Reporting safety defects

VEHICLE DEFECTS (U.S.)

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Jaguar Land Rover North America LLC.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign.

However, NHTSA cannot become involved in individual problems between you, your dealer or Jaguar Land Rover North America LLC.

To contact NHTSA, you may call the Vehicle Safety Hotline, toll-free, at 1-888-327-4236 (TTY: 1-800-424-9153); go to http://www.safercar.gov; or write to:

Administrator, NHTSA, 1200 New Jersey Avenue, SE, Washington, DC 20590.

You can also obtain other information about motor safety from http://www.safercar.gov.

VEHICLE DEFECTS (CANADA)

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform Transport Canada, in addition to notifying Jaguar Land Rover Canada ULC.

To contact Transport Canada, call their toll-free number: 1-800-333-0510.