RANGE ROVER



REPLACEMENT SERVICE PORTFOLIO

Publication Part No. LRL 10 89 99 111

REPLACEMENT

About this handbook

This is a Replacement Service Portfolio, supplied because the original has been lost, or the vehicle's mileage has exceeded the provisions of the original book.

If you receive this book with your vehicle, you may wish to establish the authenticity of the service stamps in the Service Record section with a Land RoverDealer/Authorised Repairer.

This is an important document that contains personal information about you and your vehicle. Keep it in a safe place, not in your vehicle. Eventually it can build into a record of the routine services and warranty inspections carried out on your vehicle. An accurate service record should prove to be beneficial if you decide to sell your vehicle in the future.

Failure to maintain your vehicle in accordance with maintenance schedules and service instructions may invalidate your warranty.

The information contained in this publication was correct when it went to print. Vehicle design changes that affect servicing or warranty conditions may have been made after this handbook was printed. When this occurs a handbook supplement is added to the literature pack. Subsequent updates can be viewed on the Land Rover Internet site at; **www.ownerinfo.landrover.com**.

In the interest of development, the right is reserved to change vehicle specifications, design or equipment at any time without notice and without incurring any obligations.

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Vehicle Details

The information recorded on this page is essential to ensure the correct identification of your vehicle, its specification and any replacement parts that may be required.

VIN:
Vehicle Type:
Registration Number:
Engine Number:

Remember to transfer the details from the previous book to this section.

SELLING DEALER'S STAMP
Signed
Date

REPLACEMENT

Customer Contact

YOUR DEALER/AUTHORISED REPAIRER

To ensure that your vehicle remains in first class order, visits to your Dealer/Authorised Repairer are required for routine servicing.

They are fully equipped to deal with today's sophisticated vehicles and offer competitively priced servicing, with a guarantee of workmanship on every job completed.

ARRANGING YOUR SERVICE

You can help to smooth the process by:

- Arranging an appointment (unless it's an emergency!), giving details of your vehicle and the nature of the work required.

When you arrive at the servicing premises:

- Give your name and address and a telephone number where you can be contacted during the day (this is important in case queries arise or additional work is found to be necessary).
- Explain as fully as you can the details of the service or repair required.

For your own information, it is also important to:

- Enquire whether the service or repair is chargeable and, if so, ask for details of any costs and confirm the preferred method of payment.
- Establish when your vehicle will be ready for collection or, alternatively, arrange a time and place for it to be delivered.

IMPORTANT!
Always hand this book to the receptionist when you take your vehicle for service and ensure the Service Record section has been correctly completed when the book is returned to you.

CUSTOMER CARE

We and our Dealers/Authorised Repairers, are totally committed to ensuring that you enjoy your motoring to the full and part of that commitment lies in providing the level of care and service you rightfully expect.

Yet no matter how hard a Dealer/Authorised Repairer may try to satisfy the needs of a customer, just occasionally a difficulty will occur, which jeopardises the harmony of such a relationship.

If you should experience a problem of any kind, your first course of action is to allow your Dealer/Authorised Repairer the opportunity to resolve the issue for you. If you have cause to be dissatisfied you should ask to see the General Manager.

While we are confident that all our representatives will make every effort to resolve customer concerns quickly, professionally and sympathetically, we recommend any customer who remains dissatisfied to telephone Land Rover Customer Care. In the UK there is a dedicated Customer Care telephone line. Outside the UK you can call the National Sales Company or the Land Rover Importer/Distributor. Your Dealer can provide the appropriate telephone number.

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Customer Contact

OWNER ISSUES

In the **UK**, our Customer Care team can provide information or assistance on a wide range of motoring issues. For example:

The **UK** Customer Service can be reached on **08705-000-500** for advice on repair and warranty issues.

For product information and prices in the **UK**, or for help in finding the nearest Land Rover Dealer, telephone: **0800-110-110**

Note: *To help us maintain a quality service, your call may be recorded.*

In **Australia** the Customer Care Centre can be reached on: **1800-625-642.**

For product information and prices in **Australia**, or for help in finding the nearest Land Rover Dealer, telephone: **1800-808-308.**

In **Russia** you can use the help lines;

Tel: **8 800 200 80 81**.

Fax: **+7 495 777 85 01**.

or email: **lrcd@landrover.com**

All other overseas enquiries should be addressed through the local importer, National Sales Company or a dealership.

SMMT IN THE UK

Land Rover is a member of the Society of Motor Manufacturers and Traders (SMMT). The SMMT role is to ensure that we are acting responsibly and fulfilling our obligations under the Office of Fair Trading Approved SMMT New Car Code of Practice.

Regulation and Compliance Unit

New Car Code Conciliation Service

PO Box 44755

London

SW1X 7WU.

Telephone: 0870 751 8270

Web: www.smmt.co.uk/consumeradvice





REPLACEMENT

RETURNING END OF LIFE VEHICLES

Land Rover was among the first manufacturers to announce a comprehensive plan to meet End-of-Life Vehicle legislation in European Union states and certain adjoining countries. It is expected that ELV 'takeback' will expand to worldwide markets.

In line with that legislation we will take back, free of charge, all Land Rover vehicles up to 3.5 tonnes registered in European Union states and certain adjoining countries after 01/07/2002, for the purposes of recycling and disposal. In the UK Land Rover is working in partnership with Cartakeback.com.

To qualify for free 'takeback', vehicles must be of no economic value to the last owner, be complete, free from waste and be presented to the Authorised Treatment Facility by the last registered owner/holder of the vehicle.

All treatment facilities are fully licensed and meet additional Land Rover professional quality standards for the receipt, treatment and recovery of end of life vehicles.

A full list of appointed UK 'takeback' facilities is available at **www.cartakeback.com.**

Telephone Cartakeback on 0845 257 3233 for information on any of the listed UK sites and advice on the safe and proper disposal of ELVs.

For overseas facilities, contact your local Land Rover dealer.

REPLACEMENT

SERVICE REQUIREMENTS

Routine services must be carried out throughout the life of the vehicle.

Some Range Rover, Range Rover Sport, Discovery 4/LR4 and Freelander 2/LR2 models have a Service Interval Indicator in the instrument panel. When a service is required, **SERVICE** will be illuminated when the starter switch is turned on. Depending on the type and style of driving that the vehicle is subjected to, the indicator may display a service message at a shorter distance than shown in the Service Interval Plan. The **OIL** indicator will illuminate if an interim oil check is required.

Not all markets have the Service Interval Indicator activated.

Service intervals shown in the Service Interval Plans are only nominal. The vehicle message centre will display actual distances to the next service.

On completion of a service, the message centre countdown feature will be reset.

Arduous Conditions servicing schedules are not displayed in the message centre.

For vehicles without a Service Interval Indicator, services should be at the distance or time based interval (whichever occurs first) shown in the Service Interval Plans.

Note: *The Service Interval Indicator is de-activated on the Armoured Range Rover derivative - refer to Service Interval Plan.*

Service content

The precise content of each service will vary from model to model and also according to the age of the vehicle, the distance it has travelled and whether an arduous service is applicable. The service operations applicable to your vehicle are listed on the Maintenance Check Sheet used by your Dealer/Authorised Repairer.

Note: *Some service providers may use their own check sheet with differing levels of service operations. It is usual that the highest level will match Land Rover requirements.*

Service Interval Plans

References **A** and **B**, and **Inspections 1** and **2** in the plans relate to the type of service required at that distance/time.

Owner maintenance

In addition to the routine services and inspections, a number of simple checks must be carried out more frequently.

These owner checks are listed in the **Maintenance** section of your Owner's Handbook. Fluid specifications and capacities are also listed in the Owner's Handbook.

REPLACEMENT

Routine Services

Fluid replacement

Brake fluid and engine coolant (antifreeze and water solution) must be completely replaced at specific intervals. See table below.

Your Land Rover Dealer/Authorised Repairer will replace the fluids at the scheduled service.

Note: *Replacement of fluids is subject to extra labour and material cost.*

	Brake fluid interval	Coolant interval
Defender	24,000 miles / 40,000 km or 2 years, whichever is sooner	Every 10 years regardless of distance
Freelander 2/LR2,	Every 3 years regardless of distance	Every 10 years regardless of distance
Discovery 4/LR4, Range Rover Sport, Range Rover	Every 3 years regardless of distance	Every 10 years regardless of distance

Some brake system components may also need to be replaced. The intervals will be significantly longer than those in the table and are indicated on the Maintenance Check Sheet.

Armoured Range Rover and Discovery

These vehicles require servicing every 6,000 miles / 10,000 km or 6 months.

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Routine Services

Service Interval Plan 1. Applies to the following countries.

Australia, Austria, Belgium, Croatia, Cyprus (South), Czech Republic, Denmark, Finland, France, Georgia, Germany, Gibraltar, Greece, Hungary, Ireland, Israel, Italy, Japan, Kyrgyzstan, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Moldova, Monaco, Netherlands, New Caledonia, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain (mainland), Sweden, Switzerland, Turkmenistan, UK.

11 Model Year onwards

<table>
<tr><th>Defender</th><th>Discovery 4
Range Rover Sport</th><th>Range Rover</th></tr>
<tr><td>A Service -
12,000 miles / 20,000 km or 12 months</td><td>A Service -
15,000 miles / 24,000 km or 12 months (3.0L Diesel - 16,000 miles / 26,000 km or 12 months)</td><td>Oil Service -
15,000 miles / 24,000 km or 12 months (4.4L Diesel - 16,000 miles / 26,000 km or 12 months)</td></tr>
<tr><td>B Service -
12,000 miles / 20,000 km or 12 months after the previous
A Service</td><td>B Service -
15,000 miles / 24,000 km or 12 months (3.0L Diesel - 16,000 miles / 26,000 km or 12 months) after the previous A Service</td><td>Inspection 1 -
15,000 miles / 24,000 km or 12 months (4.4L Diesel - 16,000 miles / 26,000 km or 12 months) after the previous
Oil Service</td></tr>
<tr><td>A Service -
12,000 miles / 20,000 km or 12 months after the previous
B Service</td><td>A Service -
15,000 miles / 24,000 km or 12 months (3.0L Diesel - 16,000 miles / 26,000 km or 12 months) after the previous B Service</td><td>Oil Service -
15,000 miles / 24,000 km or 12 months (4.4L Diesel - 16,000 miles / 26,000 km or 12 months) after the previous A Service</td></tr>
<tr><td colspan="2" rowspan="2">Repeat sequence from the first B Service</td><td>Inspection 2 -
15,000 miles / 24,000 km or 12 months (4.4L Diesel - 16,000 miles / 26,000 km or 12 months) after the previous Oil Service</td></tr>
<tr><td>Repeat sequence from the first
Oil Service</td></tr>
</table>

See page 12 for Freelander 2 / LR2 Service Interval Plan.

REPLACEMENT

Routine Services

Service Interval Plan 2. Applies to the following countries.
Abu Dhabi, Algeria, Argentina, Bahamas, Bahrain, Brazil, Brunei, Bulgaria, Canaries, Chile, China, Cyprus (Turkish), Dominican Republic, Dubai, Egypt, Estonia, Guatemala, Hong Kong, Iceland, Indonesia, Jordan, Korea (South), Kuwait, Lebanon, Libya, Malaysia, Morocco, New Zealand, Oman, Pakistan, Palestine, Panama, Paraguay, Philippines, Qatar, Russia, Saudi Arabia, Singapore, South Africa, Sri Lanka, Syria, Taiwan, Thailand, Tunisia, Turkey, Ukraine, United Arab Emirates, Vietnam, Yemen.

11 Model Year onwards

Defender	**Discovery 4 / LR4** **Range Rover Sport**	**Range Rover**
A Service - 6,000 miles / 10,000 km (Russia only -12,000km) or 6 months	**Oil Service** - 7,500 miles / 12,000 km or 6 months (3.0L Diesel - 8,000 miles / 13,000 km or 6 months)	**Oil Service** - 7,500 miles / 12,000 km or 6 months (4.4L Diesel - 8,000 miles / 13,000 km or 6 months)
B Service - 6,000 miles / 10,000 km (Russia only -12,000km) or 6 months after the previous **A Service**	**A Service** - 7,500 miles / 12,000 km or 6 months (3.0L Diesel - 8,000 miles / 13,000 km or 6 months) after the previous **Oil Service**	**Inspection 1** - 7,500 miles / 12,000 km or 6 months (4.4L Diesel - 8,000 miles / 13,000 km or 6 months) after the previous **Oil Service**
A Service - 6,000 miles / 10,000 km (Russia only -12,000km) or 6 months after the previous **B Service**	**Oil Service** - 7,500 miles / 12,000 km or 6 months (3.0L Diesel - 8,000 miles / 13,000 km or 6 months) after the previous **A Service**	**Oil Service** - 7,500 miles / 12,000 km or 6 months (4.4L Diesel - 8,000 miles / 13,000 km or 6 months) after the previous **A Service**
Repeat sequence from the first **B Service**	**B Service** - 7,500 miles / 12,000 km or 6 months (3.0L Diesel - 8,000 miles / 13,000 km or 6 months) after the previous **Oil Service**	**Inspection 2** - 7,500 miles / 12,000 km or 6 months (4.4L Diesel - 8,000 miles / 13,000 km or 6 months) after the previous **Oil Service**
	Oil Service - 7,500 miles / 12,000 km or 6 months (3.0L Diesel - 8,000 miles / 13,000 km or 6 months) after the previous **B Service**	**Oil Service** - 7,500 miles / 12,000 km or 6 months (4.4L Diesel - 8,000 miles / 13,000 km or 6 months) after the previous **B Service**
	Repeat sequence from the first **A Service / Inspection 1**	

REPLACEMENT

Routine Services

Freelander 2/LR2 Service Interval Plan 1.
Applies to the following countries.

Argentina, Australia, Austria, Belgium, Bosnia and Herzegovina, Brazil, Bulgaria, Chile, China, Costa Rica, Croatia, Cyprus (South), Czech Republic, Denmark, Dominican Republic, Estonia, Finland, France, Georgia, Germany, Gibraltar, Greece, Hong Kong, Hungary, Iceland, Ireland, Israel, Italy, Japan, Korea (South), Kyrgyzstan, Latvia, Lebanon, Lithuania, Luxembourg, Malaysia, Malta, Moldova, Monaco, Morocco, Netherlands, New Caledonia, New Zealand, Norway, Poland, Portugal, Romania, Russia, San Marino, Singapore, Slovakia, Slovenia, South Africa, Spain (including the Canaries), Sweden, Switzerland, Taiwan, Thailand, Turkmenistan, UK.

11 Model year onwards

Freelander 2 / LR2- Plan 1	
A Service	15,000 miles / 24,000 km (Diesel 16,000 miles / 26,000 km) or 12 months
B Service	15,000 miles / 24,000 km (Diesel 16,000 miles / 26,000 km) or 12 months after the previous **A Service**
A Service	15,000 miles / 24,000 km (Diesel 16,000 miles / 26,000 km) or 12 months after the previous **B Service**
Repeat sequence from the first **B Service**	

Freelander 2/LR2 Service Interval Plan 2. Applies to the following countries.

Algeria, Angola, Bahamas, Bahrain, Barbados, Benin, Brunei, Colombia, Egypt, Equador, Ghana, Guatemala, Honduras, India, Indonesia, Jamaica, Jordan, Kenya, Kuwait, Libya, Malawi, Mozambique, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Palestine, Paraguay, Peru, Philippines, Qatar, Saint Lucia, Saudi Arabia, Sri Lanka, Syria, Tahiti (French Polynesia), Tanzania, Tunisia, Turkey, Ukraine, United Arab Emirates, Vietnam, Zambia, Zimbabwe, Yemen.

11 Model year onwards

Freelander 2 / LR2- Plan 2	
A Service	7,500 miles / 12,000 km (Diesel 8,000 miles / 13,000 km) or 6 months
B Service	7,500 miles / 12,000 km (Diesel 8,000 miles / 13,000 km) or 6 months after the previous **A Service**
A Service	7,500 miles / 12,000 km (Diesel 8,000 miles / 13,000 km) or 6 months after the previous **B Service**
Repeat sequence from the first **B Service**	

REPLACEMENT

Routine Services

Arduous Operating Conditions

When a vehicle is used in arduous conditions, more frequent attention must be paid to servicing requirements. Even **daily** attention may be necessary to ensure the continued safe and reliable operation of the vehicle.

Failure to adhere to the recommended service schedules may result in premature engine wear or damage.

Some markets may have unique service requirements. Check with your Land Rover Dealer/Authorised Repairer or Importer.

Arduous driving conditions include:

- Frequent driving in dusty and/or sandy conditions.
- Frequent driving on rough and/or muddy roads.
- Frequent wading.
- Frequent driving at high speeds in high ambient temperatures above 50ºC.
- Frequent driving in severe cold weather below -40ºC.
- Frequent driving in mountainous conditions.
- Frequent trailer towing.
- Driving in areas using road salt or other corrosive materials on the driving surface.

Service Record stamps

The Service Record pages that follow provide a record of the routine services carried out on your vehicle.

This information is important and could affect your warranty entitlement. Always make sure that the appropriate record slip is stamped and signed on completion of each service.

REPLACEMENT SERVICE PORTFOLIO

When the final service record entry has been completed, you can order a Replacement Service Portfolio book from Land Rover via the Internet at :- **www.landroverliterature.com** or from a Land Rover Dealer/Authorised Repairer. This will enable you to continue keeping an accurate record of your vehicle's service history. An accurate and verified service history will be useful if you want to sell the vehicle.

The Replacement Service Portfolio is visibly different to the original Service Portfolio. The front cover has the revised title and each internal page displays the watermark 'REPLACEMENT'.

Original style Service Portfolio books are not available for purchase. This is a measure taken to counteract fraudulent attempts to recreate a vehicle service history.

Remember to transfer the details recorded on the Vehicle Details page, to your Replacement Service Portfolio book.

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- ☐ Brake fluid change
- ☐ Coolant change
- ☐ Anti-Corrosion inspection

Distance

Additional work

Stamp to certify completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

Stamp to certify completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- ☐ Brake fluid change
- ☐ Coolant change
- ☐ Anti-Corrosion inspection

Distance

Additional work

Stamp to certify completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

Stamp to certify completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- ☐ Brake fluid change
- ☐ Coolant change
- ☐ Anti-Corrosion inspection

Distance

Additional work

Stamp to certify completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

Stamp to certify completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- ☐ Brake fluid change
- ☐ Coolant change
- ☐ Anti-Corrosion inspection

Distance

Additional work

Stamp to certify completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

Stamp to certify completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- ☐ Brake fluid change
- ☐ Coolant change
- ☐ Anti-Corrosion inspection

Distance

Additional work

Stamp to certify completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

Stamp to certify completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- Brake fluid change
- Coolant change
- Anti-Corrosion inspection

Distance

Additional work

Stamp to certify completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

Stamp to certify completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Service Record

SERVICE TYPE (enter type)

	A		Oil Service
	B		Inspection 1
	C		Inspection 2

Additional Requirements

- ☐ Brake fluid change
- ☐ Coolant change
- ☐ Anti-Corrosion inspection

Distance

Additional work

Stamp to certify completion of the relevant Service and Anti-Corrosion Inspection.

SERVICE STAMP

Signed

Date

Body Repairs Required

Yes No

Anti-Corrosion Warranty Inspection Report:

Signed

Date

Stamp to certify completion of required Anti-Corrosion repairs.

SERVICE STAMP

Signed

Date

REPLACEMENT

Parts Replacement Record

PARTS REPLACEMENT

Replacement of major (or significant) parts (e.g. engine, gearbox, instrument pack), should be recorded by the Dealer/Authorised Repairer who carried out the work.

Date	Distance	DEALER STAMP
Part(s)		

Date	Distance	DEALER STAMP
Part(s)		

Date	Distance	DEALER STAMP
Part(s)		

Date	Distance	DEALER STAMP
Part(s)		

REPLACEMENT

Vehicle Recalls

In the event of a recall campaign, the registered owner will be contacted and invited to have the vehicle inspected free of charge.

If you have changed your address or have become the new owner of the vehicle, please complete the Change of Ownership or Address page at the end of this publication.

If you suspect that your vehicle has been missed by a recall campaign, you should contact a Land Rover Dealer/Authorised Repairer for advice.

Details of any work carried out on your vehicle under a recall campaign will be recorded in the following space.

Campaign No.	Date
Action	
Distance	

Campaign No.	Date
Action	
Distance	

Campaign No.	Date
Action	
Distance	

Campaign No.	Date
Action	
Distance	

Campaign No.	Date
Action	
Distance	

Campaign No.	Date
Action	
Distance	

REPLACEMENT

Change of Ownership or Address

UK and Europe

In the event of a recall campaign affecting the safe operation of your vehicle, it is important that we are able to contact you easily. Should you change your address or become the new owner of the vehicle, please complete the following details, remove the page and send it to:

Arvato Loyalty Services, Hams Hall Distribution Park, Farady Avenue, Coleshill, Birmingham. B46 1AL

Reason for Return.
Change of ownership: ☐
Change of address: ☐
Vehicle Details.
Warranty reference number:
Vehicle registration number:
Vehicle Identification Number (VIN):
Date of transfer from previous owner: (DD/MM/YY)

Personal Details.
Title (Mr, Mrs, Miss, Ms):
First Name:
Surname:
Address:
Post Code:
Telephone numbers
Home:
Office:
Mobile:
E-mail Address:

REPLACEMENT

Change of Ownership or Address

Your Land Rover Details

How did you purchase your vehicle?

From a Land Rover Dealer: ☐

Privately: ☐

When are you likely to change your vehicle again? (MM/YY)

Do you have a preferred Land Rover dealership? If so, please enter details:

Name:

Town:

Land Rover will use any information you provide to conduct marketing analysis and inform you about Land Rover products and services. To do this we may contact you by post, telephone, SMS or e-mail. Your data will be treated in accordance with European legal provisions. Your information will only be disclosed to Land Rover, its affiliated or associated companies, agencies, dealers and companies providing services for your benefit.

If you do not wish to receive communication by post, please tick here:

☐

If you have provided us with an e-mail address or contact telephone number, we will assume that you agree to being contacted by this method. If you do not wish to be contacted by e-mail or telephone, please tick here:

☐

REPLACEMENT

Change of Ownership or Address

Australia

In the event of a recall campaign affecting the safe operation of your vehicle, it is important that we are able to contact you easily. Should you change your address or become the new owner of the vehicle, please complete the following details, remove the page and send it to:

Land Rover Australia
Locked Bag 2211
North Ryde
NSW 1670

Reason for Return.
Change of ownership: ☐
Change of address: ☐
Vehicle Details.
Warranty reference number:
Vehicle registration number:
Vehicle Identification Number (VIN):
Date of transfer from previous owner: (DD/MM/YY)

Personal Details.
Title (Mr, Mrs, Miss, Ms):
First Name:
Surname:
Address:
Post Code:
Telephone numbers
Home:
Office:
Mobile:
E-mail Address:

REPLACEMENT

Change of Ownership or Address

Your Land Rover Details

How did you purchase your vehicle? From a Land Rover Dealer: ☐ Privately: ☐
When are you likely to change your vehicle again? (MM/YY)
Do you have a preferred Land Rover dealership? If so, please enter details: Name: Town:

Land Rover will use any information you provide to conduct marketing analysis and inform you about Land Rover products and services. To do this we may contact you by post, telephone, SMS or e-mail. Your data will be treated in accordance with European legal provisions. Your information will only be disclosed to Land Rover, its affiliated or associated companies, agencies, dealers and companies providing services for your benefit.

If you do not wish to receive communication by post, please tick here:

☐

If you have provided us with an e-mail address or contact telephone number, we will assume that you agree to being contacted by this method. If you do not wish to be contacted by e-mail or telephone, please tick here:

☐

REPLACEMENT

Change of Ownership or Address

Middle East and North Africa

If you have recently acquired a used Land Rover vehicle or if your details have changed, please complete this form and send it to:

Land Rover Total Care
PO Box 29165
Dubai
United Arab Emirates.
Fax: (+9714) 3311150.

SELLING DEALER'S STAMP IF APPLICABLE
Signed
Please indicate which applies   ***Ownership detail***   Change of address ☐   Change of ownership ☐
Reason for Return   Privately owned vehicle ☐   Company owned vehicle ☐

Vehicle Details
Model e.g. Range Rover
Current distance (km)
Date of registration in your name
Vehicle registration number
VIN number
Title
Name
Company name (if applicable)
Address
PO Box
Tel
Email

REPLACEMENT

Change of Ownership or Address

**إذا حصلت مؤخراً على سيارة «لاند روڤر» مستعملة
أو إذا تغيرت بياناتك، يرجى تعبئة هذه الاستمارة وإعادتها
إلى برنامج «توتال كير»**

بيانات السيارة

رقم تعريف المركبة

الطراز ..... رقم التسجيل (لوحة الترخيص) .....
(مثلاً: LR2/ Freelander 2 أو LR3/ Discovery 3 أو رينج روڤر سبورت أو رينج روڤر)

عدد الكيلومترات المقطوعة حتى الآن (بالكيلومتر) ..... تاريخ تسجيل المركبة بإسمك
سنة شهر يوم

بيانات مالك المركبة
ملكية السيارة عائدة إلى (إختر الخانة المناسبة): ☐ فرد ☐ شركة

اللقب ..... الاسم الأول ..... إسم العائلة .....

إسم الشركة (إن كانت المالكة) .....

هاتف (المنزل) ..... هاتف (العمل) ..... الهاتف المتحرك .....

العنوان .....

ص.ب ..... الرمز البريدي (إن وجد) .....

المدينة ..... البلد .....

البريد الإلكتروني .....

الرجاء إرسال «إستمارة تغيير الملكية أو العنوان» إلينا بواسطة إحدى الوسائل التالية:

برنامج «توتال كير» لدى «لاند روڤر»
ص.ب ٢٩١٦٥
دبي - الإمارات العربية المتحدة
فاكس: ٣٣١١١٥٠ (٩٧١٤+)