	GLOBAL POSITION STATEMENT	JLRGPS08	09/2020
	Bumper Repair	**Model(s): All**	

To: **All National Sales Companies (NSCs), Importers, Retailers and Authorised Repairers & whom it may concern**

Attention: **The Managing Director/Retailer Principal/General Manager. The Service/After-Sales Director/Manager Bodyshop Manager & whom it may concern**

This Position Statement is issued to address procedures or practices which have come to the attention of Jaguar Land Rover Limited. It either specifically disapproves of or comments on such matters. It does not give approval to or assume responsibility for any such procedures or practices. The fact that any procedure or practice is not addressed in any Position Statement does not mean that it is approved or the responsibility of Jaguar Land Rover Limited.

Any owner or repairer should refer to Jaguar Land Rover published workshop manuals for maintenance and repair methods. The owner and repairer remain responsible for the professional and proper execution of the maintenance and repairs they carry out.

Jaguar Land Rover has Authorised Bodyshop facilities globally situated strategically to support our customers in the unfortunate event of a collision or other event that requires corrective measures to reinstate the vehicle back to its original specification.

This position statement refers to **Bumper** covers and all associated components:

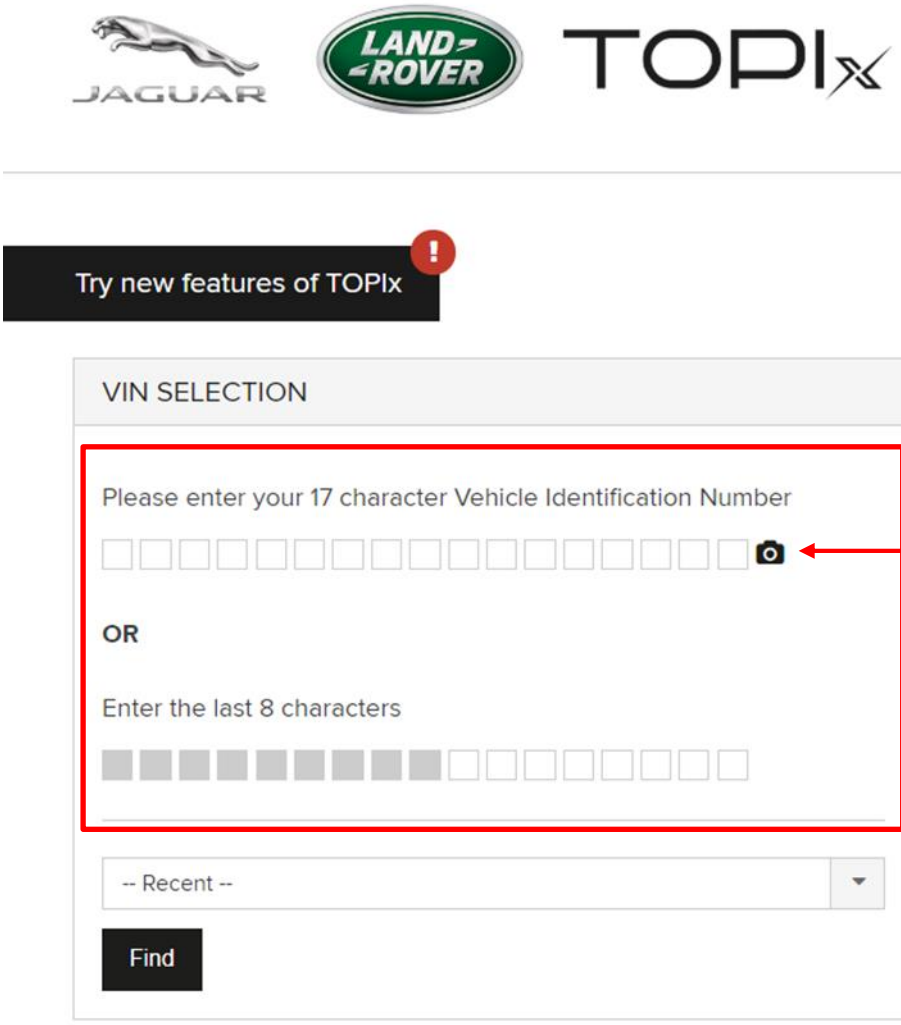
Jaguar Land Rover provides comprehensive repair guides, workshop manuals and other technical information available to anyone on a subscription basis. This information enables repairers to understand the repair obligations and processes that are approved by Jaguar Land Rover as well as any limitations or restrictions on post collision repairs. To ensure that vehicles meet the recognised post repair performance standards it is vital that any post collision repair is completed in line with approval repair standards and procedures using parts which meet Jaguar Land Rover's technical requirements.

To promote and maintain its rigorous standards of quality and safety, Jaguar Land Rover provides the necessary repair procedures and information relating to collision repair and parts replacement for Jaguar Land Rover vehicles.

This Jaguar Land Rover repair position statement refers to components mounted into the bumper cover that form part of an active or passive safety system such as pedestrian safety or Advanced Driver Assistance System (ADAS) sensors. Sensors mounted on the bumper cover provide a critical to safety function, failure to comply with published repair instructions will likely render these parts faulty such that their performance is impaired leading to elevated risks to the safety of vehicle occupants, pedestrians and other road users.

Jaguar Land Rover does not approve or condone **any** repair methods relating to bumper covers or components associated with the bumper covers unless provided in the Jaguar Land Rover workshop manuals, body repair guides or other technical information issued by Jaguar Land Rover. If there is any doubt please contact your local Jaguar Land Rover Retailer for further information.

Always refer to Technical Online Product Information Exchange (TOPIx) using the vehicle VIN (Vehicle Identification Number) to ensure that the correct vehicle is being viewed in order to check any safety related features pertaining to bumper covers of associated item.



Always use the VIN search to ensure you are reviewing the correct vehicle before and repair is carried out to ensure you are familiar with any safety related items fitted to the vehicle



Additionally, Jaguar Land Rover does not approved of the use of parts that have been removed or salvaged from another vehicle that was previously involved in a collision. (Refer to Jaguar Land Rover Position Statement on Salvage parts JLRGPS05 refers) These parts are highly likely to have been compromised as a result of collision, which includes bumper covers and associated parts.

If a collision repair is necessary, Jaguar Land Rover strongly recommends that all repairs are performed by a certified technician using only genuine Jaguar Land Rover body parts, mechanical components, electrical components, as well as all safety devices such as airbags and seatbelts

The official technical information portal TOPIx must be accessed to ensure that repair procedures are followed.

Note: All Jaguar Land Rover Authorised Bodyshops are required to have a subscription to TOPIx. TOPIx is continually updated and specific to each model and repair procedure.

https://topix.jaguar.Jaguar Land Roverext.com/topix - Jaguar

https://topix.landrover.Jaguar Land Roverext.com/topix - Land Rover

Details on how to register and access this information is found using one of the above links.

Glen Mathews



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