	●	●												
	Check / top up diesel exhaust fluid (Tdf6)	●	●	●	●	●	●	●	●	●	●												
	Check specific gravity of coolant	●	●	●	●	●	●	●	●	●	●												
	Check condition of primary drive belt(s) and, if fitted, secondary/supercharger drive belt	●	●	●	●	●	●	●	●	●	●												
	Change brake fluid: <b>every 3 years</b>							●															
	Change engine coolant: <b>every 10 years</b>																						
	Drain fuel filter sedimentor (Tdf6)	●	●	●	●	●	●	●	●	●	●												
	Clean debris from auxiliary oil cooler (3.0L SC V6, 5.0L SC V8)	●	●	●	●	●	●	●	●	●	●												
	Replace spark plugs (3.0L SC V6)																						
	Replace spark plugs (5.0L SC V8)																						
	Replace air cleaner element																						
	Replace fuel filter element (Tdf6)	●	●	●	●	●	●	●	●	●	●												

Maintenance Interval – whichever occurs first (based on expected vehicle display).												
	16	32	48	64	80	96	112	128	144	160		
Miles x 1000												
Years	1	2	3	4	5	6	7	8	9	10		
Kilometers x 1000	26	52	78	104	130	156	182	208	234	260		
<b>SERVICE</b>												
<b>ENGINE COMPARTMENT (CONTINUED)</b>												
Replace primary drive belt												•
Replace secondary/supercharger drive belt (3.0L SC V6, 5.0L SC V8)							•					
Replace front and rear camshaft timing belts (T16)							•					
<b>VEHICLE UNDERBODY</b>												
<b>NOTE:</b> Remove all road wheels before inspecting brake components.												
Inspect brake pads for wear, calipers for leaks, and discs for condition	•	•	•	•	•	•	•	•	•	•	•	•
Inspect tire pressures, condition, and tread depth	•	•	•	•	•	•	•	•	•	•	•	•
Inspect exhaust system for leaks, security and damage	•	•	•	•	•	•	•	•	•	•	•	•
Inspect for fluid leaks	•	•	•	•	•	•	•	•	•	•	•	•
Inspect condition of driveshafts, suspension, and steering boots/gaiters	•	•	•	•	•	•	•	•	•	•	•	•
Inspect steering rod ball joint fixings and condition of ball joints, dust covers, and EPAS water drain valve	•	•	•	•	•	•	•	•	•	•	•	•
Inspect fuel, brake, hydraulic, Dynamic Response, and fluid pipes, hoses and unions	•	•	•	•	•	•	•	•	•	•	•	•
Inspect electrical harnesses, routing and connections	•	•	•	•	•	•	•	•	•	•	•	•
Check for free play in all suspension and body mounting bushings	•	•	•	•	•	•	•	•	•	•	•	•
Check condition of removable tow bar (where fitted)	•	•	•	•	•	•	•	•	•	•	•	•
Lubricate wheel spigot bore with anti-seize compound; install road wheels to opposite side of same axle (except unidirectional tires, which install on same side)	•	•	•	•	•	•	•	•	•	•	•	•
Replace all flexible brake hoses: <b>every 6 years</b>						•						
Change fuel tank filter (5.0L SC V8 only)												•
Change transmission fluid and filter												•
Change front and rear axle oil (non-locking differential)												•
Change transfer box oil; replace drain and fill plugs and washers												•
Replace Dynamic Response filter; replace lost fluid												•
Conduct road test; select LOW range gears and drive the vehicle 3 – 4 vehicle lengths, then reselect HIGH range gears	•	•	•	•	•	•	•	•	•	•	•	•
If fault lamps are illuminated, interrogate with SDD and report findings	•	•	•	•	•	•	•	•	•	•	•	•
Check for any outstanding Recalls or Service Actions	•	•	•	•	•	•	•	•	•	•	•	•

## **MAINTENANCE SERVICE RECOMMENDATIONS**

Climatic and operating conditions affect maintenance requirements to a large extent. Therefore, the determination of maintenance intervals must be left to the good judgment of the owner or the advice of an authorized Land Rover retailer.

Vehicles operating under arduous conditions – frequent short trips, off-road use, trailer towing and frequent starts below freezing – will require more frequent servicing. Under these circumstances, the maintenance intervals should be cut in half. For vehicles driven low miles monthly, the maintenance intervals need not be as frequent.

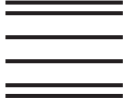
Performance of recommended maintenance is not required to retain eligibility for the emission warranty or manufacturer recalls.

### **Flex Fuel Vehicles: Use of E85 Flex Fuel**

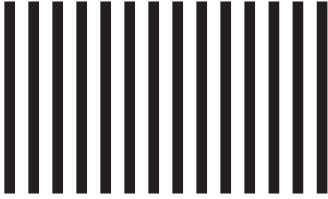
In select models, the use of E85 Flex Fuel is permissible. Please refer to the owner's handbook. When choosing to use E85 Flex Fuel greater than 25% of the time (more than 1 tank of E85 Flex Fuel in every 4 fuel tank fill-ups), it will be necessary to have the engine oil and filter changed every six (6) months or 8,000 miles, whichever occurs first.







NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 303 MAHWAH, NJ

POSTAGE WILL BE PAID BY ADDRESSEE

**Jaguar Land Rover North America, LLC**  
CUSTOMER RELATIONSHIP CENTER  
555 MACARTHUR BOULEVARD  
MAHWAH, NJ 07430-9890





## 24-Hour Roadside Assistance Line 1-800-637-6837, option 1

When calling for Roadside Assistance, please have the following information ready:

- Your Vehicle Identification Number (VIN)
- Current mileage of your Land Rover vehicle
- Location of your Land Rover vehicle
- Telephone number where you can be reached
- Brief description of the problem



## SECURITY INFORMATION

VIN (Vehicle Identification Number)

KEY CODE

KEEP THIS  
CARD IN A  
SAFE PLACE –  
NOT IN YOUR  
VEHICLE



## SECURITY INFORMATION

VIN (Vehicle Identification Number)

KEY CODE

KEEP THIS  
CARD IN A  
SAFE PLACE –  
NOT IN YOUR  
VEHICLE



**24-Hour Roadside Assistance Line  
1-800-637-6837, option 1**

**24-Hour Assistance in the U.S. and Canada:**

- Emergency Towing
- Roadside Assistance
- Retailer Locator Service
- Computerized Trip Routing Service

**VIN (Vehicle Identification Number)**